



2022 IMPACT STATEMENT

THE LGBTQ COMMUNITY CENTER OF SOUTHERN NEVADA'S 2022 REPORT

OUR CORE VALUES



We are a **Community** of **Caring**

We **Support** in difficult times

We **Celebrate** our community in joy

We **Empower** everyone to thrive

We **Build Bridges** in difficult places

We **Lead** with courageous integrity

We **Hold** ourselves **Accountable** and commit to rising to improvement, recognizing blind spots and privilege

OUR MISSION



The LGBTQIA+ Center serves as a haven for all. We welcome and celebrate the diversity of our communities and strive to empower all to live authentic lives.

OUR VISION



Living and thriving as our authentic selves.





FROM OUR BOARD PRESIDENT

TODAY, THIS
REPORT SHOWS
OUR RESILIENCY
AND THE
INCREDIBLE
STRIDES THE
CENTER HAS MADE
AS IT CHANGED
ITS BUSINESS
MODEL TO
BECOME MORE
SUSTAINABLE.

-
WAYNE CASSARD
PRESIDENT, BOARD OF DIRECTORS

Dear Readers,

The Centers 2022 Impact Report is an excellent reminder of how far we have come over our 30 years serving Nevada. There were years when The Center worked on a shoestring budget, doing its best to impact the lives of LGBTQIA+ youth, adults, families, seniors, vets, people with disabilities, those living with HIV, the surrounding community, and all those who are underserved.

Yet today, this report shows our resiliency and the incredible strides The Center has made as it changed its business model to become more sustainable.

Coming out of the pandemic and into a world unknown, we have found that the support of The Center is unwavering. We were overwhelmed and humbled by the incredible generosity of those who attended our 2022 Honorarium at Resorts World Las Vegas, where we outperformed our fundraising goal, providing more funding for our programs and services.

The Center is transforming. We completed a much needed renovation of our event space, providing a beautiful venue to accommodate groups of many sizes. We hope that many new faces will pass through our doors and better understand what we do and how we contribute to making Nevada a more diverse, inclusive, and equitable place for all.

And we have completed the build-out of our on-site pharmacy. This new retail pharmacy fills a void in downtown Las Vegas for drug fulfillment and delivery, helps people manage their medications and their health conditions, and provides The Center with an opportunity to be a robust service provider.

On behalf of the Board of Directors, I want to thank our donors, supporters, and advocates for believing in our mission to uplift and empower our LGBTQIA+ community, and the people we serve, to live their lives authentically.

A handwritten signature in blue ink that reads "Wayne".

Wayne Cassard
President, The Center Governing Board



FROM OUR CEO

OUR STAFF OFTEN
PUTS OTHERS
FIRST TO KEEP
OUR COMMITMENT
TO SERVE WITH A
SINCERE HEART AND
IMPACT THE LIVES
OF OUR FELLOW
LGBTQIA+ FRIENDS
AND THE AT-RISK
PEOPLE IN OUR
NEIGHBORHOOD.

-
JOHN WALDRON, Ed. D
CHIEF EXECUTIVE OFFICER

Dear Readers,

We received many holiday notes, cards, and well-wishes late last year at The Center. It's wonderful that the community shared their appreciation for the work we do every day to create a safe and affirming place for the LGBTQIA+ community and our vulnerable neighbors.

One holiday note we received really stood out. It read, "Thank you each and all for making this a true home for us all. Your extraordinary service and love make each of us better people and inspire us to serve with you."

The sincere sentiment in that card is a meaningful and impactful demonstration of what our amazing staff, volunteers, and board members do for the community every day. The work that we do at The Center is a privilege. During 2022, we promoted and hired a fantastic group of professionals who, along with a dedicated cadre of volunteers, have elevated The Center's level of service and programming.

People from all walks of life count on The Center when they are most in need. They get medical attention and prescriptions at the Arlene Cooper Community Health Center, support for youth and families, and affordable, affirmative mental health services in partnership with Community Counseling Center. They find our building a safe space to make friends and connect to resources and vital services.

Our staff and volunteers have worked hard to respond to challenges and the needs of the community throughout 2022. Last summer, when the monkeypox virus threatened to become a pandemic, our team immediately partnered with the Southern Nevada Health District to provide the community education and services to stay safe.

And we all felt an overwhelming sense of appreciation as the community came together in our courtyard for a candlelight vigil to remember the five lives lost at Club Q in Colorado Springs.

It can be heavy, emotional work sometimes, and our staff often puts others first to keep our commitment to serve with a sincere heart and impact the lives of our fellow LGBTQIA+ friends and the at-risk people in our neighborhood.

I want to thank our allies and donors who work tirelessly to support our work and are at the heart of our success. How grateful we are for each of them. Along with our staff, volunteers, and our Board of Directors, I count myself incredibly fortunate to be given the opportunity to serve our community.

