

# **Safe Hopeful & Healthy Referral Guide**



**September 2023**

# **Quick Referrals**

## **Emergency:**

Phone: 911

## **Crisis Intervention Hotline:**

Dial 988 or Phone 1-800-273-8255

## **Birth Certificates:**

Phone: 225-242-4860

## **Capitol City Transportation:**

Phone: 225-389-8282

## **Greyhound Bus Station:**

Phone: 225-383-3811

## **Office of Social Services:**

Phone: 225-358-4561

## **Social Security Administration:**

Phone: 1-800-772-1213

## **I CARE:**

Phone: 225-226-2273

## **United Way Info Line:**

Dial 221 or Phone 225-923-2114

## **Child Protection Hotline:**

Phone: 1-855-452-5437

## **Domestic Violence Hotline:**

Phone: 225-389-3001

**JK Reed Community Resource Center/Family Resources & Youth Programs:**

225-266-1390

**Medicaid Insurance for Kids & Families:**

225-922-0147 or 1-888-342-6207

**Affordable/Open Healthcare Clinics:**

225-655-6422

**Southeast Community Affordable Health Systems:**

225-306-2000

**Affordable/Free Healthcare for Adolescence/Glen Oaks HS Clinic:**

225-442-1987

**Just Kids Dental:**

225-330-6622

**YWCA Early Head Start/Free Childcare:**

225-236-5574

**One Breath Project/Free items for babies: pampers,wipes, formula, etc.,:**

225-800-7891

**LA Workforce Commission/Job Employment:**

225-342-3111

**Employ BR & WIA Youth/Job Employment:**

225-358-4579

**Lofting Staffing/Employment:**

225-924-0200

**Turnaround Community Outreach/Mental Health & Counseling:**  
225-960-7419

**Mental Health/Family Services of Greater Baton Rouge:**  
225-927-9810

**Rental Assistance/LA Housing Corps:**  
1-888-454-2001

**LA Housing Corporation/Rental Assistance:**  
225-763-8700

**Baton Rouge Housing Authority/Low Income Housing:**  
225-923-8100

**School Uniforms For Kids:**  
225-357-8833

**Low Income Energy/Utility Bill Assistance:**  
225-358-4561

**Council on Aging/Senior Citizen Assistance:**  
225-923-8000

**For Blight in the Community or damaged streets call:**  
311

**Missing Children Hotline:**  
Phone: 1-800-843-5678

**Police Department- Juvenile/Sex Crimes:**  
Phone: 225-389-3853

**Poison Control:**

Phone: 1-800-222-1222

**Office of Motor Vehicles:**

Phone: 225-925-6146

**Childcare:**

**Child Care Assistance Program (DFCS):**

Address: 627 North 4th Street Baton Rouge, LA 70802

Phone: 1-888-524-3578

Hours: MWF: 7:30am-4:30 pm; TTH: 7:00 am-5:30 pm

Eligibility: Must be responsible for the care of the child under 13 or disabled child under 18. Other Requirements may vary

Services: Help families pay for childcare needs.

**Education:**

**Administration Office:**

Address: 4523 Plank Road, Baton Rouge, LA 70805

Phone: 225-358-4504

Fax: 225-358-4600

Hours: 8am-5pm M\_F

Eligibility: Based on income levels; free for those who qualify. Contact for more info.

Website: [www.brgov.com/dept/headstart](http://www.brgov.com/dept/headstart)

**Charlie Thomas Memorial Head Start:**

Address: 8686 Pecan Tree Drive, Baton Rouge, LA 70810

Phone: 225-761-4436

Hours: 8am-5pm M-F

Eligibility: Based on income; free for those who qualify. Can apply online.

Website: <https://www.brla.gov>

**New Horizon Head Start:**

Address: 1111 North 28th Street, Baton Rouge, LA 70802

Phone: 225-275-344-2552; Annex: 225-389-3014

Eligibility: Based on income; Free to those who qualify. Call for more info.

