# Luxury reimagined

Latest insights into the Luxury retail market.



# The pandemic has accelerated a number of trends



#### **Reseller disruption**

Resale is being adopted by a number of luxury brands; from brand partnerships with resellers and retail websites launching their own reselling platforms.



**Sustainable fashion** 

While renting fashion has been on the rise for a while, brands are increasingly entering this space and starting their own rental services, as consumers look to be more sustainable and remain on trend.



**Younger consumers** 

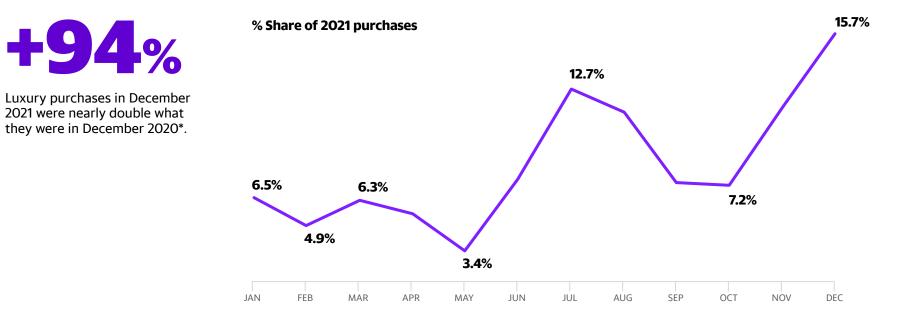
New generations of younger, affluent consumers will continue to rewrite the rulebook of the once bulletproof luxury industry; with new needs, new behaviours, and digital-infused lifestyles. Attracting this younger audience is key to sustaining a luxury brand.

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# A recovering luxury market



## **Luxury purchases have doubled YoY**



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Source: Yahoo Internal, UK. Date Period Analysed 01/01/21 - 31/12/21. n=279,947 for 129 luxury brands. Excludes reseller sites. \*Week 50,51,52 2020 vs Week 50,51,52 2021.

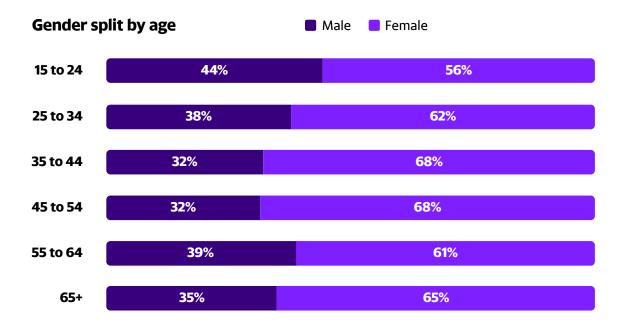
# Females buy nearly twice as many Luxury items

of Luxury item buyers are Female, with just 35% of Males buying into the category overall

65%

of 15-24s buying Luxury items are Male, indicating a higher

proportion of younger men are entering the Luxury category



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Source: Yahoo Internal, UK. Date Period Analysed 01/01/21 - 31/12/21. n=279,947 for 129 luxury brands. Excludes reseller sites.

## Strong category growth across the Luxury category



of purchases from the Luxury category are Clothing



Purchases of Shoes make up 25% of the Luxury category.



Outerwear is the fastest growing Luxury category.

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+89%

Handbags are the second fastest growing Luxury category.

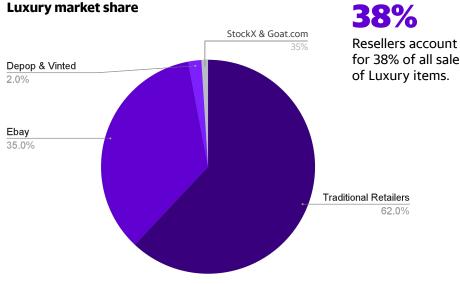


Source: Yahoo Internal, UK. Date Period Analysed 01/01/21 - 31/12/21. n=279,947 for 129 luxury brands. Excludes reseller sites.

# Reseller disruption



# **Resellers take a large share of the luxury market**



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for 38% of all sales of Luxury items.



Source: Yahoo Internal, UK. Date Period Analysed 01/01/21 - 31/12/21. n=279,947 for 129 luxury brands.

## **Resellers are bringing in new audiences**

**i206** 

**7**x

Depop & Vinted buyers are twice as likely to be Females aged 15-34<sup>1</sup>. StockX & Goat.com buyers are 7 times more likely to be Males aged 15-34<sup>1</sup>.





Ebay Luxury buyers are 20% more likely to be Male<sup>1</sup>.

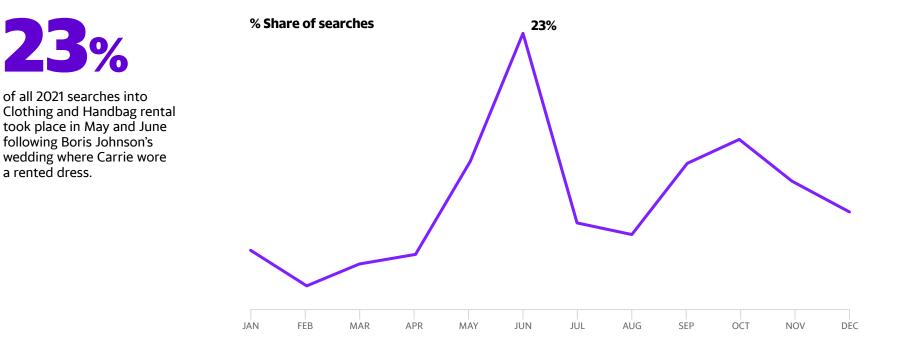
Source: Yahoo Internal, UK. Date Period Analysed 01/01/21 - 31/12/21. n=279,947 for 129 luxury brands. 1. compared to buyers of Luxury items from traditional retailers.



