

SuccessionHR Security

Last Updated: **February 1, 2023**

We take the responsibility of securing your data very seriously and make continuous efforts to align with evolving best-practices. We regularly track the [OWASP Top Ten](#) to address the most prominent forms of attacks. We are committed to transparency as our customers trust us to prioritize security in its various aspects.

DATA RESIDENCY

We store application data only in Canadian data centers.

ZERO-TRUST SECURITY MODEL

Our application is developed with a “never trust, always verify” model where all users must be recognized and authorized users to access anything. All users are scoped to their organization to prevent any cross-organization data exposure.

PASSWORDLESS

We’ve chosen to go with the increasingly encouraged practice of using passwordless authentication. Rather than depend on users selecting secure passwords, passwordless authentication securely sends a one-time code to a user’s email address with which they can authenticate themselves. This not only prevents the possibility of password exposure but

- relieves password fatigue,
- prevents former employees who have lost access to their corporate email from accessing the software and
- alleviates the technical burden for organizations to set up enterprise Single Sign On while giving them control through corporate email access

VENDOR SELECTION (SUB-PROCESSORS)

We stand on the shoulders of vendors that have proven themselves to be reputable and who we have selected thoughtfully. Our current sub-processors include:

- **Fly.io** (<https://fly.io>) - our Platform as a Service to run application, database, and monitoring tools
- **Auth0** (<https://auth0.com>) - our Identity Provider for authentication
- **Postmark** (<https://postmarkapp.com>) - our SMTP provider for sending notifications and authentication codes over email
- **AWS** (<https://aws.amazon.com>) - our document storage for organizational uploads, etc.
- **Stripe** (<https://stripe.com>) - our payments platform
- **Github** (<https://github.com>) - our application source-code repository provider
- **Google Workspace** (<https://workspace.google.com>) - our domain management provider, etc.
- **Webflow** (<https://webflow.com>) - our corporate website platform



CUSTOMER CONTROL

We've created a secure settings page for your company's temporary uploads for batch integration where you control what files are available to you and us at any time. If you don't choose to delete files earlier, we automatically delete them after 13 months. Uploads are encrypted in transit and at rest where we store them on Canadian servers. We plan to increasingly give the customer the ability to manage their own settings.

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