

Beyond Enrollments: Building Engagement-Based By-Name Lists

Presented by: Gwen Beebe







WHAT

on earth that even means

HOW

you can have one too!



What is a by-name list?

Community Solutions defines a by-name list as "a comprehensive list of every person in a community experiencing homelessness, updated in real time."

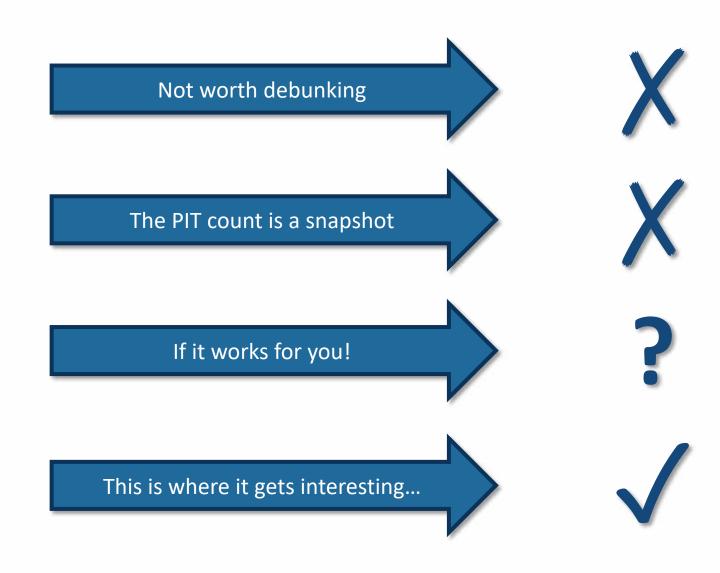
Find people

Assess their needs

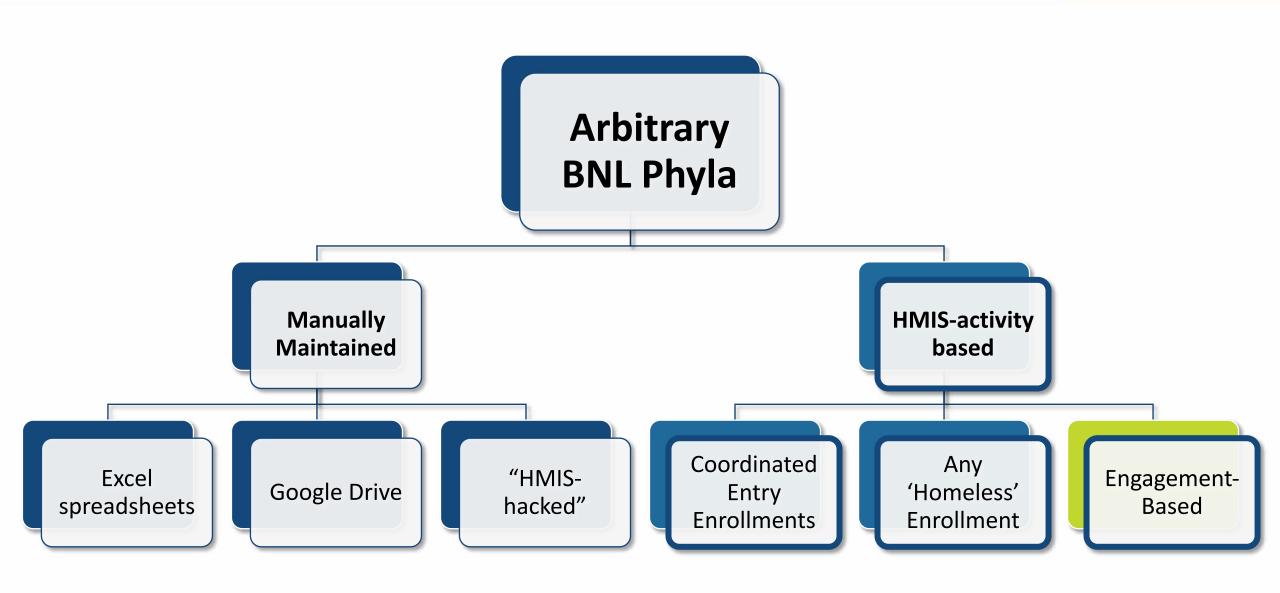
Connect them to resources













Let's look at how each of the HMIS-activity based by-name lists work.



