

As of July 1, 2021, you can collect VAT at checkout from your customers in the EU, instead of your customers paying taxes upon delivery of their order.

If you're outside the EU and you want your store to collect VAT at checkout, then you need an Import One-Stop-Shop (IOSS) number.

Crossborderit have the simplest and most cost-effective way to manage the new IOSS tax laws in Europe.

Crossborderit charges \$24 per month and 1 per shipment (+ payment processing fees – depending on payment method).

To get you started with Crossborderit IOSS services, please follow the steps below:

Step 1: Add the Crossborderit app on Shopify APP store: IOSS and Landed Cost Service | Shopify App Store - <https://apps.shopify.com/duty-calculator>

Step 2: You will be asked to log on

Step 3: You will be directed to Shopify log-in page. Inside the Shopify app, there is a link for the registration with Crossborderit.

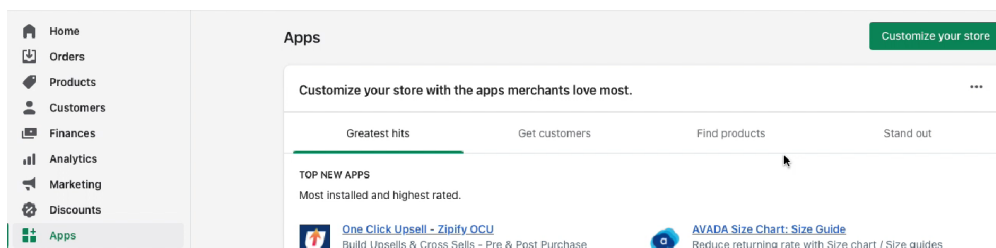
Step 4: When completed both applications/ registrations, you will receive an invoice from Crossborderit with the application fee of €60 for the IM number (IOSS number) application to the Swedish Tax Agency.

Step 5: When the application fee has been paid, Crossborderit will apply for the IM number at the Swedish Tax Agency, where you are registered. Processing can take 3-5 business days.

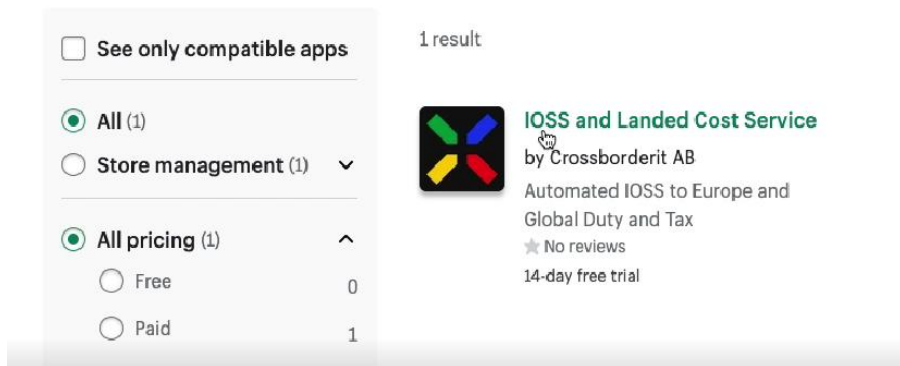
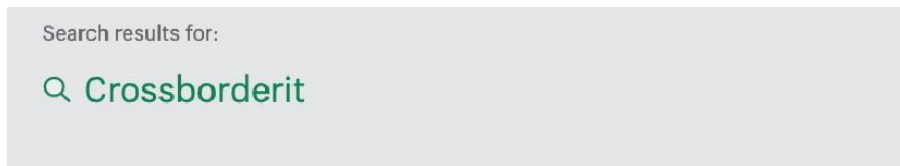
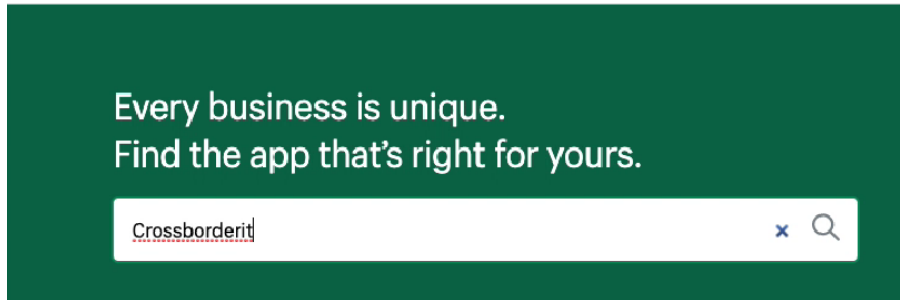
We will manage the rest from compliance.

