National Human Services Data Consortium

Making the Case for Homeless Youth:
The Role of Data in a Changing Landscape

Resa Matthew, FYSB, HHS
John McGah, AIR

What's Next:
In Data, Leadership, and Community

National Human Services Data Consortium

What's Next:
In Data, Leadership, and Community

2017 Fall Conference
San Diego, CA
October 11-12, 2017

Making the Case for Homeless Youth
Resa Matthew
John McGah

Agenda

1. Implementing Data Sharing Practices
2. New Developments
3. Improving Data Accuracy
4. Using Aggregate Data to Make the Case
5. The RHY-HMIS Dashboard
6. Q & A

National Human Services Data Consortium

What's Next:
In Data, Leadership, and Community

2017 Fall Conference
San Diego, CA
October 11-12, 2017

Making the Case for Homeless Youth
Resa Matthew
John McGah

Collaboration is Key

National Human Services Data Consortium

NHSDC

What's Next: In Data, Leadership, and Community

2017 Fall Conference
San Diego, CA
October 11-12, 2017

Making the Case for Homeless Youth
Resa Matthew
John McGah

Collaboration is Key

- ACF, SAMHSA, VA, and HUD have partnered to use HMIS for data collection.
- The new 2017 HMIS Data Standards reflect our collective work to date to improve **outcomes** for youth.
- We need to continue our work of using RHY-HMIS data to tell the story of how our programs work to build a system to serve runaway and homeless youth.
- Encourage RHY partners to be a leaders in your communities to use HMIS to drive your community's response to youth homelessness.
- The HMIS strategy must involve all relevant partners focusing on homelessness, including RHY providers.

National Human Services Data Consortium

What's Next:
In Data, Leadership, and Community

2017 Fall Conference
San Diego, CA
October 11-12, 2017

Developments

- 2017 HMIS Data Standards for RHY grantees place more emphasis on the four core outcomes we seek for youth:
  - Safe and Stable Housing
  - Employment / Education
  - Well-being
  - Permanent Connections
- We introduced performance measures to assess effectiveness of programs.
- We are collaboratively building benchmarks and criteria for community-wide efforts to prevent and end youth homelessness.

Making the Case for Homeless Youth
Resa Matthew
John McGah

2017 RHY-HMIS Data Standards Key Changes for Youth

- **Safe and Stable Exits:** Is a particular destination safe and appropriate according to the youth? To the worker?
- **Permanent Connections:** Does the youth have a positive permanent connection with an adult outside of the project? With peers? With the community?
- **Employment and Education:** Collect last grade completed, education status, and employment status at start and exit.

(Continued…)

National Human Services Data Consortium

What's Next:
In Data, Leadership, and Community

2017 Fall Conference
San Diego, CA
October 11-12, 2017

Making the Case for Homeless Youth
Resa Matthew
John McGah

2017 RHY-HMIS Data Standards Key Changes for Youth

- **RHY Service Connections:** Focus on key services and referrals (e.g., life skills, pre-natal, post-natal care). Eliminate outputs such as hygiene kits.
- **Aftercare Plans:** New Data Collection Point: Post-exit. Collect information on aftercare after youth exits.

Making the Case for Homeless Youth
Resa Matthew
John McGah

Performance Standards: Street Outreach Program (SOP)

Street Outreach Program	
Goal	**Standard**
Contacts	SOP programs will engage 33% of the youth contacted in a deliberate case plan or client assessment.
Exits	33% of youth leaving SOP will exit to a safe and stable destination

National Human Services Data Consortium

What's Next:
In Data, Leadership, and Community

2017 Fall Conference
San Diego, CA
October 11-12, 2017

Making the Case for Homeless Youth
Resa Matthew
John McGah

Performance Standards:
Basic Center Program (BCP)

Basic Center Program	
Goal	**Standard**
Safe and Stable Exits	90% of all exits out of BCP emergency shelter and 85% of all exits of out BCP homelessness prevention will be safe and appropriate.
Education	60% of youth will have graduated or be enrolled in school at exit.
Employment	20% of youth will be employed or looking for work at exit.
Social and Emotional Well-Being	Average composite well-being score (General Health, Dental Health, and Mental Health Status) will improve from start to exit.

