



RED INDUSTRIES (STOKE) TIMED DELIVERY SLOTS

Timed Bookings for Deliveries: Starting September 2023, we're introducing timed bookings for deliveries into Sneyd Hill. This streamlined process aims to enhance our service levels.

Expanded Operational Hours: We've extended our operational hours to better serve you and meet the demand for our diverse services.

Advance Technical Information: To ensure smooth deliveries, please provide complete and final technical details for your booking at least 2 working days before the planned arrival. Our team is available 9-5 on weekdays to assist.

2-Hour Time Slots: We offer 2-hour delivery windows from 05:00 hrs. to 21:00 hrs. on weekdays, accommodating multiple consecutive vehicle tips.

Communicate Changes: Communicate Changes: If you expect to arrive outside your agreed slot, kindly call to inform us as soon as possible so we can assist you promptly and allocate slots to other customers efficiently.

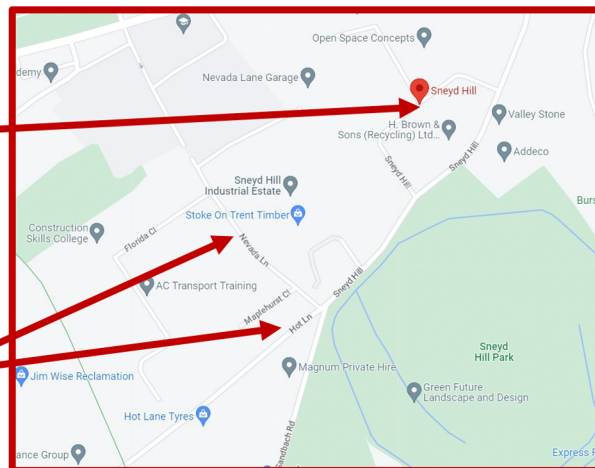
Confirm Your Ideal Time: Request your preferred delivery time, and we'll schedule it as closely as possible, confirming with you.

Procedures for Arrival: Refer to the attached document for on-site arrival procedures for your convenience.

These enhancements are designed to provide you with a more efficient and tailored experience. We appreciate your cooperation in making this process smoother for all.

Drivers to report to supervisor and sign in

Drivers to Park on Nevada Lane and Hot Lane



Parking Prohibited: We've noticed an increase in vehicles parking on the main access road to the Sneyd Hill site, where parking is strictly prohibited. Please be aware that double yellow lines are in place outside the depot, and we are strictly enforcing a zero-tolerance policy.

Penalty Notices: Infringements will result in fixed penalty notices. We kindly ask for your cooperation in adhering to these parking regulations for everyone's safety and convenience.

Potential for Congestion: Unauthorised parking on the main road can lead to congestion, posing a risk of serious road traffic incidents. It can also cause damage to the public highway.

Your adherence to these parking regulations is essential to maintain safety and prevent potential disruptions. Thank you for your cooperation.

Can all drivers follow the below procedure:

- Upon arrival drivers are to park on Nevada lane or Hot Lane as indicated on the map below
- Drivers to report to the supervisor on duty, and on signing in to leave a mobile number.
- Drivers to return to the vehicle.
- RED industries supervisor will then call the driver, when possible, for their vehicle to be offloaded.
- The RED industries supervisor can be contacted on the following number: 07887523760.