

Replacement/Return Policy

1. Email Wavelynx sales@wavelynxtech.com to obtain RMA number. Be ready to provide basic details of the units that will be returned.
2. Fill out the RMA form in its entirety. Email the completed form to sales@wavelynxtech.com
3. Ship the product with the RMA form in the package, along with the RMA number clearly marked on the outside of the package to Wavelynx within thirty days of the issuance of the RMA number.
4. Returns can be sent to: Wavelynx Technologies 100 Technology Drive, Suite 130B Broomfield, CO 80021

BUSINESS CONTACT INFORMATION

Company Name	<input type="text"/>	Contact Name	<input type="text"/>
Phone	<input type="text"/>	Date	:
Email	<input type="text"/>		D D M M Y Y
Registered Company Address	<input type="text"/>	Job Number	<input type="text"/>
		RMA # (received from Wavelynx)	<input type="text"/>
Was this bad out of the box or did it stop working?		Advanced Replacement?	:
<input type="checkbox"/> Bad out of the box	<input type="checkbox"/> Stopped working		<input type="checkbox"/> Yes <input type="checkbox"/> No

PRODUCT INFORMATION

PO NUMBER(S): **PART NUMBER:** **QUANTITY:** **ISSUE:**

Return Shipping Address:	<input type="text"/>	Detailed Instructions:	<input type="text"/>
Customer Signature:	<input type="text"/>	Return Approval Signature:	<input type="text"/>
Name & title:	<input type="text"/>	Name & title:	<input type="text"/>
Date	<input type="text"/>	Date	<input type="text"/>
	D D M M Y Y		D D M M Y Y

If the package is not received within 30 days of issuance or does not have the RMA number on the outside of the package, Wavelynx reserves the right to refuse the return. The Customer will be issued a replacement product or credit for the purchase price of the product being returned, less the 20% restocking charge