National Human Services Data Consortium
NHSDC

What's Next:
In Data, Leadership, and Community

2017 Fall Conference
San Diego, CA
October 11-12, 2017

Making the Case for Homeless Youth
Resa Matthew
John McGah

Performance Standards:
Transitional Living Program (TLP)

Transitional Living Program	
Goal	**Standard**
Safe and Stable Housing	90% of youth leaving TLP will exit to a safe and stable destination
Education	66% of youth leaving TLP will be attending school or have graduated from high school or obtained a GED
Employment	75% of youth leaving TLP will be employed or looking for work
Well-Being	Youth will report higher General Health, Mental Health, and Dental Health Status scores at exit than at entry.

National Human Services Data Consortium
NHSDC

What's Next:
In Data, Leadership, and Community

2017 Fall Conference
San Diego, CA
October 11-12, 2017

Making the Case for Homeless Youth
Resa Matthew
John McGah

Use of RHY-HMIS Data

- RHY-HMIS collects 30 categories of destinations for each youth that leaves a FYSB-funded RHY program.
- We consolidated a few categories together to lower the number of possible categories. We categorize each of these categories as positive and negative, using the RHY rule for guidance.
- These categories of positive/negative exits differ from HUD's interpretation.

National Human Services Data Consortium

What's Next:
In Data, Leadership, and Community

2017 Fall Conference
San Diego, CA
October 11-12, 2017

Making the Case for Homeless Youth
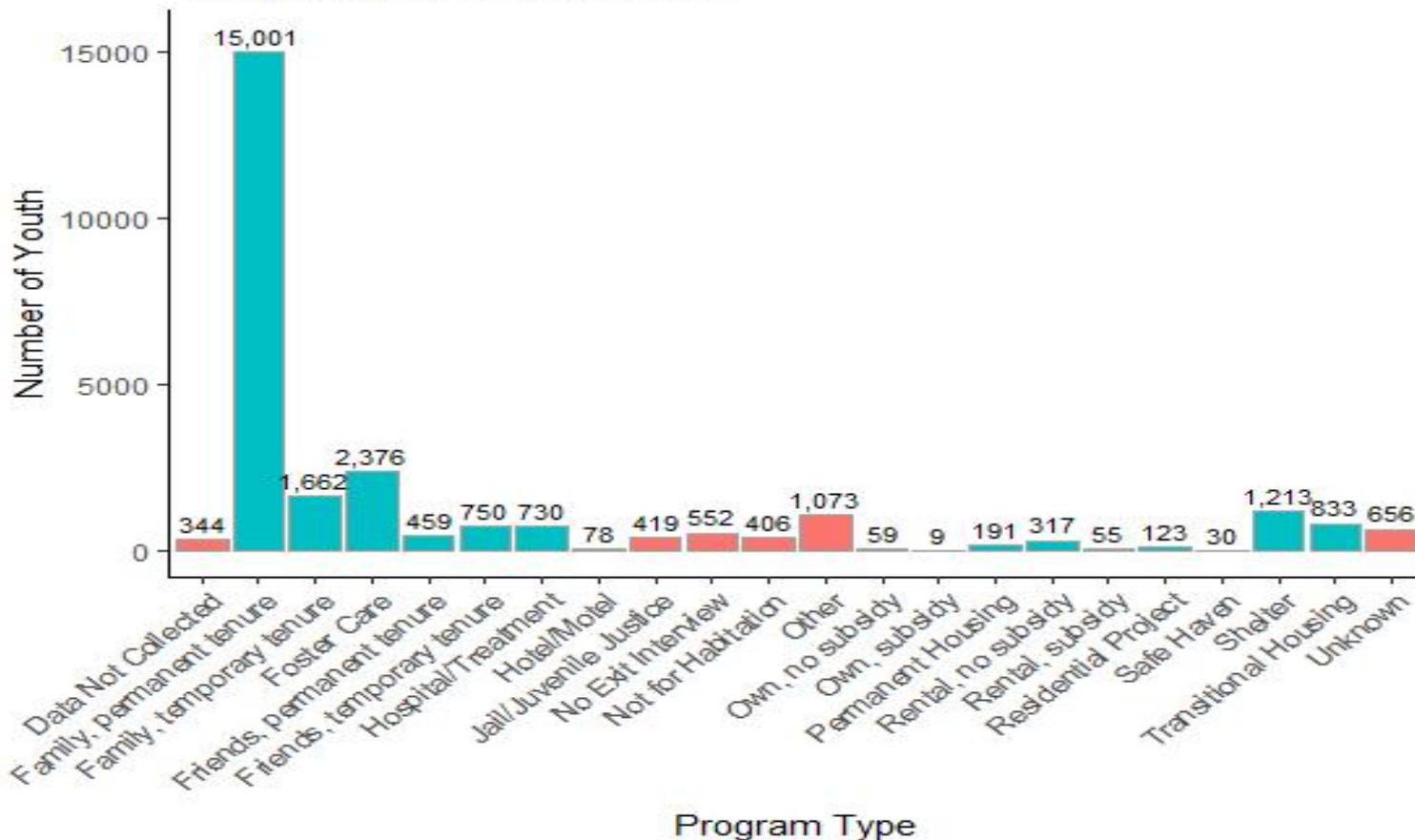Resa Matthew
John McGah