As soon as you have your IOSS number, please follow the steps below to fully integrate your account in Shopify and Crossborderit.

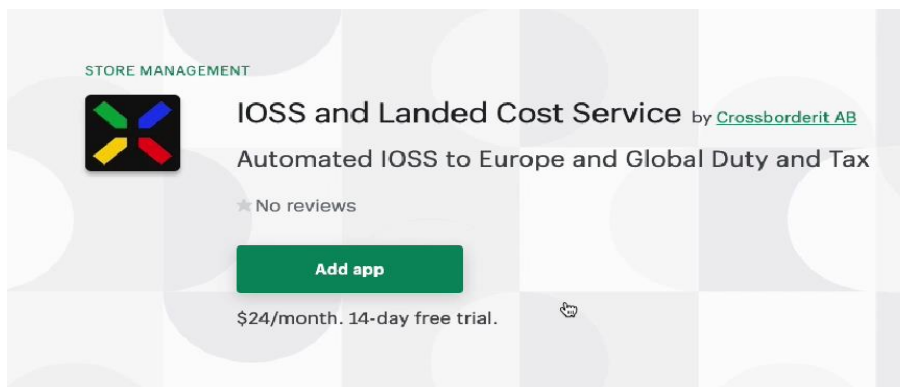
1. Log in to your Shopify Account
2. Go to Apps > Customize your store



3. Search for Crossborderit (no spaces)



4. Click Add App



5. Click Install App

IOSS and Landed Cost Service will be able to:

- View Shopify account data** [View details](#)
- Edit products** [View details](#)
- View orders** [Hide details](#)

This includes: shipping information, all order details, and order fulfillments.


IOSS and Landed Cost Service will be able to access personally identifiable information about your customers, including names, email addresses, phone numbers, physical addresses, geolocations, IP addresses, and browser user agents.

i Shopify has reviewed IOSS and Landed Cost Service and verified that it needs access to all past and future orders to provide value to you.

To erase your customers' personal information from IOSS and Landed Cost Service, remove the app. After 48 hours, a request will be sent to IOSS and Landed Cost Service to erase this data. [Learn more about data privacy.](#)

[Cancel](#) [Install app](#)

6. Click Show me how

 IOSS and Landed Cost Service

i Before you can start using this application, this change needs to be made:

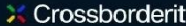
1. Create an integration between this application and our portal
2. Select a subscription plan
3. Confirm that your shop is correctly setup for collecting tax for orders into EU

i Setup integration with Crossborderit

[Show me how](#)

7. Look for your integration key. It is a combination of letters and numbers and it's 31 alphanumeric long

Insert your integration key **a88eaac4-f3e6-4465-8452-4d31107bfd9b**, select Shopify as the webshop platform and click Create integration

