

CelcomDigi 5G business WiFi Touch 'n Go Campaign

Frequently Asked Questions

1. What is CelcomDigi 5G business WiFi Touch 'n Go Campaign?

This campaign entitles customer a complimentary RM300 Touch 'n Go e-wallet with every subscription of CelcomDigi 5G business WiFi Plan.

2. What is the campaign period?

This campaign runs from 3rd October until 31st December 2023. Any extension or discontinuation is subject to the sole discretion of CelcomDigi.

3. Who is eligible to join this campaign?

Customers must fulfill these criteria:

- a. Customers who are new users of CelcomDigi 5G business WiFi
- b. Customers who did not opt for 7 days return policy.
- c. Customers who are not blacklisted in either Celcom or Digi's system

4. What are the benefits for customers from participating in this campaign?

With the RM300 Touch 'n Go e-wallet, customers can redeem two (2) months free subscription of CelcomDigi 5G business WiFi.

5. When will customers enjoy the Touch 'n Go e-wallet reward?

The RM300 reward will be credited in customers' Touch 'n Go account within 60 days after CelcomDigi 5G business WiFi Plan has been activated.

6. How would the customers know whether they are eligible to participate in this campaign?

Customers can reach out to their respective Account Manager to find out their eligibility.

7. Can customers terminate the CelcomDigi 5G business WiFi within the contract period?

Customers will be charged penalty for the remaining balance of contract period or a fee of RM500, whichever is higher, including penalty fee for bundle offering if any.