

# Making Cloud Native & Kubernetes simple.

Cuemby simplifies companies' cloud operations to enable growth and innovation, offering a secure and efficient platform for building applications. Our Al-powered model reduces tech complexity, increases developer productivity, and enhances platform security, resulting in faster time-to-market and cost reduction.



## Cuemby's Cloud Journey: A Pathway to Success

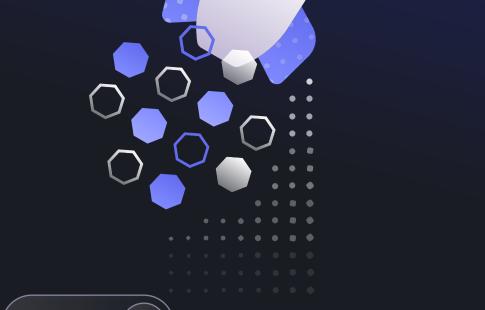
Redefining what Success means with every interaction.



### Reveal Engagement

Enhance your business with our comprehensive cloud computing diagnosis and advice.

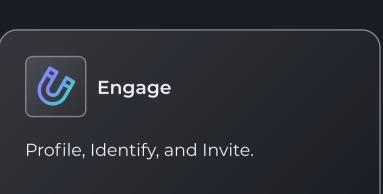
Reveal

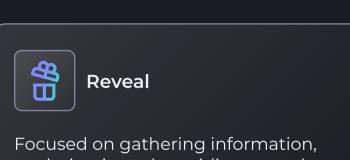


Our services provide a roadmap and clear vision to add commercial value and growth, as well as the tools to scale, empower, and guide companies in their digital and cloud journey. They are divided into

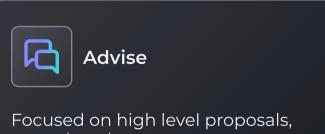
Advise

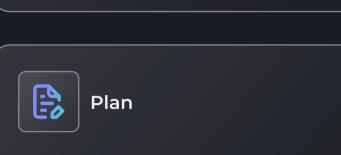
Plan





three distinct pillars – People, Process and Product SWOT – each offering unique and valuable insights to help you make the most of cloud computing and its associated resources.

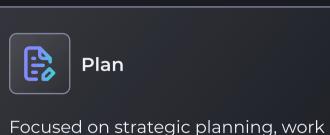




analyzing it, and providing some key recommendations in a report.

**Advisory Services** 

demo/PoC/PoV, and initial scoping.



and final scoping.

We will walk with you as your resources or vendors execute the prioritization, resource identification, strategic plan to verify adherence with the spirit of the plan.

**Professional Services** Cuemby provides options for services to support the remediation projects as identified thru the Reveal process, as well as strategic partnerships to



### Let us help you take your business to the next level

diagnosis and advice

### People

When diagnosing general points, we look at the following technological elements:



Reviewing IT governance and management processes (e.g., software development, change control, configuration management) to ensure they are adequate.



Determining if the organization has the necessary IT resources and capabilities to provide adequate internal support and offerings.



Ensuring that any significant license, maintenance and/or warranty agreements **are up-to**date and comply with the terms of the agreement.



**Checking whether the** underlying hardware is up-todate, not obsolete, and is not near its capacity, to avoid the need for significant capital investment.



**Examining the software and** hardware architecture to ensure it can support effective scalability for growth.



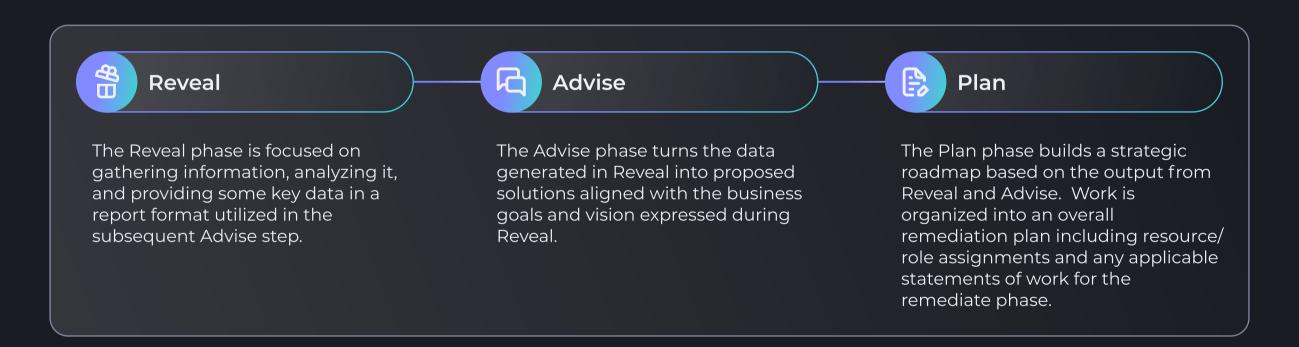
Investigating if there are significant processes that require manual intervention, which could inhibit the ability to scale and affect the accuracy of reports.