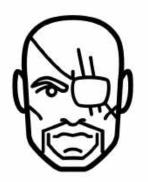
Nick

7/4/1950

Male

Black

Non-Hispanic/ Latin(a(o)(x)



Natasha

12/3/1984

Female

White

Non-Hispanic/ Latin(a(o)(x)



Stephen

11/18/1930

Male

Asian or Asian-American, White

Client Refused



Enrollments		
Program	Entry Date	Exit Date
Street Outreach	10/9/21	
Transitional Housing	8/4/20	7/2/21

Enrollments		
Program	Entry Date	Exit Date
Coordinated Entry	4/21/21	
Street Outreach	1/17/21	

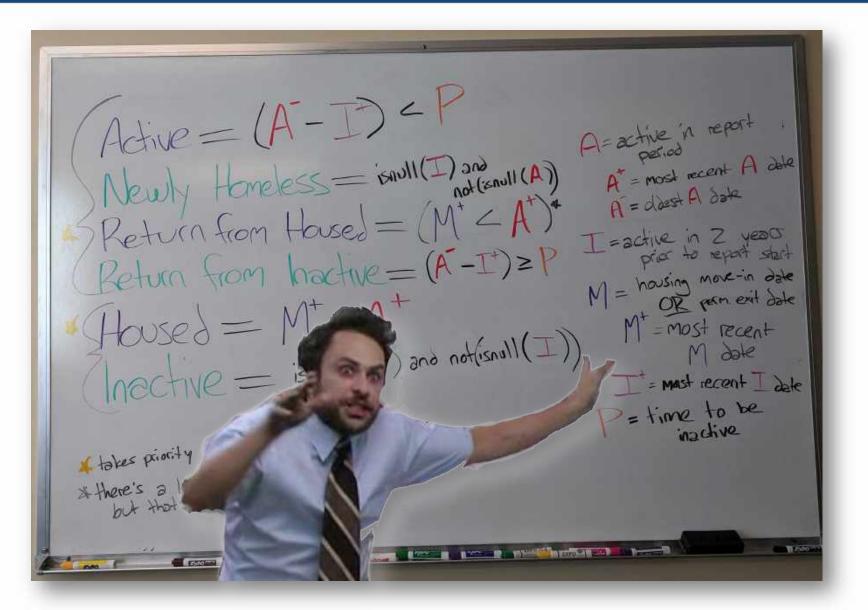
Enrollments			
Program	Entry Date	Exit Date	
Emergency Shelter	3/23/22	3/27/22	
Emergency Shelter	3/18/22	3/20/22	

Services		
Program	Service	Date
Street Outreach	Case Mgmt.	3/21/22
Street Outreach	Mental Health	2/5/22
Street Outreach	Tent	12/8/21

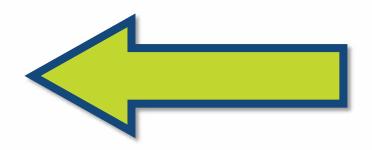
Services		
Program	Service	Date
Street Outreach	Basic Needs	5/9/21
Day Shelter	Shower	3/30/21
Street Outreach	Case Mgmt.	1/17/21

Services			
Program	Service	Date	
Day Shelter	Laundry	3/25/22	
Day Shelter	Laundry	3/19/22	
Services Only	Transportation	3/18/22	





Me, trying to explain the concept prior to implementation





You keep talking about "homeless events" and "housed events" like that means something.

What are those?



Homeless Events

EnrollmentDates

- Into shelter, safe haven, transitional housing, or street outreach
- Any from homeless situations

Exit Dates

- From shelter, safe haven, transitional housing
- Any to literal homelessness

Open Shelter Enrollments

• These use today's date as the event date

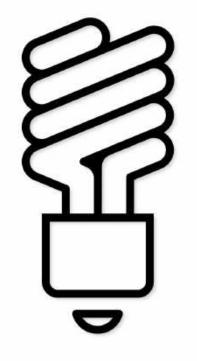
Current Living Situations

Only those indicating homelessness

Services

- Street outreach contact services
- OR any service from a homeless-specific program*





I get it! So housed events must be...



Housed Events

Exit Dates

Any to housed destinations

Open RRH/PSH/OPH Enrollment

- Must have an existing (and valid!) move-in date
- These use today's date as the event date

Current Living Situations

Only those indicating the client is housed

Services

- Rental assistance services
- Deposit assistance services

Housing Move-In Dates



Combine them in one table, and you can tell a story to get engagement-based statuses.