John Waldron, Ed. D
Chief Executive Officer

THE CENTER SERVICES

BY THE NUMBERS



1 GENERAL SERVICES

- 2,800+ | Users of free CyberCenter computers
- 7,500+ | Households provided food through bi-weekly food distribution program
- 5,000+ | Participants in 60+ Events/Meetings in our Event Hall
- 200,000+ | Individuals served through programs/services/partnerships



2 THE ARLENE COOPER COMMUNITY HEALTH CENTER

- 10,134 | HIV & STD /STI tests completed
- 1,979 | PrEP scripts (Health Center & Tele Med Service)
- 82,641 | Dispenses from Trac-B machine (needle exchange/overdose kits/pregnancy, etc.)
- 75,000+ | Condoms & lubricants distributed



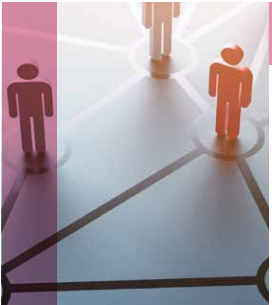
3 HIV SERVICES & LINKAGE TO CARE

- 100,000+ | Safe Sex Kits distributed
- 1,280+ | Individuals in HIV Group Programs
- 656+ | Participants in Linkage To Care services
- 3,400+ | Naloxone & Fentanyl Test Kits distributed



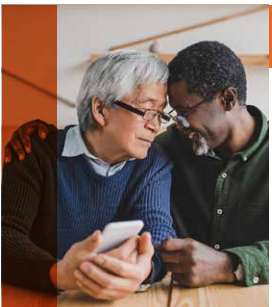
4 COMMUNITY ENGAGEMENT & ADVOCACY

- 5,800+ | Community referrals
- 200+ | Crisis clients served (Emergency housing, transportation, food)
- 35+ | Agencies trained with 700+ participants
- 42,000+ | Meals distributed through Delivering With Dignity



5 INCLUSIVE PROGRAMMING

- 550+ | Participants in peer groups & training
- 150+ | Assisted with resources
- 40+ | Name & gender marker changes
- 50+ | Group sessions



6 SENIOR SERVICES

- 1,700+ | Participants in weekly socials
- 30+ | Lunch & Learns
- 200+ | Participated in events (Senior Thanksgiving & Holiday Social)
- 75+ | Participated in senior outing



7 YOUTH & FAMILY SERVICES

- 50+ | Individuals and 20 families participated in family programming
- 550+ | Participants in youth programming
- 250+ | Attended youth events (Thanksgiving, prom, PRIDE for Kids)
- Presented the first PRIDE for Kids



8 VOLUNTEERS

- 518 | Volunteers performed 22,000+ hours of service
- \$563,000+ | Cash Value of volunteer hours
- 37 | Different areas of programs/services Volunteers served in
- 400+ | Volunteers staffed The Center's Information Desk in 2022

1

GENERAL SERVICES



The Center is a **vital resource for our community**, and we are committed to serving by providing accurate and timely **services, support, information, and advocacy** for our remarkable LGBTQ+ community.



DAVID R. PARKS LENDING LIBRARY

Named by the community in honor of Nevada State Senator David Parks, our LGBTQIA+ focused lending library offers more than 4,000 books and hundreds of DVDs to borrow at no charge.



DAVID BOHNETT CYBERCENTER

Our CyberCenter, recently refreshed by the David Bohnett Foundation with internet service proudly powered by Cox Communications, provides two free hours of computer and internet usage during Center business hours.



EVENT CENTER

The Event Center offers a perfect location for any event. You can choose from five different rooms, a combo of rooms, or the whole Event Center. We can accommodate anywhere from 10-450 people for an event.



THE JOLT (JUMP ON THE LOVE TRAIN) COFFEE CO.

Our on-site café and coffee shop offers a variety of items to choose from. From regular to vegan offerings, they have it all!

2 ARLENE COOPER COMMUNITY HEALTH CENTER



We serve the LGBTQIA+ community as well as the surrounding neighborhoods. **We empower people** with an awareness of their healthcare to enable them to take control of their wellness.

HIV TESTING

We offer free rapid HIV testing with Rapid StART engagement for individuals who test positive or are seeking HIV treatment after transitioning out of care.

STD / STI TESTING

We provide counseling and testing for syphilis, gonorrhea, and chlamydia. For individuals who test positive, we provide treatment on-site.

COUNSELING / RISK ASSESSMENT

Our Clinic staff offers counseling to all clients including navigation of next steps and connecting to Linkage To Care services.

PREP & PEP NAVIGATION

PrEP/PEP navigation is offered to inform clients of preventative options for protection when sexually active. We walk through the process and regimen required for best results.

ON SITE PHARMACY

The Center provides an onsite, full service pharmacy. We serve clinic clients as well as individuals and families from the surrounding area.

