



IS THERE A RESTAURANT ON SITE?

Baker Creek by Basecamp is in the process of rebuilding our restaurant with a projected opening in 2024. Our Creekside Café, located in the main office building has ready-made meals, snacks and an assortment of craft beers, and domestic and international wines.

DO YOU HAVE WIFI?

We do offer complimentary Wi-Fi; however, we are a remote location and the best in industry technology is still hindered by very slow download speeds, weather, and other events that are beyond our control. We do not have cellular (mobile) phone service. There is a phone in the front office entrance for emergencies and local calls. Unplug your devices and enjoy a relaxing screen free getaway. We are surrounded by beautiful nature views.

HOW FAR AWAY FROM LAKE LOUISE AND BANFF ARE YOU?

We are a 15-minute drive to Lake Louise Village and 35 minutes to the Town of Banff.

DO YOU HAVE A SHUTTLE SERVICE?

We do not have a shuttle service. There are private charters, ROAM TRANSIT(roamtransit.com), and taxis that are based in Banff and Canmore.

DO YOU HAVE AIR CONDITIONING?

We do not have any air conditioning in any buildings on our property. We do have screens on all patio doors and windows, so open the windows and let the fresh air in.

DO BEARS COME ON PROPERTY?

As a remote location in Bear Country, we do have the occasional bear and other wildlife on the property. Parks Canada is very involved in monitoring wildlife activity within the Park. All visitors need to be Bear Aware when visiting the area. We have Bear Spray available for sale at our Creekside Café.

Parks Canada Bear Safety

DO YOU HAVE ANY HOT TUBS?

We do not currently have hot tubs on the property. We do have a sauna and a steam room located in our fitness facility.

THE FRONT DESK CLOSES AT 10:00 PM, WHAT IF I ARRIVE LATER?

Our front desk staff will ensure you receive all the information you need for a smooth arrival. Reach out to our team and let them know your ETA.

MY FLIGHT ARRIVES EARLY, SO CAN I CHECK IN EARLIER THAN 4:00 PM?

Our housekeeping staff works extremely hard to ensure all rooms are ready for 4:00 PM. We get many requests for early check-ins; but unfortunately, we are not able to accommodate this. If your cabin/suite is ready when you arrive early, we will gladly check you. If not, go enjoy the beautiful sights of Lake Louise and Banff National Park.

FAQs



BAKER CREEK
BY BASECAMP