# Sustainable fashion



# **Increased interest in renting designer products**



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23%

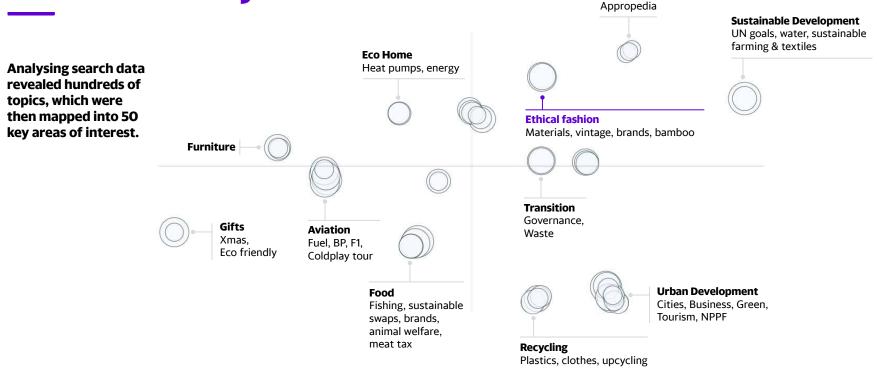
of all 2021 searches into

following Boris Johnson's

a rented dress.

Source: Yahoo Internal, UK. Date Period Analysed 01/01/21 - 31/12/21.

# Ethical Fashion features highly in sustainability searches



#### yahoo!

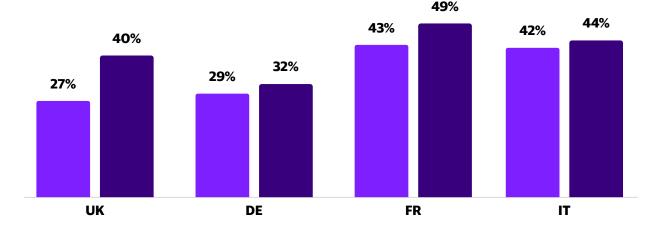
Source: Yahoo Internal, UK. Date Period Analysed 01/01/21 - 31/12/21.

How to

## **Consumer intent to explore sustainable luxury retail options**

**43**%

of 18-34 Europeans "are planning to buy more second-hand items and explore rental options in the next 12 months" [31% all Adults] % visited a high-end second-hand luxury store in the past 2 years and/or bought anything there? 📒 In store 🛛 📕 Online





Source: Source: Statista Consumer Survey Luxury Special May 2021 / Yahoo Inc/YouGov Retail Study Sept 2021 8,000 European 18+ Adults.

Younger audiences



# Younger audiences are being enticed into the category



of the Luxury items that consumers aged 15-34 purchase are from the Shoe category, higher than other age groups. This is driven by brands such as Yeezy and Balenciaga which have tailored their products to younger buyers.



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of all Luxury purchases are being made by consumers aged under 44 **50%** 

Shoes make up +50% more of Males' Luxury shopping baskets than Females shopping baskets.



Source: Yahoo Internal, UK. Date Period Analysed 01/01/21 - 31/12/21. n=279,947 for 129 luxury brands.

# **Targeting younger audiences gains share of spend**



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Source: Yahoo Internal, UK. Date Period Analysed 01/01/21 - 31/12/21. n=279,947 for 129 luxury brands.

## Klarna enables younger audiences to buy Luxury brands

**i133** 

15-34s are 33% more likely to buy Luxury items through Klarna than directly through a retailer.



Columns = 100% | E.g. 30.4% of of 25-34s buy Luxury Clothing & Accessories via Klarna.

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Source: Yahoo Internal, UK. Date Period Analysed 01/01/21 - 31/12/21. n=279,947 for 129 luxury brands.

## Our immersive brand experiences reach new audiences

**81**%

of consumers agreed they would be more likely to purchase from brands that use VR to engage with them



#### **Electric/City**

An immersive shopping experience celebrating 25 years of Pokémon, and a collaboration between streetwear designer Charli Cohen, Pokémon, Selfridges and Yahoo.



### Yahoo and Yahoo Creative Studios presents The Fabric of Reality

A fully immersive fashion show in partnership with Kaleidoscope, the Museum of Other Realities (MOR) and the Fashion Innovation Agency (FIA) at London College of Fashion, UAL. The Fabric of Reality showcased the work of three top designers, curated by FIA, and enabled audiences to view and interact in real time in 3D via VR headsets creating a new and unique way to experience a virtual fashion show.

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# Affinity to Luxury audiences



# Yahoo Inc users have a high affinity to Luxury



Yahoo Inc % reach of Luxury buyers



Yahoo Inc reach of Luxury buyers

## **110i**

Yahoo Inc users are 10% more likely to be regular or occasional Luxury buyers.

**126i** 

Yahoo Inc users are 26% more likely to agree they expect a sense of exclusivity from luxury brands<sup>1</sup>.

**122i** 

Yahoo Inc users are 22% more likely to agree they expect eco or ethical credentials from luxury brands<sup>1</sup>.

**121i** 

Yahoo Inc users are 21% more likely to agree that they are made aware of luxury brands via online ads<sup>1</sup>.



#### yahoo!

Source: Global Web Index year ending Q3 2021 June 2021 Zeitgeist - UK buyers = regular or occasional. 1. compared to the average UK internet user.