Website: <https://www.brla.gov>

### **SU Agriculture Center/Extension Service:**

Address: PO Box 10010, Baton Rouge, LA 70813

Phone: 225-771-2242

Fax: 225-771-2861

Website: <https://www.sugarcenter.com>

## **Family Services:**

### **American Red Cross/LA Capital Area**

Address: 4655 Sherwood Common Blvd., Baton Rouge, LA 70816

Phone: 225-291-4533

Fax: 225-291-4692

Fees: None

Services: Disaster relief for families (fire, flood, natural disasters)

Website: [www.batonrougeredcross.org](http://www.batonrougeredcross.org)

### **Adult Literacy Advocates**

Address: 7732 Goodwood Blvd, Baton Rouge, LA 70816

Phone: 225-383-1090

Services: Identifies/teaches basic literacy skills to under-educated adults in a one on one basis, or small group settings utilizing volunteer teachers. Provides ongoing community awareness campaigns.

Website: [www.adultliteracyadvocates.org](http://www.adultliteracyadvocates.org)

### **Grandparents Raising Grandchildren**

Address: 1900 South Acadian Thruway, Baton Rouge, LA 70820

Phone: 225-336-4406 or 225-357-1565

Services: support/information given to kinship caregivers & their families; support groups.

Contact Person. Ms. Ruth Foster

Email: [lagrginfo@yahoo.com](mailto:lagrginfo@yahoo.com)

Website: [www.lagrg.org](http://www.lagrg.org)

### **Families Helping Families**

Address: 2356 Drusilla Lane, Baton Rouge, LA 70809

Phone: 225-216-7474 or 1-866-216-7474

Fax: 225-216-7977

Eligibility: Individuals w/ disabilities and/or their family.

Services: Advocacy, information/referral regarding specific disability needs, education & training. Preschool ages 4-adult.

Website: [www.fhfgbr.org](http://www.fhfgbr.org)

## **Family Road**

Address: 323 East Airport, Baton Rouge, LA 70806

Phone: 225-201-8888

Contact Person: Latisha Arbuthenot

Eligibility: Over 100 programs, eligibility varies.

Services: Community collaborative that provides services for children & families.

Counseling, immunization, info. Request, pregnancy services, fatherhood, car seats, diapers, WIC program, & prenatal to 5 years.

Website: [www.familyroadgbr.org](http://www.familyroadgbr.org)

## **Family Services of Greater Baton Rouge**

Address: 4727 Revere Avenue, Baton Rouge, LA 70808

Phone: 225-924-0123

Contact Person: Ms. Vee ext. 266

Fees: Varies per program/service; Medicaid accepted for counseling services

Services: Provides mental health counseling for families/children, & parenting training, classes. Offers groups for children, toddlers, teens on social skills & family transition.

Free HIV testing. Call for more info

Website: [www.fsgbr.org](http://www.fsgbr.org)

Email: [info@fsgbr.org](mailto:info@fsgbr.org)

## **Hope Ministries (Self-Sufficiency Program)**

Address: 4643 Winbourne, Baton Rouge, LA 70805

Phone: 225-355-0702

Eligibility: Resident of 70805 only for food pantry, evacuees, or social service referral

Services: self-sufficiency program, assist anyone in Baton Rouge with finding/keeping employment, food pantry service limited to zip code 70805. Services vary.

Website: [www.hopebr.org](http://www.hopebr.org)

## **Young Women Christian Association (YWCA) of Greater Baton Rouge Center For Family Empowerment**

Address: 8120 Kelwood Ave, Baton Rouge, LA 70806

Phone: 225-383-0681

Email: [info@ywca-br.org](mailto:info@ywca-br.org)

Contact Person: [paytond@ywca-br.org](mailto:paytond@ywca-br.org)

Eligibility: Open to all

Services: Empowerment program for women & girls, offers financial seminars, a network group, family learning center, summer day camp. Promotes racial justice through community programs, provides HIV/AIDS education to schools, youth groups, parents, teachers, etc., in 10 parishes via “You & Me & HIV” programs.

