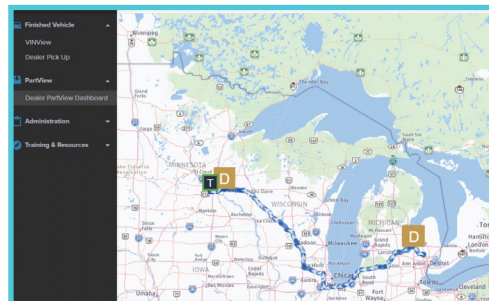




PARTVIEW™

SOLUTION OVERVIEW

Real-time Insights and Alerts on Service Part Deliveries



Get accurate delivery dates and real-time alerts to manage inventory, reduce loaner expenses and deliver an exceptional service experience.

Your dealership's service department is the foundation of your customer experience and increasingly, a valuable source of margin. Yet, when services staff and parts managers order aftermarket parts and don't know when the deliveries will arrive, they're left in the dark...which leads to increased loaner expense and unhappy customers.

Introducing PartView, real-time updates and insights on aftermarket parts. PartView provides order-level visibility and auto-generated "intelligent ETA's" from the supplier or point of order, along with proactive notifications on short, backorder or damaged shipments. No reason to call the contact center and ask for updates on your orders!

All of this contributes to a more efficient service experience, higher margins, lower loaner expense and happier customers.




PartView is part of the VINView family of software solutions developed by FreightVerify, Inc.

VINView by the Numbers


- 60,000+ Dealer Staff
- 11,000+ Dealerships
- choose VINView in 50 States and 10 Provinces

PART SEARCH ENGINE




Type in your Order or Package Number to a Google-like search engine and quickly learn service parts package's location.

EMAIL NOTIFICATIONS




Stay informed with email notifications when your service package is enroute to the dealership.

INTERACTIVE MAPS




See your packages on an interactive map featuring your destination, and local landmarks.

TEXT ALERTS




Track your package's progress every step of the way with Text Message (SMS) alerts to your smartphone.

RELIABLE ETA'S



Manage your incoming parts (and loaners) with ETA's you can count on!

REDUCE LOANER EXPENSE



Plan ahead for service parts deliveries so you can reduce the length of loaners... and delight your owners in the process.



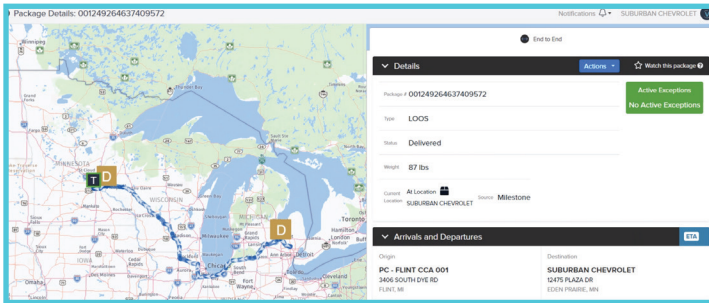
PARTVIEW™

PartView is part of the VINView family of software solutions and is developed by Ann Arbor-based FreightVerify.

Partview delivers a suite of capabilities, designed for today's service professionals and parts managers along with peace-of-mind for IT and systems engineers.

Here's how it works:

- PartView provides dealers real-time updates on the Estimated Time of Arrival (ETA) and status of their part orders.
- Automates notifications, reduces support costs, improves customer satisfaction that leads to greater experience with the aftermarket parts sales process.
- End users in the dealership can receive pro-active text notifications regarding the status of their order.
- Intuitive map-based user interface can be searched by Order Number, Part Number or Shipment number to get information on their order status.



Here's what you need to know:

- Advanced IT features, including “single sign-on federation” to the FreightVerify Platform through your Internal Platforms
- FreightVerify URL, ETA and Package Status available in Customer's Internal Platforms
- Limited Dealer visibility to only their Parts/Orders/Shipments/Tracking #'s
- Corporate User can toggle between their profile and a dealer's profile
- Customizable Homepage for all User Roles
- E2E Shipment & Package-Level Visibility
- Shipment & Package-Level Notifications
- Exception and Backorder Notifications
- Multilingual
- Training Documents and Videos for all User Roles
- API Connectivity/Integration to Dealer Management Sites
- API connectivity/Integration to E-commerce Sites, Retailer Distribution Centers
- Ongoing Platform Support through PartView Support Desk

Praise for VINVIEW



“Our salespeople sit down at their desk and show a customer where the cars are and as they pull up VINView on our system, they can really see where the car's at. It makes it all the more real and makes their dream come true.”

Ken Garff Hyundai

Sandy, Utah
Jolyn Robbins, Sales Manager



“I go into VINView about seven or eight times a day; it helps us know where things are and what's coming in. It helps us informed, who can keep their customers informed.”

Bull Valley Ford

Woodstock, Illinois
Dave McIntyre, Inventory Manager



“I can get everything ready so that when a car's here, I can tag them straight into service and speed-to-market is everything. At a time when inventory levels are not the highest, VINView has been a massive help.”

Muller's Woodfield Acura

Huffington Estates, IL
Matthew Lacey, Sales Manager