 **Crossborderit** Your fantastic company / Home

Home [IOSS](#) System

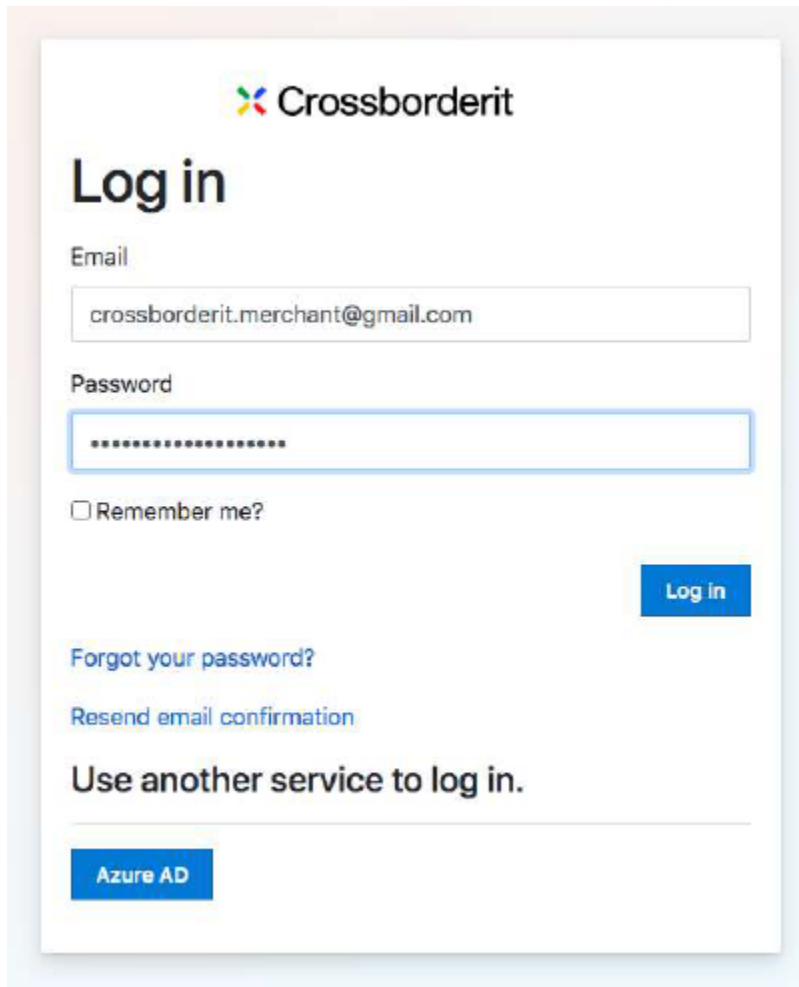
Integrate your webshop platform

* Integration key:

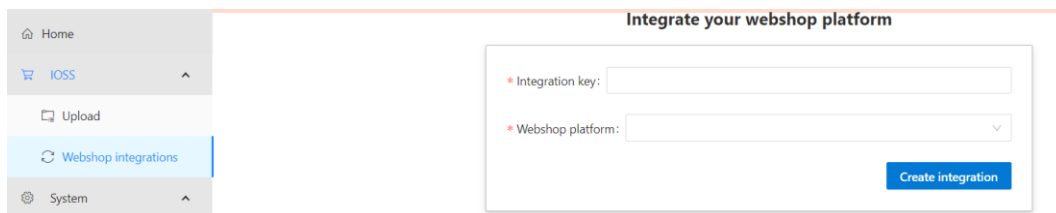
Please add your integration key

* Webshop platform: [Shopify](#)

8. Copy your Integration key and log in to www.crossborderit.com



9. Hover your mouse to IOSS > Webshop Integration



10. Paste the integration key and choose Shopify on the Webshop platform

Integrate your webshop platform

* Integration key:

* Webshop platform:

Webshop Integrations [+ Add integration](#)

Exact search

Webshop Type	Webshop Identifier	Added	Automatic sync	Recipient on errors
Shopify	cbit-dev.myshopify.com	2021-10-05	Yes	stefan.jansson@crossborderit...

