

Timber Veneer Care Guide



This care guide applies to our prefinished Shinnoki panels and to any panels that have a lacquer finish, any other oil finishes will need to be maintained as per manufacturers recommendations. Querkus & Nordus is supplied in the raw form and we do not have control over the finishes/clear coats used in fabrication. Please contact your fabricator or coatings supplier for specific care instructions or warranties for the finished product.

Shinnoki prefinished panels are made up of a top layer of veneer, an 18 mm MDF core and a balance layer on the back for stability. This range of wood veneered panels doesn't need any further finishing since they have 6 layers acrylate urethane lacquer and are easy to maintain. In general, timber veneered surfaces should be kept clean and dry, out of direct sunlight, in a controlled environment.

Daily Maintenance

It involves no more than removing dust with a soft and dry lint free or microfiber cloth or duster.

A slightly damp cloth can also be used being careful of not using too much water and cleaning it with a dry cloth after.

Spills and Marks

Excessive water, humidity and steam in contact with the coating may cause the coating to crack and if it gets under the coating it will stain the veneer surface. If liquids are spilled, they should be dried off immediately to avoid damp patches, also chemical substances and alcohol should be removed immediately. Tough dirt or grease can be removed using water and a mild nonabrasive cleaning agent or a detergent. The effect of the cleaner on the surfaces should be tested on a hidden or a less conspicuous section of the finished veneer surface.

Temperature Changes

It is recommended to keep temperature changes within reasonable limits when the product is next to windows or in an air conditioned or heated environment since the expansion or contraction of timber due to extreme temperature changes can cause damage to the coating.

What not to do

Never use harsh cleaners based on chemicals, acetone or ethyl butyl acetate, bleach, or ammonia, which can break down the lacquer finish and leave marks that cannot be removed. Abrasive cleaners will scratch the surface, and wax and oil can also cause damage.

Repairing the Surface

The Shinnoki panels are ready-made and do not need further post-treatment. We strongly advise against applying an extra varnish or oil layer, for whatever reason. If needing to repair any scratches on the surface, we strongly recommend using the Shinnoki repair lacquer pens – coloured matched to each of the Shinnoki panel colours - [Purchase on our online shop](#)

If any questions, please get in touch with our team.- info@vidaspace.co.nz or 0800 119 388