Use of RHY-HMIS Data

HMIS Destination Category	Collapsed Category and Shorthand name	RHY Positive/Negative
Emergency shelter, including hotel or motel paid for with emergency shelter voucher	Emergency Shelter	Positive
Transitional housing for homeless persons (including homeless youth)	Transitional Housing	Positive
Permanent housing for formerly homeless persons (such as; CoC project; or HUD legacy programs; or HOPWA PH)	Permanent Housing	Positive
Psychiatric hospital or other psychiatric facility	Hospital/Treatment	Positive
Substance abuse treatment facility or detox center	Hospital/Treatment	Positive
Hospital or other residential non-psychiatric medical facility	Hospital/Treatment	Positive
Jail, prison or juvenile detention facility	Jail/Juvenile	Negative
Client doesn't know	Unknown	Negative
Client refused	Unknown	Negative

National Human Services Data Consortium

What's Next:
In Data, Leadership, and Community

2017 Fall Conference
San Diego, CA
October 11-12, 2017

Where Do Youth Go Under 18 After Leaving BCP Emergency Shelters?

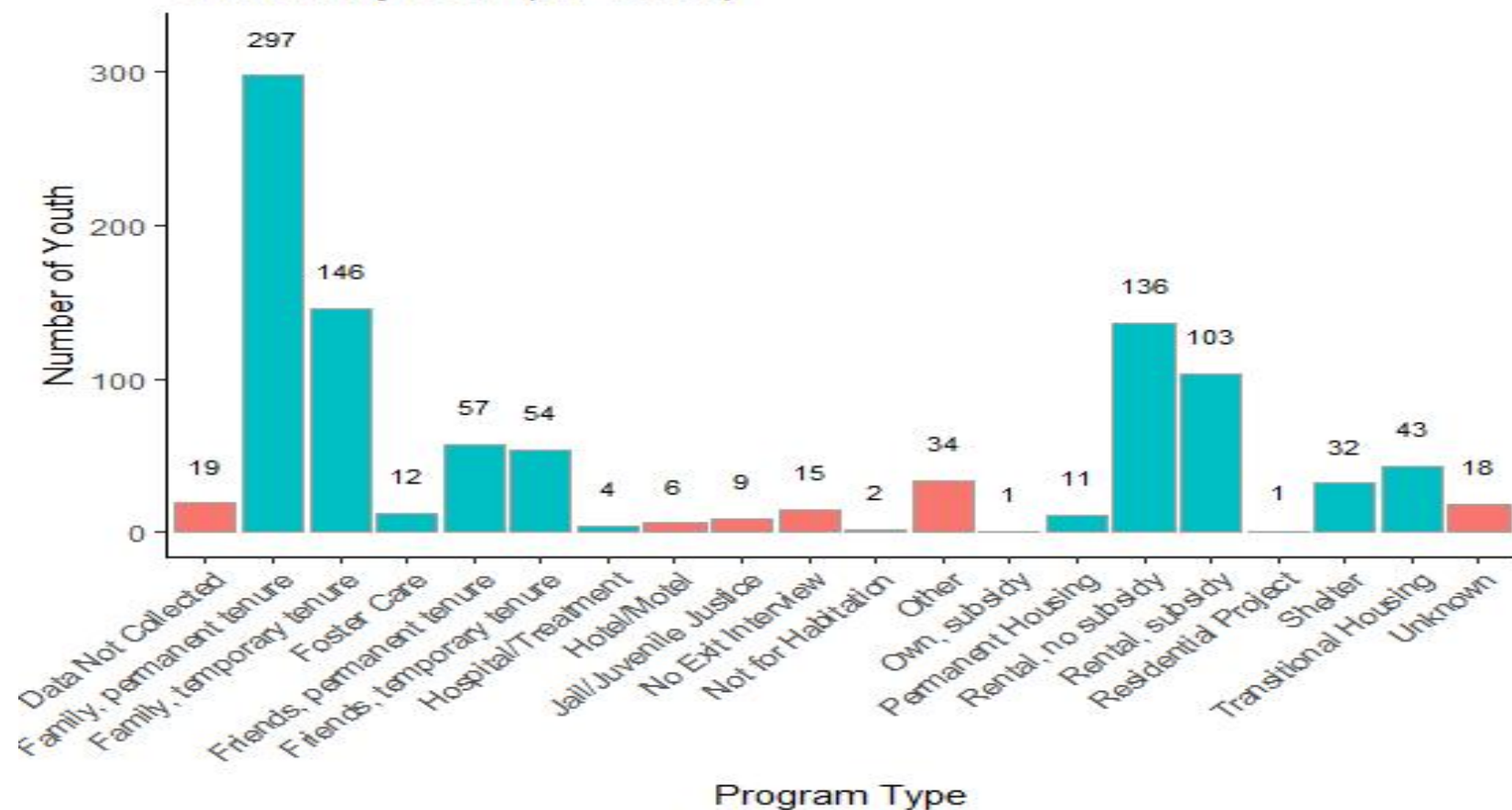Number of Unduplicated Youth Served by BCP (FY 2016)