**Examining internal systems** to see if they are redundant or duplicated.

### **Process**

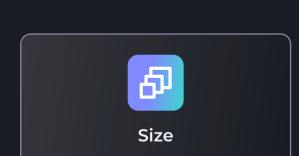
Topics we address in the Process pillar



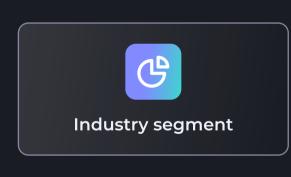
### **Product**

This section provides a comprehensive analysis of the strengths and weaknesses of an organization's IT and cloud infrastructure, with up to five points for each strength and weakness.

This in-depth assessment is based on a series of up to 15 questions tailored to







The outcome of this assessment will provide valuable insights and recommendations on how to improve the organization's general competencies in order to maximize performance.

### **Added Value**

At the end of our three-pillar analysis, your company will be graded on a scale of 1 to 5. This rating will be invaluable for investors, accelerators, incubators, and executives who need to make informed decisions regarding the digitalization, purchase, merger, or expansion of your company based on its cloud-based infrastructure.

The holistic diagnosis offered by this solution will bring immense benefits to organizations, such as:



Total digitization of the organization, enabling it to stay competitive in the ever-evolving digital landscape.



Structured growth for the organization to ensure efficient and effective operations.



**Optimization of processes and resources** for better performance and greater ROI.



Creation of value from digital

assets and resources to maximize

organizational profits.



**Preparation for upcoming** investments from a technological perspective, enabling organizations to stay ahead of the curve.

Discover cloud computing's potential with

our diagnosis and advice!



### Professional Services

Targeted Projects - Delivering on Execution



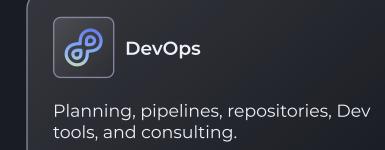


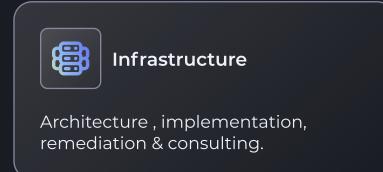
#### What is Remediation?

The Remediation Phase of engagement is lead by the Cuemby Professional Services team and is the process of resolving discovered issues or adoption of new technology, processes, and people roles or skills.

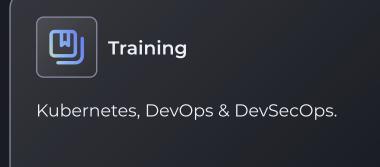
The strategic plan developed previously will drive the work. The work efforts may be broken into multiple smaller focused projects and may require a combination of Cuemby, client, or external resources.





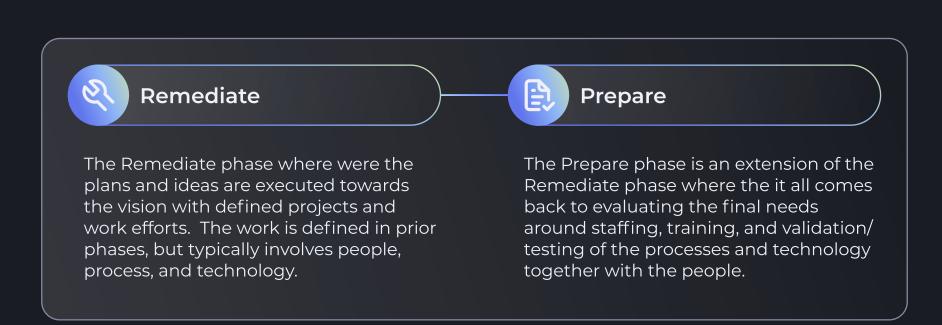








### **Process**





### **Advisory Services**

Walking with you on the journey.



