

# LOADMASTER SYMPHONY MOBILE COMMUNICATIONS INTERFACE TO PLATFORM SCIENCE

**M**cLeod Software offers an integration from the LoadMaster® Symphony Mobile Communications module to Platform Science Enterprise, a workflow dispatch and messaging platform.

McLeod's integration solution with Platform Science Enterprise brings together functionality in a modern workflow application that enables carriers to automate communication, have visibility within LoadMaster to their driver's Hours of Service (HOS) status, and monitor asset locations. The integration helps reduce out-of-route miles, improve performance, and enhance driver satisfaction with their modern suite of compliance, productivity and safety applications.

## Benefits

- Visibility of drivers' HOS data and current positions
- Increased ETA accuracy and efficiency of customer service and EDI status reporting
- Communications with drivers using text and forms-based messaging
- Automated delivery of dispatch assignments, directions, and other data necessary for utilization of on-board turn-by-turn navigation
- Tractor location visibility allows dispatchers to manage loads by exception throughout the dispatch cycle
- Fewer delays at planned stops and out-of-route occurrences

## Features

- Driver workflow dispatch with auto-presentation of stop-expected driver tasks
- Geo-fence data for automated arrival and departure reporting
- Tractor position reports in the LoadMaster Symphony and Dispatch modules
- Easy access in the Dispatch module to inbound messages from drivers
- Inbound forms messages for drivers when reporting dispatch progress at each stop, includes pre-population of certain fields, such as weight, BOL, pieces, etc.

## Requirements

- LoadMaster Version 21.1
- LoadMaster Symphony Mobile Communications license
- LoadMaster Symphony HOS license for Platform Science (if purchasing the HOS interface)
- LoadMaster Symphony Workflow license for Platform Science
- A McLeod Software Sales Representative can provide information regarding options for customers running previously released versions.
- Please check with your Platform Science account management/support team for the necessary applications or functionality required from their product suite.



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