

General Terms & Conditions

Applicable to all courses, training, coaching, and other services.

1. Introduction

These general terms and conditions apply to all courses, training sessions, coaching, and services organised by Techmongers BV. Deviations from these general terms and conditions are only valid if they have been agreed upon in writing beforehand.

2. Registration/Request

- 2.1. Registrations for individual courses, training sessions, and coaching must be made in writing or via the registration form on the Techmongers website. Registrations can also be made through a collaboration platform.
- 2.2. Only registrations made in the manner indicated above will be processed. Once Techmongers has sent a confirmation of this registration to the applicant, it is considered a legally binding service agreement.
- 2.3. Requests for a customised course, training, or coaching will be processed by Techmongers, from which a quotation will follow. No rights can be derived from this quotation. If the client provides written and/or signed agreement to the quotation, a service agreement is in place.

3. Confirmation/Quotation

- 3.1. Techmongers aims to provide a confirmation or a quotation within fourteen days of receiving a registration or request.

4. Rates

- 4.1. All prices mentioned by Techmongers are exclusive of VAT, unless explicitly stated otherwise.
- 4.2. Individual courses, training, and coaching must be paid for before the start of the activity. Participation in the activity cannot take place if the invoice has not been paid.
- 4.3. If there are customised courses or training, invoicing will take place after signing the quotation for the trajectory. Invoicing will cover the entire trajectory.
- 4.4. The invoice must be paid within 14 days of the invoice date. Any collection costs due to late payment will be borne by the client.

5. Cancellation

Cancellations must always be reported by the client via email to:

Techmongers B.V.

Email: support@techmongers.nl

6. Refunds

- 6.1. Clients will receive a full refund upon cancellation only if said cancellation happens at least 14 days prior to the planned start date of the course, training, or service.
- 6.2. An exception to article 6.1 is made for consumers who reserve the right to cancel with a full refund within 14 days of their order date under Dutch law. If the course, training, or service has already started by the time of cancellation, the costs of what has already been incurred will be deducted.

7. Force Majeure

- 7.1. Techmongers commits to making the utmost effort to deliver the agreed-upon performances. However, it reserves the right to reschedule courses, training, and coaching sessions for valid reasons, without being obliged to pay any compensation to the client.
- 7.2. If a course, training, or coaching session cannot take place on the agreed dates due to the illness of an instructor, Techmongers will try to agree on alternative course dates with the client as soon as possible.

8. Copyright and Property Rights

- 8.1. The course materials are intended solely for the participant's personal use.
- 8.2. Techmongers expressly retains the property and copyright of all provided course materials. Publishing, copying, or otherwise processing the information provided by Techmongers constitutes a violation of intellectual property rights. Any damage resulting from this will be claimed by Techmongers from the client.
- 8.3. Techmongers and the Techmongers logo are registered trademarks of Techmongers B.V.

9. Confidentiality Obligation

- 9.1. There is a complete obligation of confidentiality regarding everything that has come to the knowledge of Techmongers or the client within the framework of an agreement concerning the organisation of Techmongers or the client, as well as the persons working within the organisation.

10. Applicable Law

- 10.1. The agreements are exclusively governed by Dutch law. In case of disputes relating to agreements to which these general course terms and conditions apply, or any further agreements that might result from them, these disputes will, with the exclusion of any other court, be submitted to the competent court.

This document is in English as the Techmongers team is diverse, international and heterogeneous, with English being our internal language of communication.