National Human Services Data Consortium

NHSDC

What's Next:
In Data, Leadership, and Community

2017 Fall Conference
San Diego, CA
October 11-12, 2017

Where Do Youth Go After TLP Programs?

Number of Unduplicated Youth Served by TLP (FY 2016)

National Human Services Data Consortium — NHSDC

What's Next:
In Data, Leadership, and Community

2017 Fall Conference
San Diego, CA
October 11-12, 2017
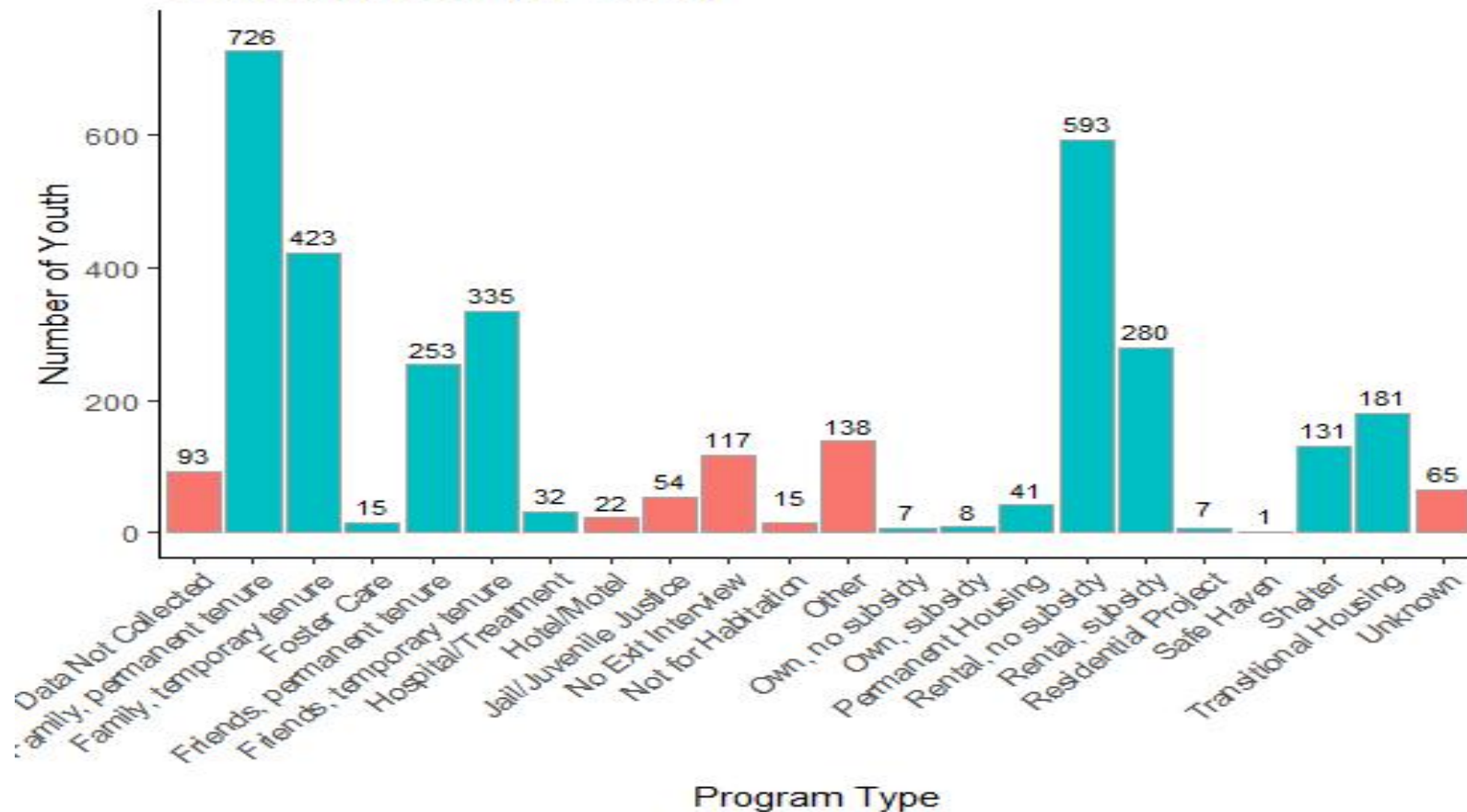
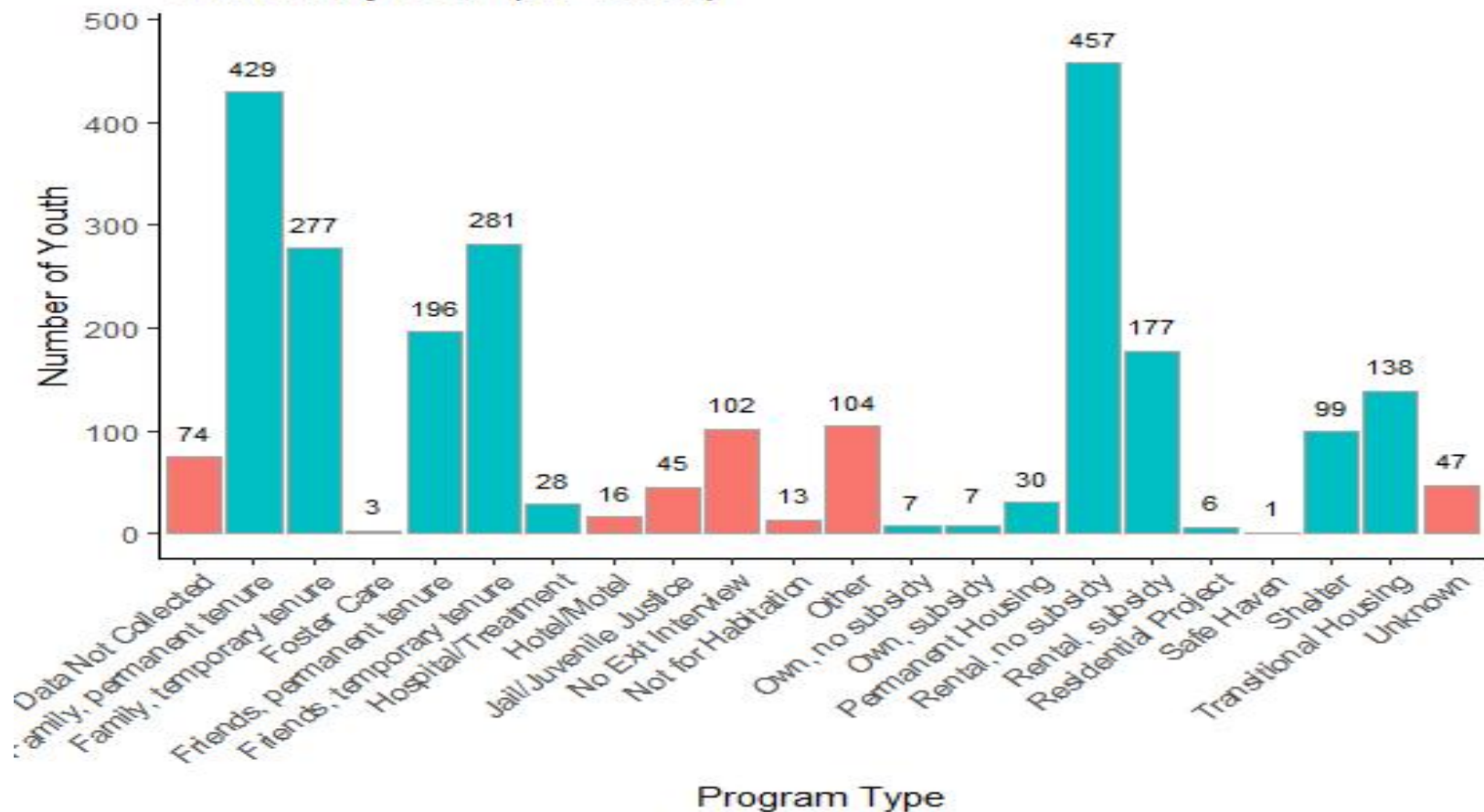# Where Do Youth <18 Yrs Go After TLP Programs?