What are those?



Homeless Statuses

Newly Homeless

 They only have homeless events, none older than 90 days

Return from Housed

 At least one homeless event in the last 90 days that was immediately preceded by a housed event

Return from Inactive

 Client has homeless events in the last 90 days and earlier, but has a gap between them of at least 90 days

Active

 Homeless events in the last 90 days and earlier, not returning from housed



Non-Homeless Statuses

Housed

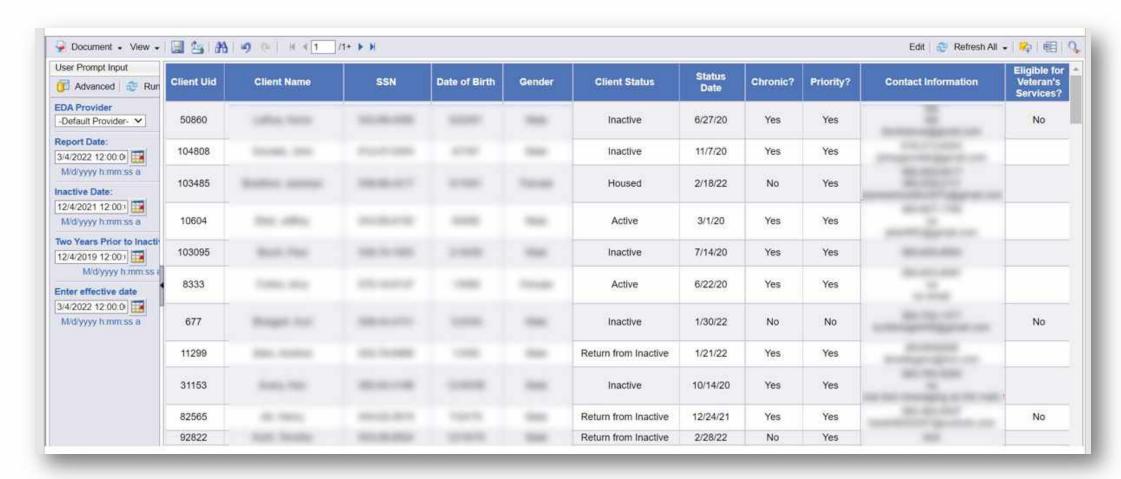