### What is the Advisory service?

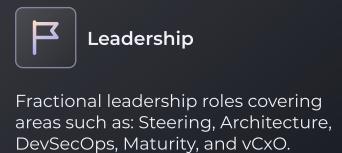
The Advisory service is a flexible option allowing clients to have a Cuemby resource walk with them during times of transformation or of strategic significance. The role could be a technical, process, compliance, leadership, consulting, or another specific role fitting the time and needs of the client.

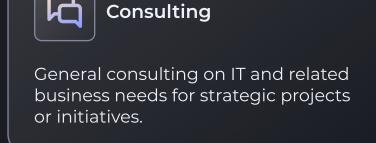
During the Remediate and Prepare phases of the client journey, an Advisory service role is recommended to guarantee alignment when the client takes on pieces of the plan themselves or brings in external resources.

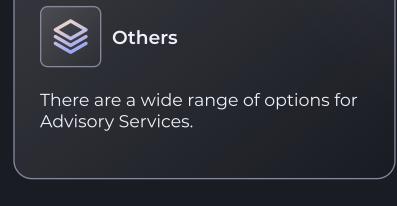












Tailoring Success in Every Step: Where Vision Meets Execution





### DevSecOps As A Service

Secure. Streamline. Succeed. Elevate Your DevOps with Cuemby DevSecOps.

### What is DevSecOps as a Service?



This service is custom tailored to your needs and your environment.



Cuemby resources monitor and manage the DevSecOps processes for you as an extension of your team.



Tiers of the service are available to meet you where you are and the demands of your organization.



Your developers are free to do what they do best and not worry about the operational aspects of the environments.

### What we do

We follow the SAFe framework to ensure a streamlined and efficient work process, which includes the following steps:



#### Planning

Definition of the scope of the project, including the goals, objectives, and timeline.



#### Solution Design

We will work with you to design a solution that meets your specific needs,.



#### Development

This includes the developing and testing of the solution, following Agile principles.



#### Deployment

We will deploy the solution to the cloud, following best practices for cloud migration and deployment.



#### Monitoring & Support

Including security updates, bug fixes, and performance optimization.



### Results & Analysis

We deliver comprehensive reports and robust data to empower informed decision-making.

