



Safe reporting for victims of abuse

Do you work with victims of abuse?

Do your service users need a safe reporting mechanism?

Loop provides a safe, anonymous, independent reporting platform

Loop is a global platform for people to share their stories about their experiences. As part of this service they can also safely report any concerns they have about abuse, misconduct, fraud, sexual exploitation or other issues.

Loop is free to use, available in multiple languages – and designed with a survivor centred approach.

People can report via SMS text messages, Facebook Messenger, WhatsApp, or on our platform directly from a phone or computer.

Why is Loop so important?

Loop is needed because victims are often in vulnerable positions and fear reporting abuse in case of reprisals or stigma.

Also, there can be no accountability if the scale and type of abuse is not known or understood.

Your stories are safe with Loop

Loop will never:

- Sell your data
- Share your data
- Know your exact location

People can contact you through a Loop moderator only

www.talktoloop.org

In summary:

- Anyone from anywhere can safely report any abuse, fraud or misconduct they have experienced or seen; safely, confidentially, in real-time, in most languages.
- A trained case manager will find the appropriate safe organisation to refer this on to and we will follow up and track key milestones of accountability: has assistance been provided, has an investigation begun etc.
- Anonymous, aggregated data is then available for everyone to see and use to influence funding and policy decisions for greater accountability.

How does Loop work?

Loop uses existing phone and computer technology to allow people receiving aid to give feedback; safely, easily, and without having to wait to be asked.

Wherever they are, from the remotest rural communities to urban areas in crisis, anyone can use Loop to tell their own story, shape the services being provided to them and report any concerns or abuse.

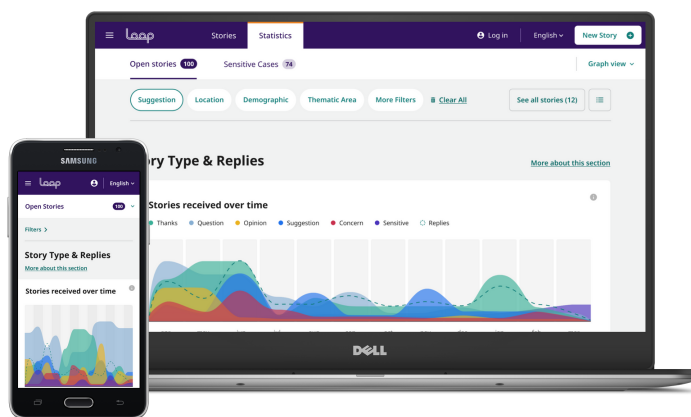
Loop processes the reports through a safe professional referral pathway where organisations and donors providing aid can quickly and safely hear about any concerns or abuse and take action, while still protecting the author.

The patterns in the data can be seen by anyone on an ongoing basis. This will help to show trends, blockages, and accountability of the sector as a whole in real time, over:

- geographic locations,
- types of organisations,
- types of feedback and
- across different demographic groups.
- Also if assistance has been provided

Everyone has access to this aggregated none identifiable data.

Loop is accessible in local languages, and it doesn't even depend on literacy: users can speak their stories.



The safety of people who use Loop is paramount. We exceed the gold standards of data protection for all users of the site globally and manage and store data with the highest levels of data security.

Why should you use or promote the use of Loop?

- Advertising that you use Loop will give your beneficiaries additional safety and trust in your organisation.
- It will show donors you take the safety of the communities you serve seriously.
- It can integrate with your other reporting and feedback mechanisms.

Loop is reimagining accountability by providing a safe, independent place to listen to the voices of people affected and for them to choose how much information to share.

Will you help by letting people know they can report through Loop?

**Contact us on: www.talktoloop.org
or alex@talktoloop.org**