 Most recent event was a housed event

Inactive

Most recent
 event indicated
 homelessness,
 but it is more
 than 90 days old

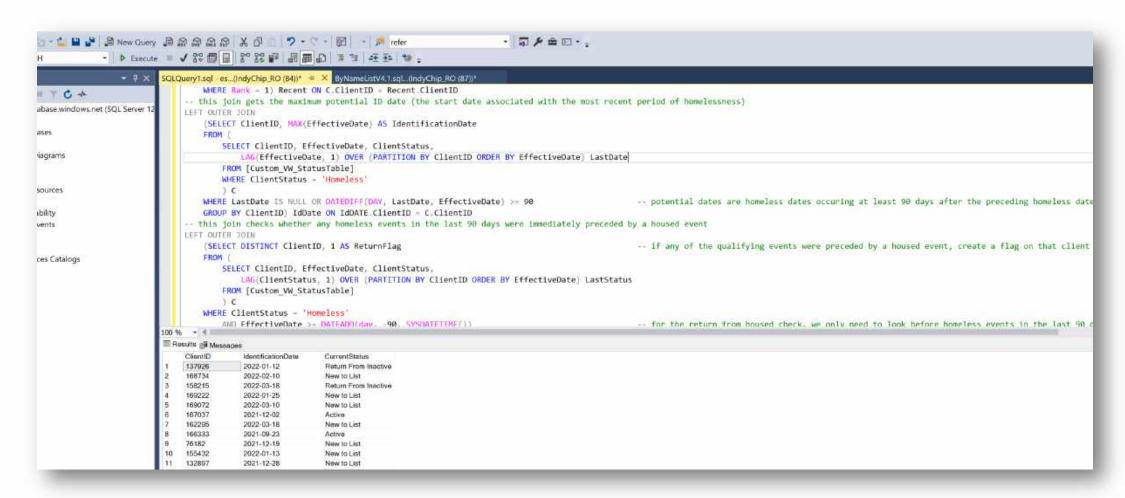


Version I



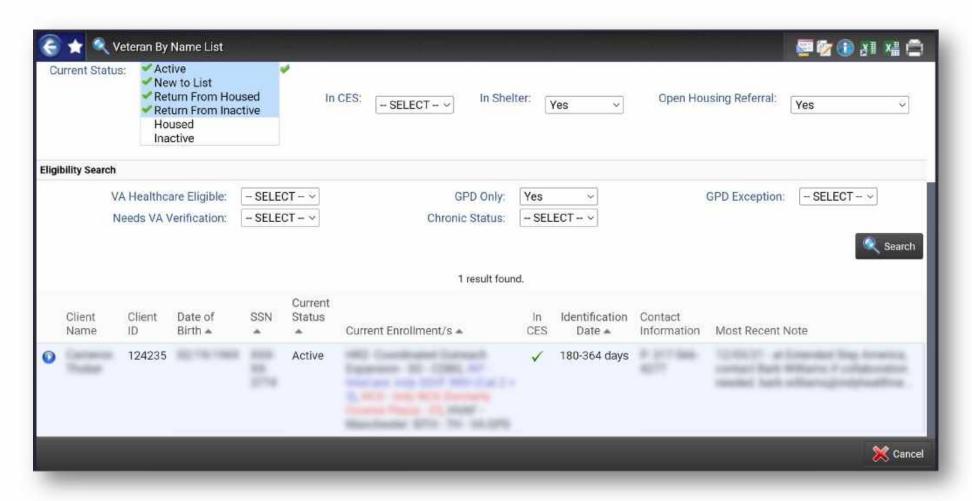


Version II





Version III





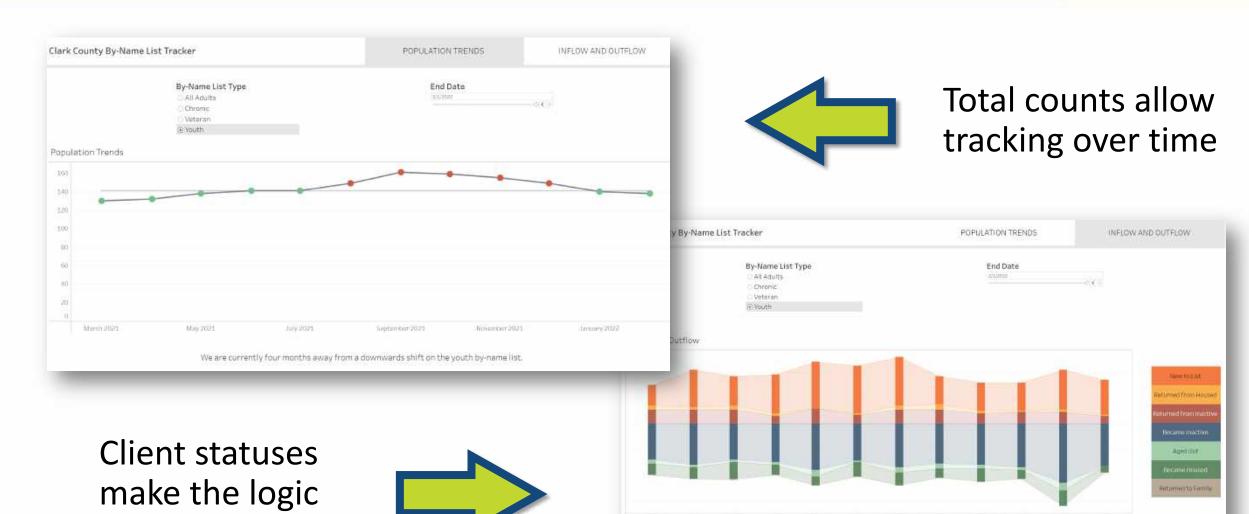
What can I do with those statuses?

easy to monitor



January 2022

Over this year, 96.5% of the month-over-month changes on the youth by-name list are accounted for by this inflow and outflow tracker