Number of Unduplicated Youth Under 18 Served by TLP (FY 2016)

Where Do Youth >18 Yrs Go After TLP Programs?

Number of Unduplicated Youth 18 and Over Served by TLP (FY 2016)

National Human Services Data Consortium
NHSDC

What's Next:
In Data, Leadership, and Community

2017 Fall Conference
San Diego, CA
October 11-12, 2017

Making the Case for Homeless Youth
Resa Matthew
John McGah

RHY Video: Who We Serve

National Human Services Data Consortium

What's Next:
In Data, Leadership, and Community

2017 Fall Conference
San Diego, CA
October 11-12, 2017

Making the Case for Homeless Youth
Resa Matthew
John McGah

RHY-HMIS Dashboard

- Used to display aggregate data at the national, state, and ACF region.
- Filters available:
  - Time (FY/Quarter/Month)
  - Program Type
  - Geography (Nation, ACF Region, State)
  - Grant and Grantee (only for grantees and Federal project officers)
- Grantee / Federal Project Officer login to view grantee-level data:
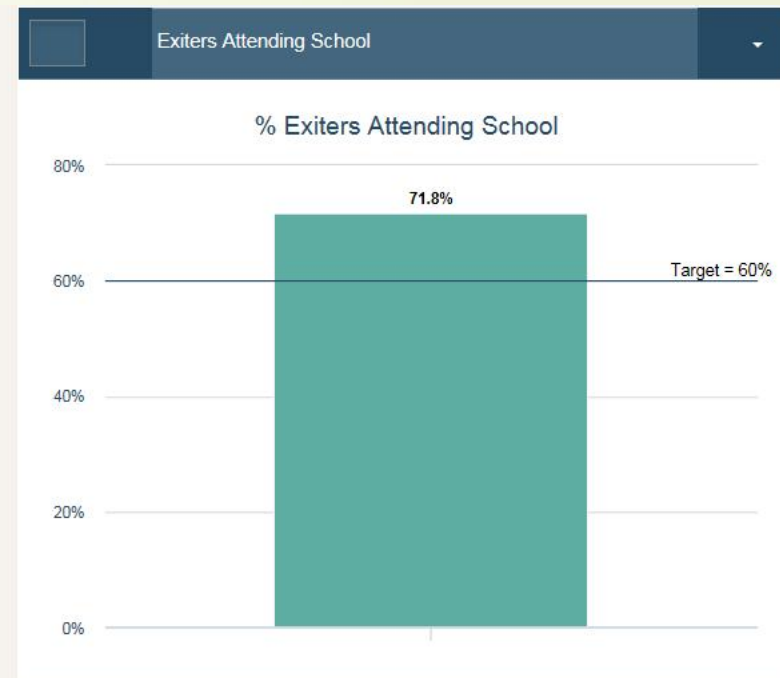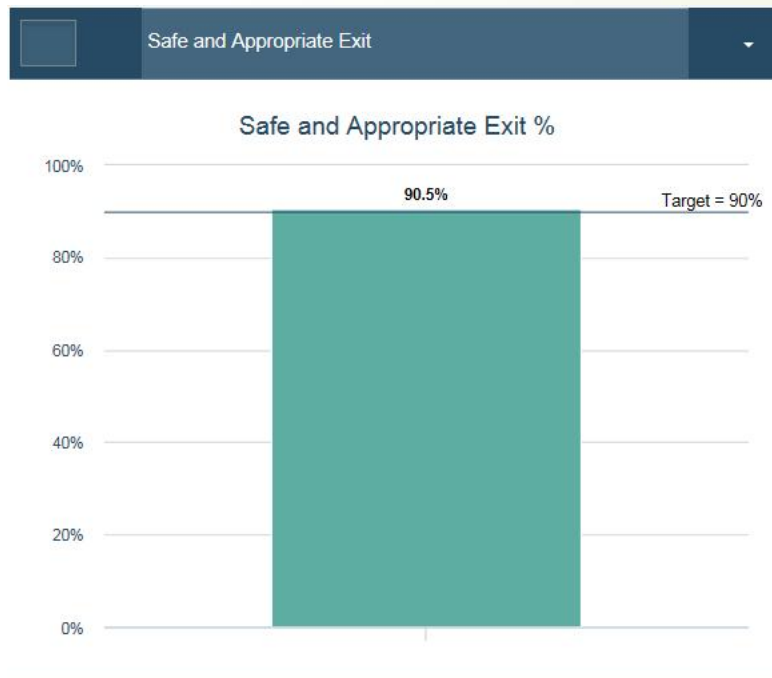 - Used for monitoring (legislative requirement)

