

ViaCard

Coverage

Italy

Summary

Delivery time: 2-3 weeks
Order through: <http://www.mststolls.com>
Deposit: No
Possible discounts: Yes, up to 13% (after MSTs Consortium membership registration)
Consortium membership: €0, MSTs will pay for your subscription fee
Contract: No
Order form: No

Invoice information

Invoice frequency: Bi-weekly, afterwards
Transaction frequency: Daily
VAT rate: 22%

Mutations

Blocking: In MyTolls. There is no need to return the physical ViaCard
Vehicle change: Yes, in MyTolls
Stolen or lost: In MyTolls you can request a replacement using the option "Stolen/Lost with replacement".
Defect: In MyTolls you can request a replacement using the option "Defect with replacement".

Details

Your Italian transactions are visible via your MyMST account where you can download the "Daily Italian Toll Spent" report even before your MSTs invoice arrives.

The Mancato Pagamento is an emergency solution for when your ViaCard does not work properly. You may submit the Mancato Pagamento online for payment on the website of Autostrade.

Please note you must pay your Mancato as soon as possible to avoid late fees.

Become eligible for Italian Rebates

Register with the MSTs Consortium and become eligible for Italian rebates. Simply click on the menu "Italian Rebates" in your MyTolls account and follow the steps.

More information on our consortium can be found on our MSTs Consortium product sheet.

Don't have an MyTolls account yet? Contact your Customer Support team per email or phone.