TRAC-B

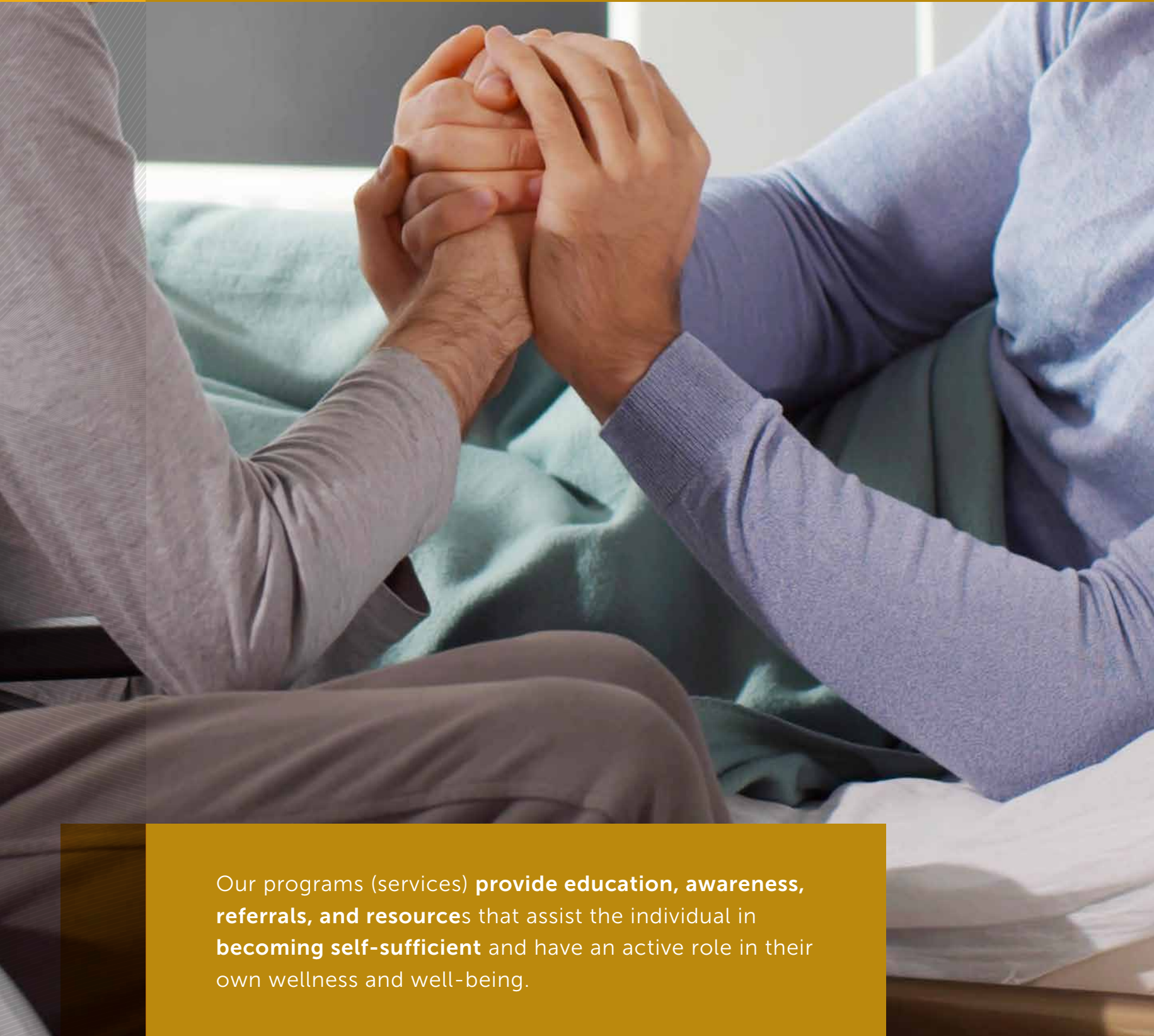
Designated site for this State of Nevada program offering harm reduction tools. Through our vending machine we provide syringe, hormone, first aid, hygiene, and safe sex kits as well as Naloxone and Narcan packs.

AFFIRMATIONS

In partnership with the Community Counseling Center, we provide LGBTQIA+ focused mental health services. Available five days a week on-site at The Center.



3 HIV SERVICES/LINKAGE TO CARE



Our programs (services) **provide education, awareness, referrals, and resources** that assist the individual in **becoming self-sufficient** and have an active role in their own wellness and well-being.

PREVENTION & CARE:

HIV 101

This course provides an overview of essential facts about HIV/AIDS, transmission, prevention, casual contact, testing procedures, state laws and regulations, medications, and services available to Southern Nevada residents living with HIV/AIDS.

LIVING WELL

Living Well is a compassionate life support group for persons living with HIV/AIDS. All HIV-positive individuals are welcome to attend regardless of age, gender, or history of HIV diagnosis.

MED-TIME: TREATMENT & ADHERENCE

Med-Time is an HIV/AIDS health education dinner and learn program that provides an opportunity for positive individuals to learn about medication options and treatment adherence, as well as meet with a pharmacist one on one to review all of medications.