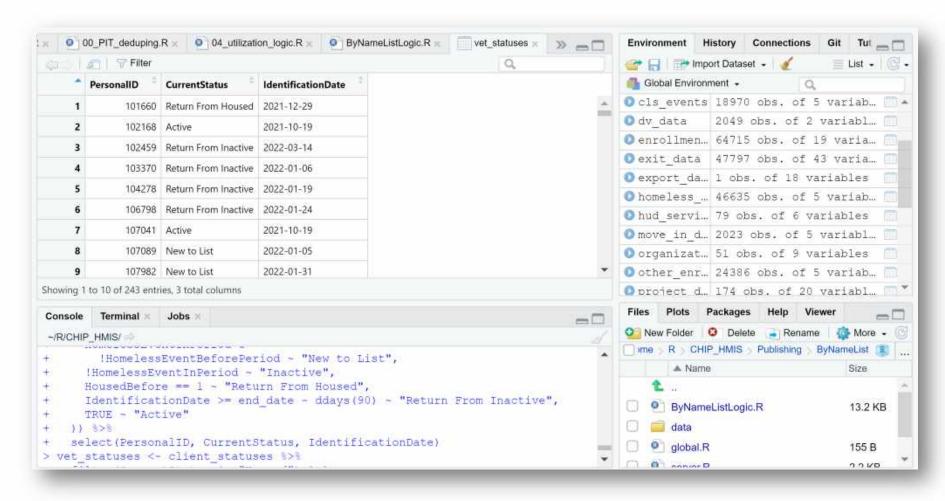
March 2023

May 2025

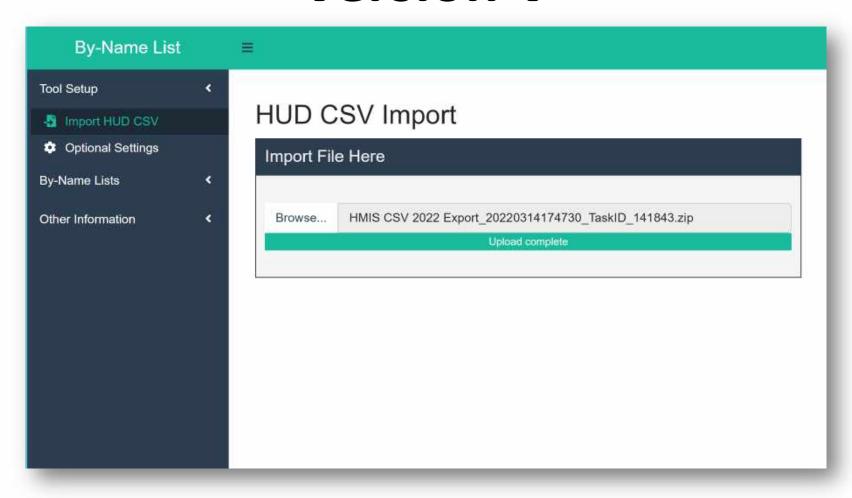




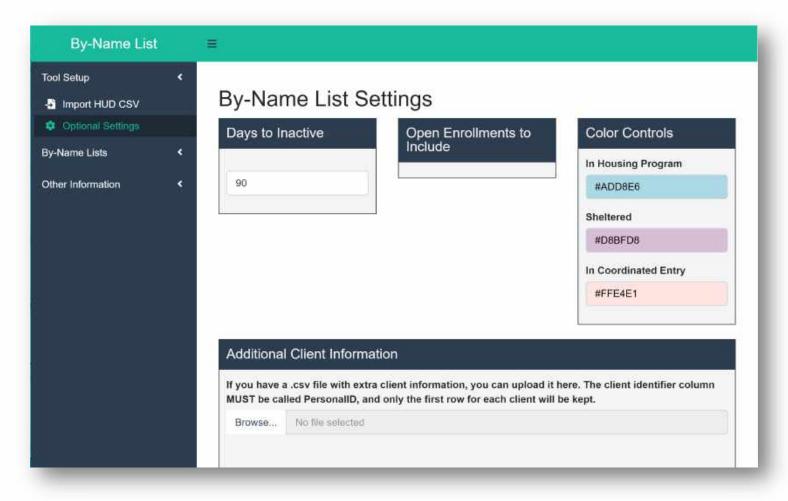




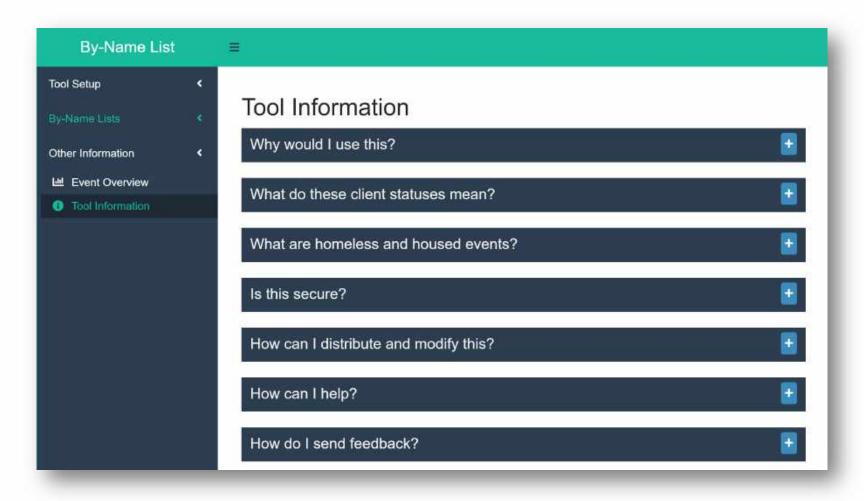




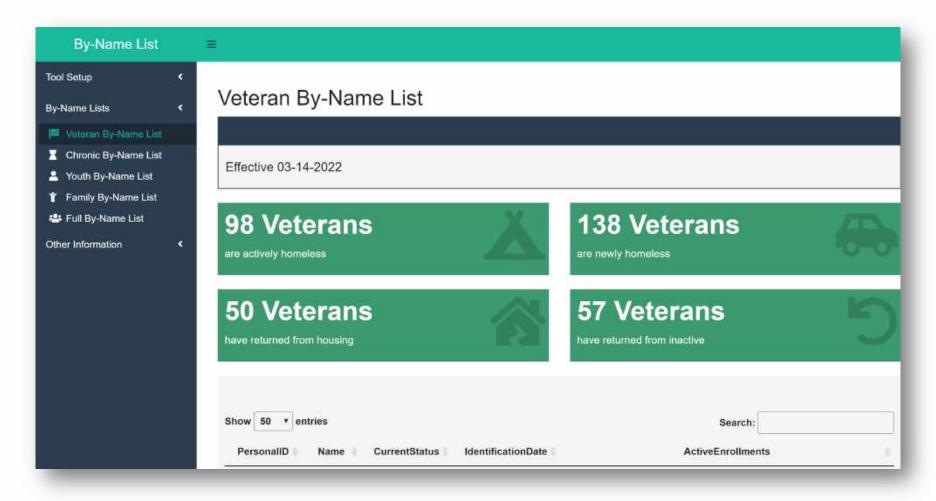




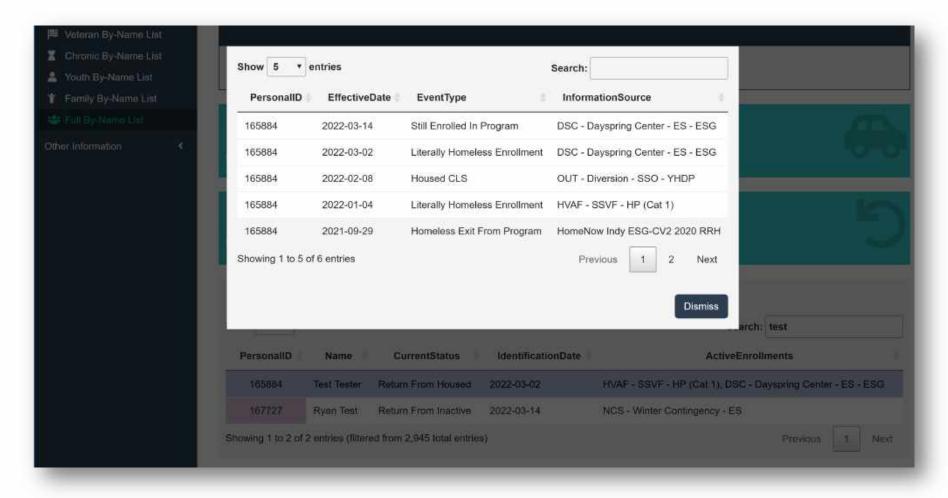














I think I saw my vendor and want this list in HMIS eventually



Email me!
I'll give it to you

I don't think I saw my vendor and want this list in HMIS eventually



Talk to me after the session, I'll help with development!

I want to generate this list from my csv export immediately



Scan the QR code on the next page for the link (yes, seriously)



Thanks for listening!

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Scan me for a link to the code to process your own CSV export!