11. Go back to Shopify > scroll down until you see "Verify Integration"

File name	Uploaded ↑	Uploaded by	Status
2021-07-31 your-shop.myshopify.com IOSS.json	2021-08-01	Shopify App	Success
2021-08-01 your-shop.myshopify.com IOSS.json	2021-08-02	Shopify App	Success
2021-08-02 your-shop.myshopify.com IOSS.json	2021-08-03	Shopify App	Success
2021-08-03 your-shop.myshopify.com IOSS.json	2021-08-04	Shopify App	Success

[Verify integration](#)

12. Select a subscription plan

IOSS and Landed Cost Service

! Before you can start using this application, this change needs to be made:

1. Create an integration between this application and our portal - **DONE!**
2. Select a subscription plan
3. Confirm that your shop is correctly setup for collecting tax for orders into EU

✓ You have completed the integration with our portal

i Select a subscription plan

Show available subscription plans

i Select a subscription plan

Hide

Basic Plan

Uploads IOSS reports to Crossborderit portal

COSTS

Basic plan has a monthly cost of \$24 per month

Select plan

Approve subscription

Cancel

! You will not be billed for this test charge.



IOSS and Landed Cost Service
by Crossborderit AB

Basic Plan
\$24.00 USD every 30 days

On your next bill

Basic Plan
\$24.00 USD
Recurring every 30 days
Starts today

14 day free trial
Trial ends October 19, 2021

Amount **\$24.00 USD**
Date **October 19, 2021**

Start free trial

13. Setup Shopify for collecting VAT on orders into the EU



IOSS and Landed Cost Service



Before you can start using this application, this change needs to be made:

1. Create an integration between this application and our portal - **DONE!**
2. Select a subscription plan - **DONE!**
3. Confirm that your shop is correctly setup for collecting tax for orders into EU



You have completed the integration with our portal



You have activated the Basic Plan subscription with a montly fee of \$24

Uploads IOSS reports to Crossborderit portal



Setup Shopify for collecting VAT on orders into EU

Show me how

TAX REGIONS

If VAT sales to the EU hasn't already been setup, click Collect Vat link and enter your IOSS number and set Sweden as country.

VAT on sales to the EU

[Collect VAT](#)

Collect VAT on orders up to €150 if you're registered for Import One-Stop Shop (IOSS).
[Learn more](#)

It should look like this in the Ship to the EU section but with your IOSS number you found in our portal if this is not yet configured, click the Collect VAT link

VAT on sales to the EU


 You're collecting VAT on orders up to €150.

VAT REGISTRATION

Import One-Stop Shop registration
Shipping destination VAT rates apply.

Country	VAT number	Updated on	
Sweden	IM0000000000	10 Aug 2021	...

TAX CALCULATIONS


 It's really important that these settings are correct, it will affect your earnings!

Review your setting so these are correct according to your pricing. If all prices are including taxes, VAT will be drawn from the prices shown on checkout. Otherwise, taxes are calculated based on the prices and added to the checkout amount.

[I confirm that we have done this](#)

14. Check VAT number and make sure it is the same IM number you have in your CBIT account

VAT on sales to the EU

 You're collecting VAT on orders up to €150.

VAT REGISTRATION

Import One-Stop Shop registration
Shipping destination VAT rates apply.

Country	VAT number	Updated on	
Sweden	IM0000000000	10 Aug 2021	...

Your IOSS number is active

IOSS Number:
IM0000000000

15. You're all setup

The screenshot shows the 'IOSS and Landed Cost Service' overview page in the Crossborderit dashboard. The left sidebar contains navigation options: Home, Orders, Products, Customers, Finances, Analytics, Marketing, Discounts, Apps, and Sales Channels (Online Store). The main content area has tabs for 'Overview' and 'Account'. A message states 'Statistics are updated everytime you start the app'. Below this is a table with columns for 'Order status', 'Count', and 'Collected VAT'. The table data is as follows:

Order status	Count	Collected VAT
	13	158.17 €
Not fulfilled	0	0.00 €
Scheduled Reporting	4	41.86 €
Reported	9	116.31 €

Below the table is an 'Additional information' section with a note: 'Right now, we're verifying that any previous uploaded reports from your Shop is synchronized with the ones that we're importing now direct from Shopify, all the numbers you see right now is preliminary. This can be some manual work and therefore take a little bit longer. If we have any questions, we'll email you. When this is complete, all reports will be uploaded daily at 00:05 on each time zone'.