Making the Case for Homeless Youth
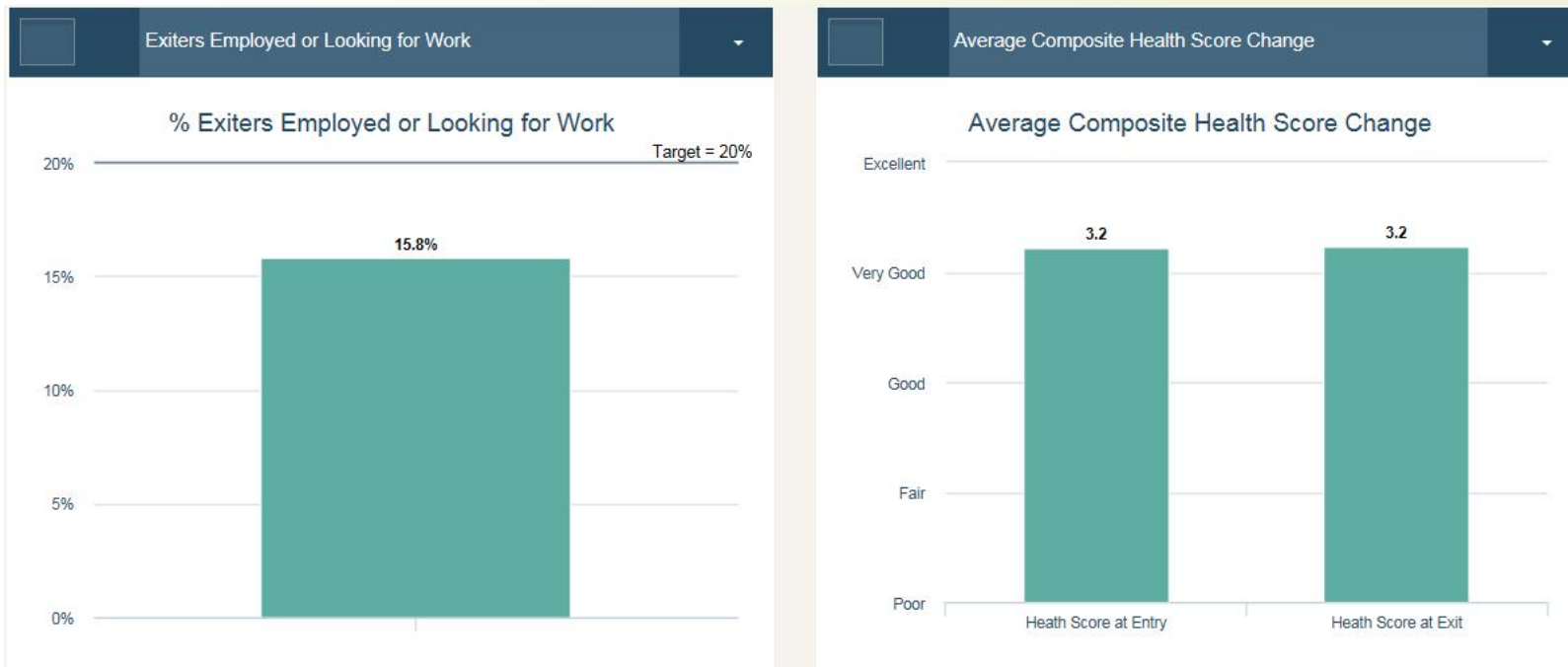**Resa Matthew**
John McGah

