

San Ysidro Health Notifies PACE Participants of Data Security Incident

San Diego, California, October 6, 2023 – San Ysidro Health (SYHealth) has become aware of a data security incident that may have resulted in the inadvertent exposure of personal and medical information for PACE participants.

On September 27, 2023, SYHealth was notified by Cognisight, LLC (“Cognisight”) of a global attack that occurred on May 31, 2023, involving a *file transfer tool called “MOVEit.”* Once aware of this breach, they immediately stopped access to “MOVEit” and conducted a forensic investigation to understand what occurred and whether any data was compromised.

The investigation was completed on June 5, 2023, and it was determined that sensitive files were taken from the MOVEit server. To confirm the forensic findings, Cognisight hired data analysts to review the potentially affected files for any personal information. This process was completed on August 2, 2023, and confirmed that some of the protected health information of PACE participants was impacted. We have no indication that any protected health information has been misused but wanted to notify you about the incident. We advise that you remain vigilant for incidents of identity theft or fraud by reviewing bank accounts, financial statements, credit reports, and estimates of benefits (EOBs) for suspicious activity. Incidents of identity theft should be reported to law enforcement or the attorney general immediately.

On our behalf, Cognisight, began mailing notification letters to potentially affected persons on September 30, 2023, that included additional information about what occurred and additional options (i.e., credit monitoring), that will assist in combating any misuse of your information.

“The protection and integrity of your private medical information is a top priority that San Ysidro Health takes seriously and vigorously holds our business partners accountable to these same standards. Please accept our sincerest apologies.” - Robert Maisonet, Chief Compliance Officer

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