## **Domestic and Child Abuse:**

### **Baton Rouge Children's Advocacy Center**

Address: 626 East Blvd. Baton Rouge, LA 70802

Phone: 225-343-1984

Fax: 225-343-1987

Services: sexual abuse, forensics, counseling, support groups for parents, bullying, sexual/physical abuse/neglect/prevention programs. Referrals currently only being taken from DFCS, Law Enforcement Agencies/DA office. . Call for more info.

Website: [www.batonrougecac.org](http://www.batonrougecac.org)

### **Iris Center 24 Hour Domestic Violence Hotline**

Phone: 225-389-3001 or 1800-541-9706

Hours: 24/7

Services: Support for victims of domestic violence

Website: [www.stopdv.org](http://www.stopdv.org)

Email: [info@stopdv.org](mailto:info@stopdv.org)

Mailing Address: PO Box 52809, Baton Rouge, LA 70892

### **STAR: Sexual Trauma and Response**

Address: 5615 Corporate Blvd., Baton Rouge, LA 70808



Phone: 225-615-7093

24 Hour Hotline: 225-383-RAPE

Hours: 8:30am-5:00 pm

Services: Free and confidential advocacy & support services to sexual trauma survivors and their loved ones; education to youth and educational training to professionals.

## **EBR County Clerk Domestic Violence Outreach**

Phone: 225-389-4705

Services: Place where women , children, and men to file for a temporary restraining order from domestic violence in EBR parish.

## **Emergency Electricity Assistance:**

### **Office of Social Service**

Phone: 4523 Plank Road, Baton Rouge, LA 70805

Fax:225-356-4513

Hours: 8am-5pm M-F

Services: Provides assistance with electrical/water bill and rent. Call/come in to apply.

## **Food Assistance:**

### **Office of Economic Stability (SNAP/DSS)**

Address: 1919 North Blvd Baton Rouge, LA 70806

Phone: 1-888-524-3578

Fax: 225-663-3164

Email: [ofsebrs@dss.state.la.us](mailto:ofsebrs@dss.state.la.us)

Website: <https://www.dss.state.la.us>

### **Hope Ministries (Food Bank)**

Address: 4643 Winbourne , Baton Rouge, LA 70805

Phone: 225-355-0702

Crisis Hotline: 225-924-3900

Contact Person: Burnell Smith- 225-251-2359

Eligibility: Residence of 70805, evacuee, or social service referral.

Services: Food Bank

Website: [www.hopebr.org](http://www.hopebr.org)

## **Food Bank of Greater Baton Rouge**

Address: 10600 South Choctaw, Baton Rouge, LA

Phone: 225-359-9940

Hours: 8am-4:30 pm M-F; 8am-12pm Saturday

Eligibility: Emergency assistance to individuals with access to no other food bank

Services: Food bank

Website: [www.brfoodbank.org](http://www.brfoodbank.org)

## **Volunteers of America Corp. Office**

Address: 7389 North Blvd, Suite 101-A Baton Rouge, LA 70806

Phone: 225-387-0061

Eligibility: Varies

Services: provides meals, casework services, lodging, clothing, prescription assistance, child care referral, permanent/adoption service, and rehabilitation to individuals & their families as well as emergency shelter/housing for homeless families.

Website: [www.voagbr.org](http://www.voagbr.org)

## **Faith-Based Aid:**

### **Mount Pilgrim Baptist Church**

Address: 9700 Scenic Hwy, Baton Rouge, LA 70807

Phone: 225-775-2740

Hours: 9am-11:30 am Thursday only for food bank; Wed/TH/ & Fr- all other services

Services: Food/clothing pantry; assistance w/ rent, water, & light bill.