SAFE SEX KITS

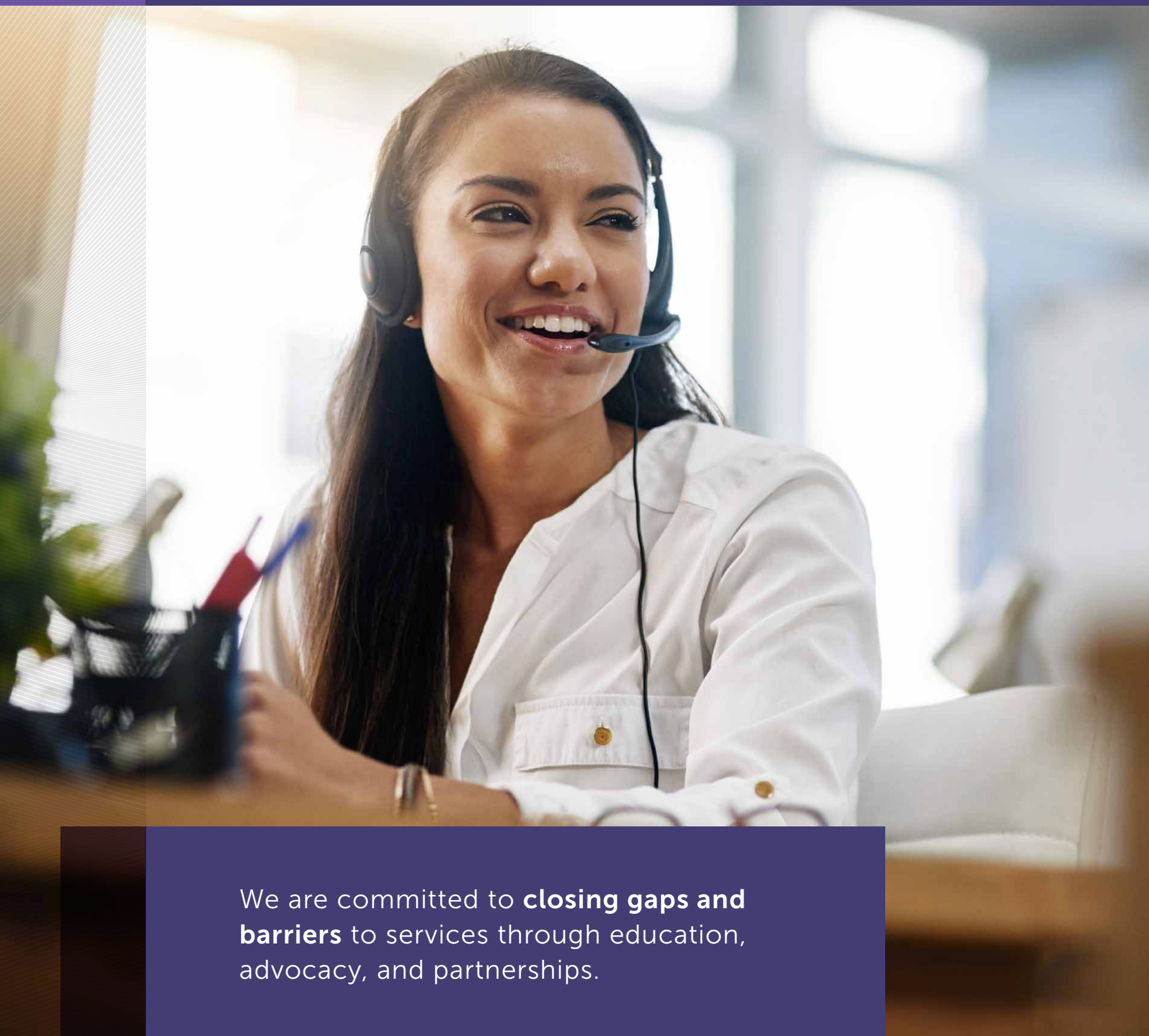
Safe Sex kits are provided to the community to encourage individuals to take charge of their sexual health. Kits include condoms, lube, PEP and PrEP info sheets and information on securing an appointment in the Arlene Cooper Community Health Center.

LINKAGE TO CARE

The LTC team assists individuals who misuse substances and those who are vulnerable to overdose by facilitating opportunities to ensure they are connected to services that will promote harm reduction and safe recovery strategies, such as:

- o Goal setting
- o Harm Reduction education
- o Resource referrals
- o Peer Support

4 COMMUNITY ENGAGEMENT



We are committed to **closing gaps and barriers** to services through education, advocacy, and partnerships.

CENTER ADVOCACY NETWORK (CAN)

Our victim advocates provide confidential and non-judgmental support, education, resources, & referrals to on and off campus entities, for victims and their loved ones, following experiences of interpersonal violence. We aid clients with filing a protection order, calling a social service on behalf of a client, helping a family member or partner of a victim/survivor find resources.



24-HR CRISIS HOTLINE

People in crisis can call anytime to speak with an advocate, get information about resources. Our number is 1.702.745.4600 and is available 24 hours a day for anyone in need of assistance during a personal crisis.

CULTURAL COMPETENCY TRAINING

The Center's knowledgeable program staff can lead a variety of cultural competency trainings for companies and organizations, on topics such as HIV, gender identity and the LGBTQIA community.

