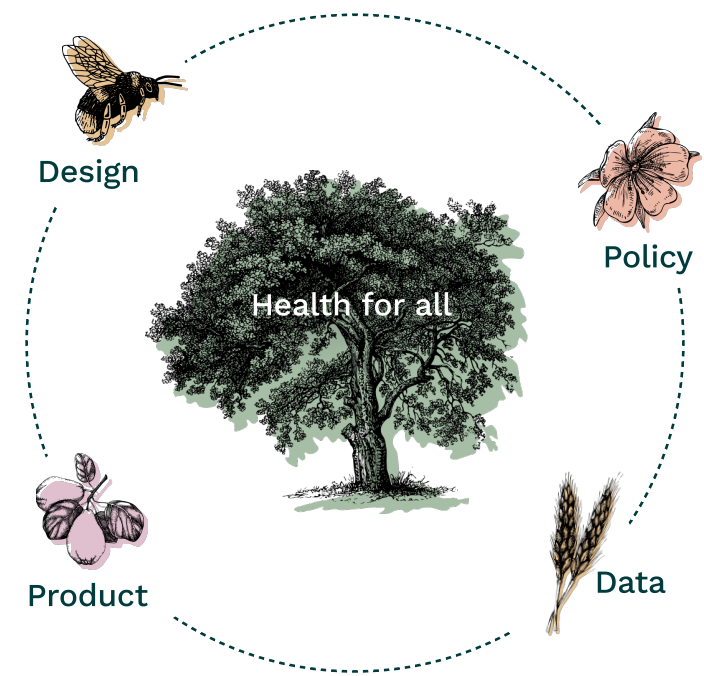




A1M SOLUTIONS

Capability Statement

A1M Solutions is a small, woman-owned company dedicated to supporting government programs that promote better health outcomes for all. We create change that is driven by purpose, enriches our communities, leads to greater equity and endures long after our involvement.



Our differentiators

Unified policy and digital technology skills

Our teams integrate policy and domain expertise with customer experience (CX) and product management.

100% committed to improving health outcomes

A1M focuses on the government programs that are determinant of health outcomes, such as environmental, social, educational, and climate.

A bridge from federal and state policy to local implementation

Decades of experience at all levels have taught us how to connect high-level policy to realistic implementations.

Core competencies



Design

We create simple, sustainable solutions to complex problems.

Human-centered design is in our DNA. Pairing empathy with systems and design thinking, we collaborate with program staff and engineers to bring clarity to complex systems, tools and processes.

Our design services include:

Interaction/UI design, visual design, content strategy, user experience (UX) research, service design, Customer Experience (CX)



Policy and domain insight

We use the lessons of the past to build a better future.

We can design, lead, build, and deliver the improved systems of tomorrow — but it is our policy and domain knowledge that ensures our ideas are viable and actionable.

Our policy and domain insight services include:

Decision facilitation, policy writing and analysis, education and training for non-experts



Data

We know that data challenges are human challenges.

Good decision-making relies on high-quality data. Using research and iterative design, we make datasets not just open but discoverable and accessible. Improving data collection, analysis, and sharing helps agencies get better data, not just more data, with better outcomes for all.

Our data services include:

Data governance & stewardship. Medicare & Medicaid data expertise, quality metrics, visualization



Product

We unify product vision and strategy with agile execution.

Through open, collaborative partnerships we provide leadership from kickoff, to iterative delivery, to continuous improvement. We combine human-centered principles, data-led decisions, and agile methods to shift teams from maximizing outputs to achieving objectives.

Our product services include:

Product management and strategy, agile scrum facilitation, metrics creation, capacity building



Past performance

We are dedicated to advancing equality and equity for people in the United States by supporting the government programs that help disadvantaged and under-served populations.

Our primary expertise lies in Medicare and Medicaid programs and support services. We work at federal, state, and local levels.

California Department of Health Care Services

California Advancing and Innovating Medi-Cal (CalAIM) Technical Assistance Marketplace Vendor — targeting services to rural, community-based organizations.

US Department of Health and Human Services

Center for Medicare and Medicaid Services

- Center for Medicaid and CHIP Services
- Office of Information Technology
- Office of Communications
- Center for Clinical Standards and Quality
- Center for Medicare

Customer experience design and improvement, product management, data visualization, content strategy, coaching

Office of the Inspector General

Designing and launching tools to streamline large data set analysis for investigators.

Centers for Disease Control and Prevention

Supporting the Pandemic-Ready Interoperability Modernization Effort (PRIME) with human-centered design, in cooperation with the US Digital Service.



Corporate information

A1M is proudly based in Chico, California, which is located on Mechoopda and Konkow Maidu land. A remote-first company, our 40-plus employees are distributed across 13 states.

Certifications

SBA

Economically Disadvantaged Woman Owned Small Business (EDWOSB) / Woman Owned Small Business (WOSB)

California

CA SB Certification ID: 2013852

NAICS codes

518210	541513	541690
524298	541519	541720
541511	541611	541990
541512	541618	611430

Vehicles

GSA MAS

47QTCA21D006V / Business Size & Classification: small disadvantaged, woman owned small business.

Our SINs are:

- **54151S** Information Technology Professional Services
- **54151HEAL** Health Information Technology Services
- **541910** Marketing Research and Analysis
- **541611** Management and Financial Consulting, Acquisition and Grants Management Support, and Business Program and Project Management Services

CA Technology, Digital and Data Consulting MSA

Contract # 5-22-70-25-006

CA Multiple Award Schedule

Contract #: 3-23-06-1042



Contact us

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