Website: [www.mtpilgrim.org](http://www.mtpilgrim.org)

### **Second Baptist Church**

Address: 914 North Acadian West

Phone: 225-344-1936 or 225-344-4731

Hours: 8:30am-10:30 am TH

Eligibility:

Services: food & clothing assistance

### **Shiloh Baptist Church Bargain Center**

Address: 945 Eddie Robinson Dr., Baton Rouge, LA 70802

Phone: 225-343-9300

Hours: 1pm-5pm T-F; 9am-4pm Saturday

Eligibility: None

Services: free clothing, food when available

### **Southeast Ministries**

Address: 476 Sharp Road, Baton Rouge, LA 70815

Phone: 225-924-5122

Hours: 9am-12pm M-TH; closed Friday

Eligibility : Serve these area codes only: 70809, 70814, 70816, 70817, 70819 & some parts of 70806 & 70810.

Services: Food pantry only

### **St . Vincent de Paul Thrift Store**

Address: 2655 Plank Road, Baton Rouge, LA 70805

Phone: 225-356-9683

Hours: 9am-4pm

Fees: Varies

Services: Clothing & household items

### **Southeast Ministry Association**

Address: 476 Sharp Road, Baton Rouge, LA 70815

Phone: 225-272-3110 or 225-924-5122

Hours: M-TH 9am-12pm

Eligibility: Residence of 70814, 70815, 70816, 70819, 70820. Please bring proof of residency.

Services: Food pantry

### **Housing:**

#### **East Baton Rouge Housing Authority**

Address: 4731 North Blvd., Baton Rouge, LA 70816

Phone: 225-923-8100 or 1-800-545-1833 ext. 930

Fax: 225-923-8109

Hours: 8am-5pm M-F (public housing) 9am-4pm (rental office)

## **American Red Cross**

Address: 4655 Sherwood Common Blvd., Baton Rouge, LA 70816

Phone: 225-291-4533

Fax: 225-291-4692

Fees: None

Services: Disaster relief for families ( fire, flood, natural disasters); classes for first aid, CPR, & babysitting

Website: [www.batonrougeredcross.org](http://www.batonrougeredcross.org)

## **Legal Services:**

### **Advocacy Center for the Elderly & Disabled**

Address: 8225 Florida Blvd, Suite-A Baton Rouge, LA 70806

Phone: 225-925-8884 or 1-800-960-7705

Fax: 225-025-9625

Website: [www.advocacyla.org](http://www.advocacyla.org)

### **Southeast Louisiana Legal Services**

Address: 715 St. Ferdinand Street, Baton Rouge, LA 70802

Phone: 225-448-0080 or 885-512-3980

Fax: 225-383-1197

Website: [www.slls.org](http://www.slls.org)

### **Mental Health Advocacy Center**

Address: 150 3rd Street, Baton Rouge, LA 70801

Phone: 225-342-6678

Fax: 225-342-6658

Hours: M-F 8am-4:30 pm

Services: Legal representation during initial stages of confinement of mentally ill persons, as well as after commitment has occurred.

Website: <https://www.prd.doa.louisiana.gov>

## **Medical:**

### **Care South Medical & Dental Clinic**

Address: 3140 Florida Street, Baton Rouge, LA 70806

Phone: 225-650-2000

Fax: 225-650-2099

Hours: M: 8am-8:30 pm; T-F 8am-4:30 pm

Fees: Accept Medicaid. Medicare, most private insurance; sliding scale/discount payments

Services: General healthcare

Website: <https://caresouth.org>

## **Cancer Services of Greater Baton Rouge**

Address: 550 Lobdell Blvd., Baton Rouge, LA 70806

Phone: 225-927-2273

Hours: M-F: 8:30 am-4:30 pm

Eligibility: Financial assistance based on income

Website: [www.cancerservices.org](http://www.cancerservices.org)

## **East Baton Rouge Health Unit**

Address: 353 N. 12th Street, Baton Rouge, LA 70802

Phone: 225-242-4862

Fax: 225-342-5821

Hours: 8am-4:30pm M-F

Fees: Vary

Services: Preventive health services, immunizations, maternal child health, nutrition, WIC, genetics, family planning, social services, disability prevention, injury control, STDs, vital records, TB screening, & general medical services.

## **Women Health Services**

### **Planned Parenthood: Baton Rouge Health Center**

Address: 3825 Government Street, Baton Rouge, LA 70806

Phone: 225-387-1167

Fax: 404-494-7435

Hours: M;11:00 am-7pm; Tues-Fri 8:30 am-4:30 pm; Sat- 9am-2pm  
(open every other Saturday). Take appts & walk-ins.