COMMUNITY INFORMATION & RESOURCE REFERRALS

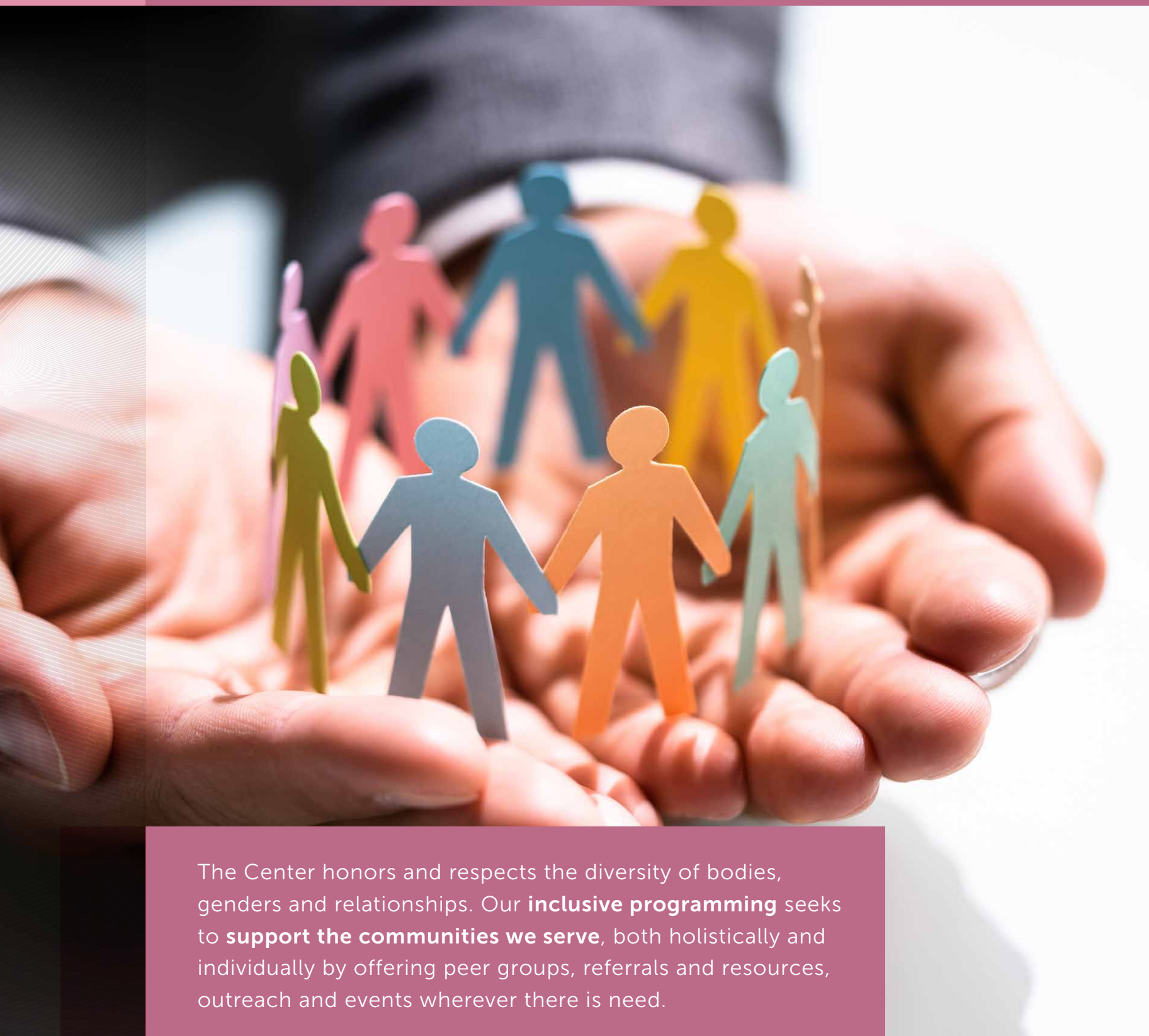
Our information and referral desk staff and volunteers happily provide information on topics such as LGBTQIA activities, support groups and organizations as well as referrals to public assistance, counselors, doctors, attorneys, churches and more.

PARTNER ASSISTANCE PROGRAMS

Assistance with applications and processing for those in need. These services are in partnership with Three Square and the Division of Welfare and Supportive Services.

SHOWER TRUCK FRIDAYS

Clean the World shower truck offers free showers in the eastside parking lot.



The Center honors and respects the diversity of bodies, genders and relationships. Our **inclusive programming** seeks to **support the communities we serve**, both holistically and individually by offering peer groups, referrals and resources, outreach and events wherever there is need.

GENDER TRANSLATIONS

Is a peer lead group for Transgender and non-binary individuals who are wanting to be connected to community. This group provides resources, activities, and attends community events together. Gender Translations is also for individuals exploring the idea of transitioning and wanting support.



NAME & GENDER MARKER CHANGE WORKSHOP

Assistance filling out applications for name and gender marker changes for gender identity! We partner with Nevada Legal Services to assist our clients with this process.

BLACK LGBTQ GROUP

This social support group is peer ran provides the Black LGBTQ community a space to meet and discuss various topics and events happening the Black LGBTQ community.