RHY-HMIS Dashboard

National Human Services Data Consortium
NHSDC

What's Next:
In Data, Leadership, and Community

Making the Case for Homeless Youth
Resa Matthew
John McGah

RHY-HMIS Dashboard

National Human Services Data Consortium
NHSDC

What's Next:
In Data, Leadership, and Community

2017 Fall Conference
San Diego, CA
October 11-12, 2017

Making the Case for Homeless Youth
Resa Matthew
John McGah

RHY-HMIS Dashboard

National Human Services Data Consortium
N-SDC

What's Next:
In Data, Leadership, and Community

2017 Fall Conference
San Diego, CA
October 11-12, 2017
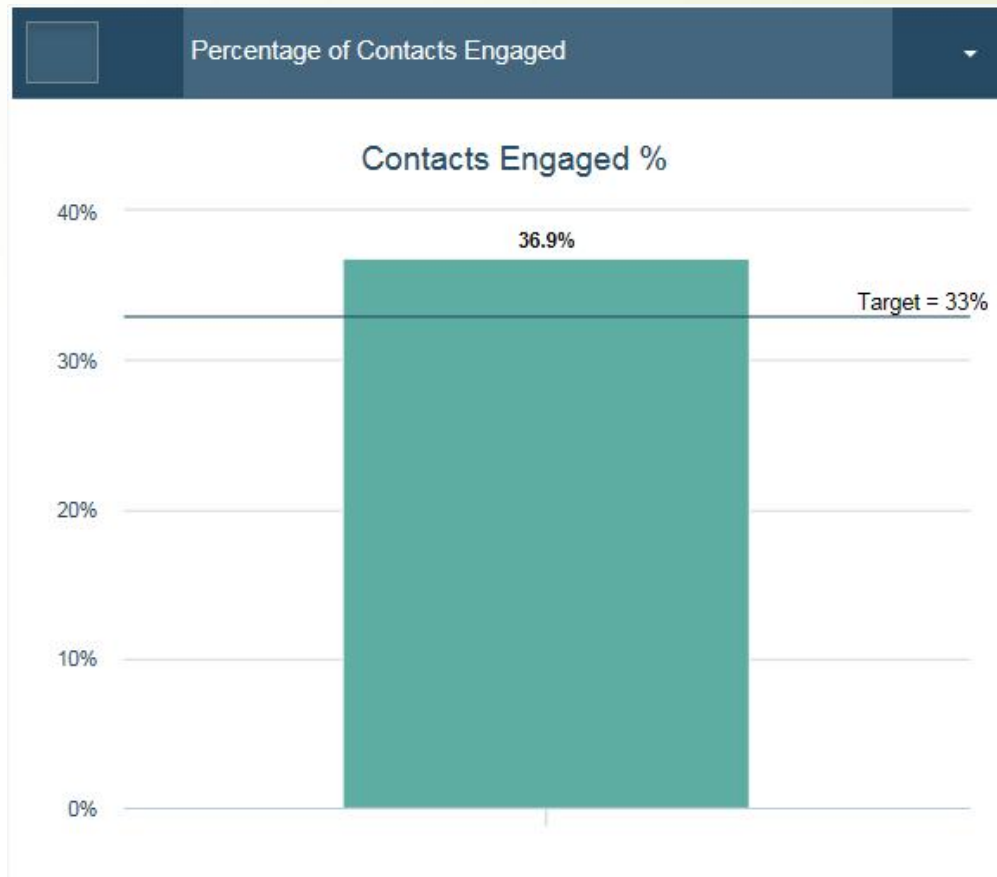
Making the Case for Homeless Youth
Resa Matthew
John McGah

RHY-HMIS Dashboard

VIEW LIVE DEMO

National Human Services Data Consortium

What's Next:
In Data, Leadership, and Community

2017 Fall Conference
San Diego, CA
October 11-12, 2017

Data Quality Is Key!

- Definition and reason for data quality
- Culture of data in your TLP Program
  o Timeliness of data
  o Completeness of data
  o Accuracy of data
  o Data quality planning
- RHY-HMIS Data Quality report

2017 Fall Conference

San Diego, CA
October 11-12, 2017

Making the Case for Homeless Youth
Resa Matthew
John McGah

Contact

Resa Matthew, Ph.D.
E-mail: resa.matthew@acf.hhs.gov
Web: www.acf.hhs.gov/programs/fysb

John McGah, MSPA
Phone: 781-373-7069
Eimail: jmcgah@air.org
Web: www.air.org

National Human Services Data Consortium

What's Next:
In Data, Leadership, and Community

2017 Fall Conference

San Diego, CA
October 11-12, 2017

Making the Case for Homeless Youth
Resa Matthew
John McGah

Questions & Answers