Fees: Medicaid accepted; most insurance plans accepted

Services: STD testing/treatment, emergency contraception, birth control, HIV testing, General healthcare, pregnancy test, & adoption referrals.

Website: <https://www.plannedparenthood.org>

### **Care Pregnancy Clinic**

Address: 3813 N. Flannery Road, Baton Rouge, LA 70814

Phone: 225-273-1124 for appointments

Services: Pregnancy test, due date verification, ultrasounds

Fees : None

### **Mental Health:**

### **Baton Rouge Crisis Intervention Center**

Address: 3013 Old Forge Dr. Baton Rouge, LA 70808

Phone: 225-294-1431

Hours: 9am-5pm M-F

Eligibility: Call for eligibility

Services: Offers prevention, intervention, and postvention services to those in crisis /those that lost loved ones. Operates the phone: 225-925-4-3900

Website: [www.brcic.org](http://www.brcic.org)

### **Mental Health Association of Greater Baton Rouge**

Address: 544 Colonial Dr. Baton Rouge, LA 70806

Phone: 225-929-7674

Fax: 225-924-0429

Hours: M-F 7:30 am-3:30 pm

Fees: Vary

Services: Provide information 7 referral , educational workshops, advocacy and services for the mentally ill.

Website: <https://louisianamha.org>

### **The Phone (24 hour crisis line)**

Phone: 1-866-903-3787

Crisis Chat Website: [www.crisischat.org](http://www.crisischat.org)

### **The Center for Adult Behavioral Health**

Address: 2751 Wooddale Blvd. Suite- A Baton Rouge, LA 70805

Phone: 225-925-1906

Fees: Vary; assessed based on ability to pay, Medicaid , Medicare, & some private insurance accepted.

Services: Children's behavioral health services, adult behavioral health, developmental disabilities ( before age of 22) support and coordination.

Website: [www.cahsd.org](http://www.cahsd.org)

## **Family Road**

Address: 323 E. Baton Rouge, LA 70806

Phone: 225-201-8888

Hours: 8am-4:30 pm M-F. No appts needed, walkins accepted.

Eligibility: Over 100 programs, eligibility varies

Services: Community collaborative that provides services for children and families.

Counseling & information request.

Website: [www.familyroadgbr.org](http://www.familyroadgbr.org)

## **Crisis Response to Connecting Care In Our Community**

Dial: 988

## **The Bridge Agency Inc**

Address: 2834 Fells Way Dr. Baton Rouge , LA 70802

Phone: 225-238-7248

Contact Person: Nicole Scott

## **Recreation:**

### **Big Buddy Program**

Address: 1415 Main Street Baton Rouge , LA 70802

Phone: 225-388-9737

Contact Person: Gaylynne Mack

Eligibility: Elementary/Middle/High School Students/youths

Services: Social outreach program for low income youths through one on one relationships, organized team sports, enrichment classes, summer day camps, and neighborhood development.

Website: [www.bigbuddyprogram.org](http://www.bigbuddyprogram.org)

## **Joseph & Kim Reed**

Address : Baton Rouge, LA

Phone: 225-802-7643

Email: JKreed@gmail.com

Services: Outreach programs for students, back to school events/bash, job placement, & Provides after school programs & other resources for students/youths.