SNAPIQS

The Southern Nevada API Queer Society (SNAPIQS) serves the Asian, Pacific Islander, Desi American community through raising awareness on LGBTQ issues and hosting educational, social, and cultural events.

POLYAMORY GROUP

Discuss polyamorous relationships (ethical non-monogamy involving emotionally intimate relationships with the knowledge and consent of multiple partners).

SOMOS UNIDOS

A social and educational support group for the Latinx LGBTQIA+ community. (En Español)

6 SENIOR SERVICES



Our programs (services) **provide education, awareness, referrals, and resources** that assist the individual in **becoming self-sufficient** and have an active role in their own wellness and well-being.

ACT III SENIOR DROP-IN

The Center’s ACT III (Aging Communities Together) offers a safe, fun, inclusive space for adults 50 and up to enjoy activities, games, films, and education, with your peers. Senior Drop-in is free and welcome LGBTQIA+ and allied individuals.

MEN’S MONDAY GAME DAY

Game Day! Enjoy games with your old and new friends. Current popular games are canasta, Mexican dominoes, and Scrabble. Want to play something else? Introduce us to your favorite game!

WIZE WOMYN’S WEDNESDAYS

Start out with games and music followed by a spirited discussion and first Wednesday’s is Ladies Luncheon. A speaker from the community presents on topics of interest to mature lesbians followed by a free lunch provided by The Center.

INCLUSIVE THURSDAYS

Featuring our FREE Lunch & Learn, where invited speakers present topics such as Las Vegas history, health and wellness, and local resources. Afterwards enjoy a free lunch provided by The Center.

7 YOUTH & FAMILY SERVICES



We celebrate the **diversity, courage and tenacity** of our youth and are privileged to offer space and support for their personal growth as they develop into their **authentic identities** and lead us all into the future.

PIVOT

This 6 week program for LGBTQIA+ youth and their caregivers answers questions and provides support to address what it means to identify as LGBTQIA+. We offer a community for families and their LGBTQIA+ youth as they navigate their journeys, all in a safe and confidential space.



QVOLUTION

QVolution is designed to meet the mental, social, and developmental needs of LGBTQIA+ and ally youth ages 13-17. We're working to prepare our youth for the world and prepare the world for our youth! Youth Activity Nights are supportive, educational, and fun!



qVolution

COMPREHENSIVE SEX ED

Youth ages 13 to 18 can receive free sex education classes that cover contraception, consent, identity formation, and understanding of HIV/STI prevention. It features the core values of abstinence, protection, and pregnancy prevention in an LGBTQIA+ inclusive and gender-neutral environment.

A.G.E.N.T.S.

Allies Getting Everyone NVolved in Testing and Screening is an HIV Youth Advisory Council who are dedicated to preventing the spread of HIV and other sexually transmitted infections amongst youth. Through education, acts of service, and community focused interaction, A.G.E.N.T.S. are facing the global epidemic of HIV with accessible solutions that are proven to help decrease the spread of STI's.

