Hi, [Customer Name]!

Our office will be closed on Thursday and Friday in order for us to celebrate the Thanksgiving holidays.

During this period, we won’t be available via live chat, but we will be checking our emails. If you have an urgent issue, please send us an email with the word “Urgent” at the beginning of the subject line and we’ll get back to you as soon as possible.

Alternatively, check out our [Help Center] for frequently asked questions and issues.

Happy Thanksgiving,

[The Acme Team]