## **Boy Scouts of America, Istrouma Area Council**

Address: 9644 Brookline Avenue, Baton Rouge, LA 70809

Phone: 225-926-2697

Hours: 8:30 am-5:30 pm M-F

Eligibility: Boys & Girls : Kindergarten- 18 years

Fees: \$145 annual membership

Services: Develop leadership , self-esteem, life skills, and service to community

Website: [www.iacbsa.org](http://www.iacbsa.org)

## **Girl Scouts of USA**

Address: 545 Colonial Dr. Baton Rouge, LA 70806

Phone: 225-927-8946

Eligibility: Girls ages 5-17 years

Services: Develop leadership, self-esteem, life skills, and services to community

Website: [www.gsle.org](http://www.gsle.org)

## **Boys and Girls Club of Greater Baton Rouge**

Address: 8281 Goodwood Blvd, Suite-H Baton /Rouge, LA 70806

Phone: 225-383-3928

Hours: 9am-5pm M-F ( office); 3pm-6pm: club hours

Eligibility: Student in EBR public schools K-8th grade

Services: Educational and social development program for inner city youths, school-aged children program/activities, character/leadership development, health/life skills, the arts, Sports, fitness and recreation

Website: [www.bgcmetrolouisiana.org](http://www.bgcmetrolouisiana.org)

## **BREC (Baton Rouge Parks and Recreation Commission)**

Address: 6201 Florida Blvd., Baton Rouge, LA 70806



Phone: 225-272-9200

Fax: 225-273-6404

Services: Recreation activities for children and youths, programs for at risk teens, t-ball/basketball activities for 4-5 years old, dance, gymnastics, and karate.

Email: info @brec.org

Website: [www.brec.org](http://www.brec.org)

## **Emergency Shelter/ Housing**

### **Iris Domestic Violence Center/Zontra House**

Address: Confidential location

Phone: 225-389-3001 or 1-800-541-9706

Eligibility: Women, single parent families, & victims of domestic violence.

### **Myriam's House**

Address: 1141 West Chimes Street, Baton Rouge, LA 70802

Phone: 225-383-7343

Contact Person: Josephine Orgahorgah

Eligibility: Women/Men. Must apply/be referred by LA Housing authority.

Services: Permanent supportive housing for men/women

### **O'Brien House**

Address: 446 North 12th Street, Baton Rouge, LA 70802

Phone: 225-344-6345

Contact Person: Mykeshia Carter

Eligibility: Recovering Substance Abusers

Services: Transitional housing for recovering substance abusers.

Website: [www.obrienhouse.org](http://www.obrienhouse.org)

### **Reality House (Women & Children)**

Address: 2056 North Blvd., Baton Rouge, LA 70806

Phone: 225-343-3438

Hours: 24 hours

Eligibility: Women with children under 13

Services: Transitional housing, individual, family, and group counseling, sexual/physical abuse counseling, relapse prevention, and parenting classes.

### **Bishop Ott Sweet Dream Shelter**

Address: 1623 Convention Street, Baton Rouge, LA 70802

Phone: 225-383-7341

Fax: 225-383-6623

Hours: 8am-4pm M-F office hours

Eligibility: Unaccompanied women, homeless women w/ children w/ a special focus on women w/ male children over the age of five.

### **Families First Housing**

Address: Confidential location

Phone: 225-336-4406 or 336-8700 ext 413

Fax: 225-336-8745

Eligibility: Two parent families, homeless intact families

Fees: Some fees apply. Must call for info.

### **BR Alliance for Transitional Living/Kaleidoscope**

Address: 260 Acadian Thruway, Baton Rouge, LA 70805

Phone: 225-343-6300

Fax: 225-343-6303

Eligibility: Unaccompanied youth, homeless or runaway youth-male & female, 10-17 years of age.

### **Maison des Ami of La**

Address: 1050 Convention Street, Baton Rouge, LA 70802

Hours: 9am-5pm M-F

Phone: 225-629-1853

Contact Person Cheryl White @ 225-343-3827

Fax: 225-343-2861

Eligibility: Unaccompanied men and women mainly mentally disabled and/or substance abusers.

### **Missionaries of Charity/Queen of Peace Home**

Address: 737 East Blvd., Baton Rouge, LA 70805

Phone: 225-383-8367 (Call after 3pm for staff, all volunteers until 3pm)

Eligibility: Unaccompanied women and female youths, single parent families, no males over age 6. Also accepts female ex-convicts & pregnant women.

## **Passages**

Address: Confidential location

Phone: 225-343-6300

Eligibility: homeless youth and young adults, single parent families.

(Revised: 9-22-23)