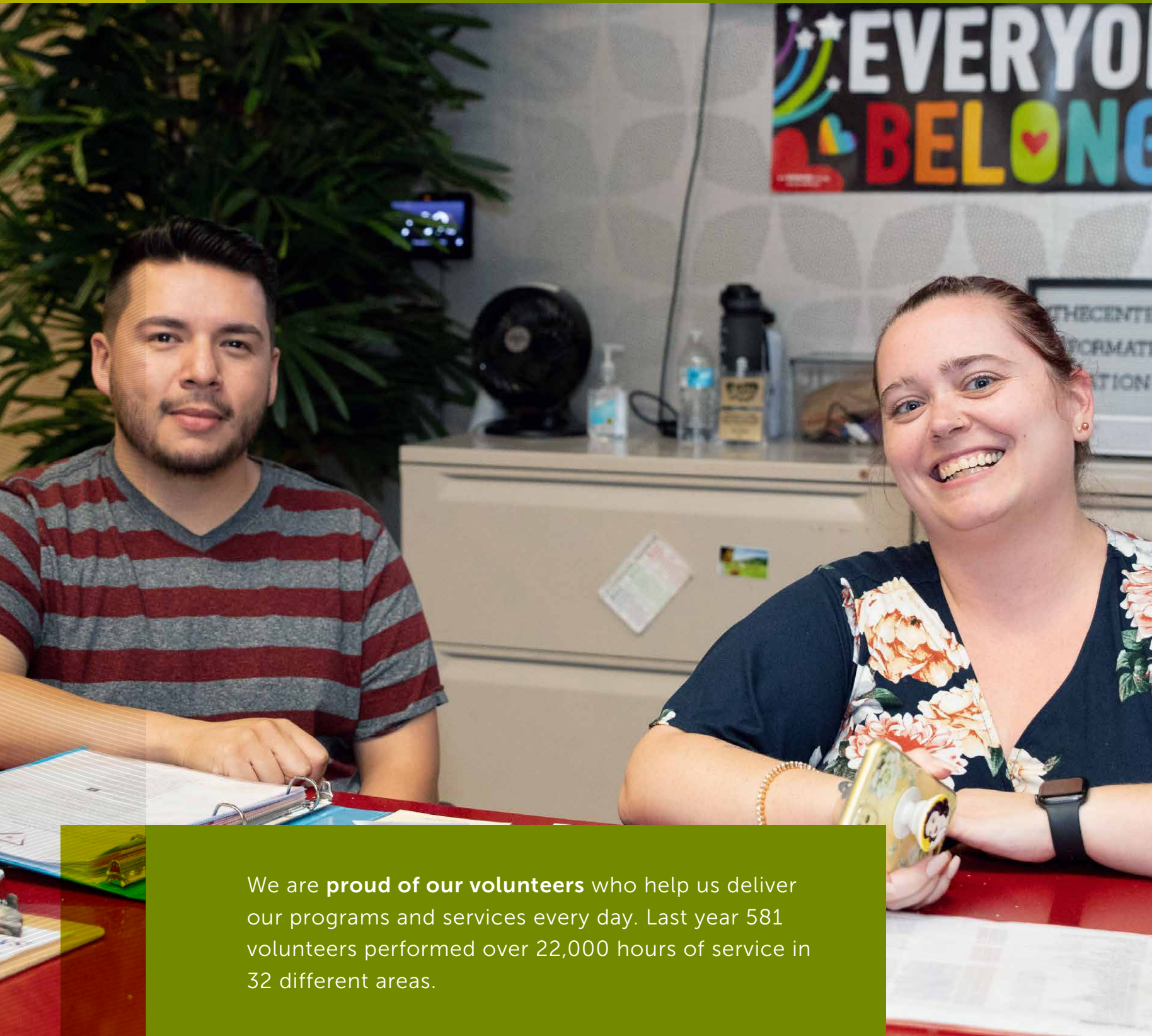
THRIVE

This program lowers the barriers that LGBTQIA+ youth face when they access mental health services. Thrive gives us the ability to connect LGBTQIA+ youth ages 13-24 to licensed and affirming therapists, provide financial assistance, and assist with transportation to therapy.

YOUTH EVENTS

- o **YOUTH PROM** - Each year we invite LGBTQIA+ youth to dress up and have fun at our Prom! This free event gives the youth the opportunity to dress as their authentic selves, bring their significant other, all while knowing that they are in a safe space around peers that celebrate their authenticity!
- o **YOUTH THANKSGIVING** - This event invites LGBTQIA+ youth, their friends and family to come enjoy a free meal at The Center. To gather, feel a sense of community and enjoy each other's company during the holiday season!
- o **PRIDE FOR KIDS** - This event was created to serve LGBTQIA+ youth ages 5-11 and their families! A fun afternoon where local vendors gather to bring the youth fun activities and celebrate with PRIDE!

8 VOLUNTEERS



We are **proud of our volunteers** who help us deliver our programs and services every day. Last year 581 volunteers performed over 22,000 hours of service in 32 different areas.

INFORMATION DESK

Our volunteers operate the information desk on a day-to-day basis. They welcome guests, provide information, operate the CyberCenter, and maintain our library. As the first point of contact to The Center they play an important role in our success.

PROGRAM ASSISTANCE

Center volunteers support the delivery of programs and services throughout the year. They provide administrative assistance, group support, and facilitation.

SPECIAL EVENTS

Center events offer another opportunity for volunteers to be involved. Volunteers assist with planning, event set-up, and management.

GIVE BACK DAYS

The Center hosts many local organizations throughout the year that have designated days to give back to the community. Through these events individual learn about The Center, our services, and our community.

9 COMMUNITY SUPPORT SERVICES



The Center is dedicated to supporting those in our community who are in need. We provide **safe and non-judgmental spaces** for recovery groups to meet.

RECOVERY SUPPORT GROUPS

ALCOHOLICS ANONYMOUS (AA)

Is a 12-Step program/fellowship of people who come together to solve their drinking problem. Membership is open to anyone who wants to do something about their drinking problem.

CRYSTAL METH ANONYMOUS

Is a 12-Step program/fellowship of people who share their experience, strength, and hope with each other. The only requirement is the desire to stay sober.

SEX & LOVE ADDICTS ANONYMOUS

Is a 12-step program for people recovering from sex and love addiction.

SMART RECOVERY

(Self-Management And Recovery Training) is a program that assists individuals seeking abstinence from addiction. The non-12-step program teaches you how to change self-defeating thinking and emotions to improve your quality of life.



The Center offers a **safe space for other LGBTQIA+** community organizations to gather. Our goal is to make sure the individual has the resources they need to **live their authentic lives.**

COMMUNITY GROUPS

LAS VEGAS GAY MEN'S CHORUS

The Las Vegas Men's Chorus creates safe spaces for our community and allies through musical experiences which inspire all of us to be stronger together.

THE L GROUP

The L Groups is a social group interested in connecting with other women for friendship & communication talking about issues in the lesbian community and just life in general.

ACES MEET UPS

Peer-led discussion/support group for those in the demi, gray, and asexual communities. Persons questioning or exploring their ace-ness, as well as relationship with romantic attraction are welcome!