#### **Tiers**

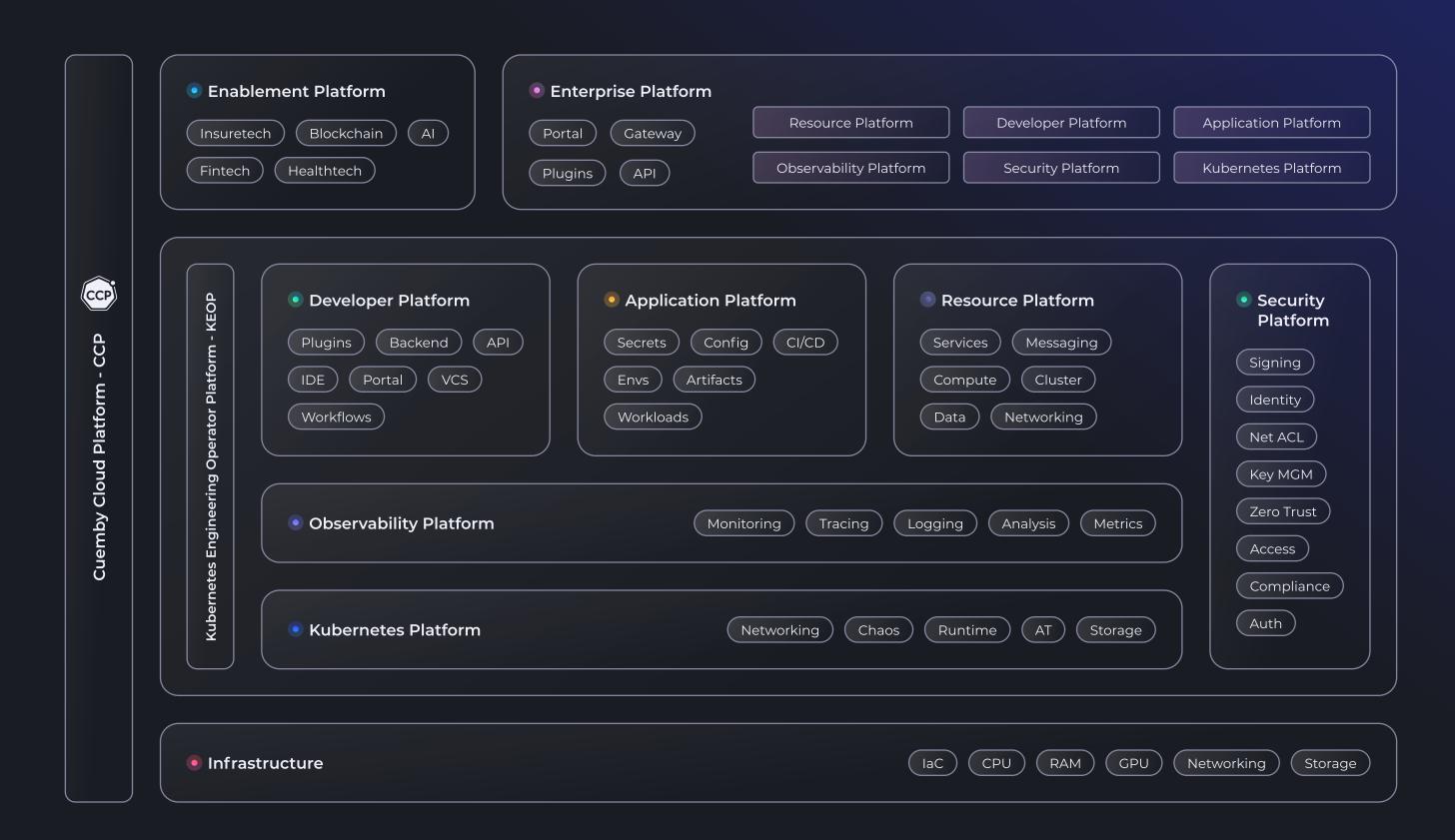
These tiers are for implementations utilizing the Cuemby Cloud Platform. We can also implement a custom solution for your existing cloud environments.

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Number of tickets	50	100	300
Minimum commitment	3 months	6 months	12 months
Services & Features			
Security and Compliance Monitoring	Basic	Enhanced Security with Automated Alerts	Comprehensive Security with Real- Time Alerts
Cloud Infrastructure Management	Basic	Optimized	Strategic
Support	24x7 Email	24x7 Email and Phone	24x7 Priority Email, Phone and Chat Support
Reporting and Review	Monthly	Bi-weekly	Weekly
Response		Priority	Rapid
Incident Response			
Initial Response Time	Within 4 hours	Within 2 hours	Within 1 hour
Resolution Time	Within 72 hours	Within 48 hours	Within 24 hours
Resolution Target	80%	90%	95% Strategically resolve complex
Resolution Objective	Resolve standard incidents, minimizing disruption to services and maintaining operational continuity	Proactively address and resolve advanced incidents to ensure the seamless functionality of services and mitigate risks promptly	incidents with utmost urgency to maintain optimal service performance and ensure business continuity with minimized risk
Benefits			
Secure Environment	<b>✓</b>	✓	✓
Foundational Cloud Infrastructure Management	✓	✓	✓
Reports to Track Performance	Monthly	Bi-weekly	Weekly
Cost-Effective Solution	<b>✓</b>	✓	✓
Robust and Secure Operations		✓	<b>✓</b>
Proactive Monitoring and Alerts		✓	✓
Enhanced Support for Optimal Performance		~	<b>✓</b>
Customization to Cater Specific Needs		✓	<b>✓</b>
Elite and Secure Operation Environment			<b>✓</b>
Real-Time Proactive Monitoring			<b>✓</b>
Rapid, Multichannel Support			<b>✓</b>
Fully Customized Solutions			✓
Strategic Insights and Consultation for Optimal Performance			<b>✓</b>

Unlock Innovation with Security — Cuemby DevSecOps is at your service



### **Cuemby Cloud Platform Architecture**





Incubated by