GAY MEN'S FORUM

Designed to provide a safe, confidential, respectful, and supportive environment for the open intelligent exchange of topics and ideas of interest to our community and the world at large.

BI/PANSEXUAL DISCUSSION GROUP

A space for bisexual and pansexual people to discuss topics of coming out, representation in the media, agency, erasure, isolation, gender dynamics and paradigms, and the nature of gendered attractions and more.

LAS VEGAS PRIME TIMERS

Social club for gay and bisexual men, ages 21 and up, providing opportunities for its members to meet, socialize, make new friends and share experiences. Las Vegas Prime Timers are a proud chapter of Prime Timers Worldwide and the mission is "Creating Community Across Generations".

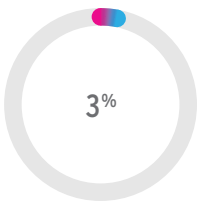
FINANCIAL REPORTS



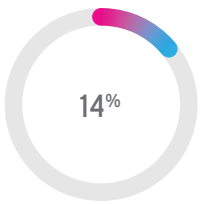
2022 INCOME

- 5% FUNDRAISING
- 9% GRANTS (OTHER)
- 10% CONTRIBUTIONS
- 13% GRANTS (GOVERNMENT)
- 63% HEALTH CLINIC OPERATIONS

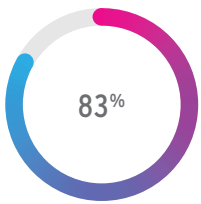
2022 EXPENSES



FUNDRAISING



GENERAL OPERATING



PROGRAMS

WHO WE ARE

THE CENTER STAFF

CHIEF EXECUTIVE OFFICER John Waldron, Ed.D	340B SPECIALIST Christ-Anne Williams
CHIEF OPERATING OFFICER Brian Hosier	LINKAGE TO CARE COORDINATORS Jeffrey Alvarez Gabby Menendez
CHIEF CLINICAL OFFICER Leana Ramirez	HIV ADVOCATES Yazmin Castillo Kiande Jakada Danial Lane Aariel Lauria Joseph Munoz Kris Relph
DIRECTOR OF COMMUNITY SUPPORT SERVICES Holly Reese	
DIRECTOR OF CLINIC & HIV SERVICES Mona Lisa Paulo	
DIRECTOR OF PUBLIC AFFAIRS & CIVIC ENGAGEMENT AJ Huth	HIV ADMINISTRATOR Miya Morales
DIRECTOR OF INCLUSIVE PROGRAMMING Andre Martin	MEDICAL BILLING Kristina Thurman
DIRECTOR OF DEVELOPMENT Chris Shelton	CLINIC RECEPTIONISTS Mercy Marino Michael Strauss
SENIOR PROGRAM MANAGER Nicol McNee	FACILITIES & SECURITY MANAGER Miguel Pineda
CAN PROGRAM MANAGER Danielle Galaudet	FACILITIES SPECIALISTS Michael Dacken Douglas Pleasant
YOUTH RESOURCE SPECIALIST Percy Neavez	

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VICE PRESIDENT Ryn Bartel, Esq.
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COMMUNITY PARTNERS

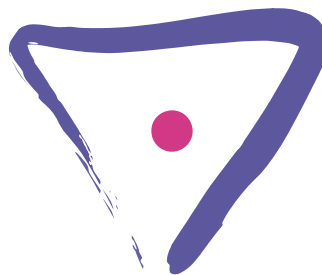
Agilitec IT INFORMATION TECHNOLOGY SERVICES	Opportunity Village JOB ASSESSMENT & TRAINING
Aniyah Brown YOUTH HIV COUNCIL	Pamela Puppel PUBLIC RELATIONS
Bright Star Foundation HOUSING	Patrick Bozarth, LMFT EXECUTIVE DIRECTOR, AFFIRMATIONS
Broadway In The Hood YOUTH PROGRAMMING	Rob Phoenix, APRN, FNP-C, HIV-PCP HUNTRIDGE FAMILY CLINIC, MEDICAL
Community Counseling Center MENTAL HEALTH SERVICES	The Mexican Consulate of Las Vegas LATIN COMMUNITY SERVICES
ContentGro MARKETING	The Stacey Wedding Group STRATEGIC PLANNING
Cragin & Pike BENEFITS/INSURANCE	Three Square FOOD DISTRIBUTION SERVICES
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Kelly Travis HEALTH & WELLNESS	Umbrella Bookkeeping ACCOUNTING SERVICES
Makeo James CREATIVE CONSULTANT	UNLV COMMUNITY-BASED RESEARCH



THIS IS YOUR CENTER.

As we continue to provide services, we need your help. Please consider making a donation to support the work of The Center and our efforts to provide essential services to the community. We are grateful for your generosity and your partnership is needed now more than ever.

www.thecenterlv.org/donate



the center

Serving the LGBTQ Community of Nevada

CELEBRATING 30 YEARS
OF SERVICE

401 S. MARYLAND PARKWAY, LAS VEGAS, NV 89101

WWW.THECENTERLV.ORG

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