



# Factoring

## Support Services

Maximize Efficiency Minimize Efforts

[www.invensis.net](http://www.invensis.net)

## Maximize Efficiency Minimize Efforts

The success of a factoring business largely depends on how you manage and navigate the complexities of financial transactions. However, success can prove elusive without comprehensive support services tailored to the unique needs of factoring companies. The key to unlocking the full potential of factoring lies in harnessing the power of specialized support services.

Unlocking new opportunities in the factoring industry requires the power of speed and efficiency. At Invensis, we understand the need for speed and efficiency. That's why we have developed cutting-edge support services tailored to accelerate your business processes. Leave no room for delays or missed opportunities. Our comprehensive back-office solutions are meticulously designed to address all your administrative needs promptly and with the utmost accuracy.

## About Invensis

Invensis is a specialized service provider of factoring support services. With over 22 years of experience, we have become a one-stop solution for the end-to-end support needs of Transportation and Non-Transportation Invoice Factoring Companies, Construction, Payroll, and all other types of Factoring Companies and Purchase Order Factoring Companies. We are driven by a team of operations managers, technical support specialists, customer service representatives, reporting analysts, and many more. They provide customized solutions to manage document validation, verification, auditing, and credit checks to assist factoring companies in making informed business decisions. We have a vast clientele list from Canada and the USA.





## Here's How We Streamline Factoring Support Services for You

We understand the significance of an organized and efficient system, so we aim to simplify and streamline your factoring support services to enable you to focus on your core business. We have developed an inclusive process that begins with a thorough assessment of your specific needs and requirements, basis which we tailor a customized service plan to align perfectly with your unique business processes. This tailored approach ensures that our support services meet all your business objectives.

Our factoring support service process is driven by a well-structured and categorized system to manage your data effectively. We establish dedicated folders and implement appropriate file management protocols to enable easy access and efficient management of critical information. Whether it's client records, invoices, or documentation, our system keeps everything organized and readily available.

This is followed by standardization of your internal support needs. This ensures a consistent way of performing essential activities and guarantees zero errors and maximum process efficiency.

We assign you a dedicated team to manage your needs exclusively. Our team possesses extensive knowledge and expertise in various software solutions commonly used in the factoring industry. Whether it's factoring-specific software or general business tools, we guide you in selecting the most suitable options for your organization's needs. We also work seamlessly with your preferred software or recommend platforms that align with your workflow.

We expedite your process by swiftly verifying potential clients' financial stability, creditworthiness, and payment histories. With access to extensive data sources, we efficiently assess the risk associated with each prospect. Further, we provide round-the-clock services to speed up the process end-to-end. In addition to our core factoring support services, we provide comprehensive support, including accounts receivable management & reporting, credit reviews, collections, and more. Furthermore, we ensure compliance with various federal and state regulations, allowing you to focus on your core business.



## How We Position You for Best Outcomes



### Expert Support Professionals

We understand that the quality of support services directly impacts the success of factoring companies. That's why we have a team of highly skilled operations managers, technical support specialists, customer service representatives, reporting analysts, and more. They have extensive experience providing support services tailored to the factoring companies' needs.



### ISO Certified Quality

As an ISO 9001:2015 certified company, we are committed to implementing ethical and compliant practices in our factoring support services. This certification ensures that our processes and systems are of the highest quality, delivering reliable and consistent results.



### ISO Certified Security

We prioritize the security of your data. Being an ISO 27001:2013 certified company, we follow industry-leading security standards. Our robust validation systems and the latest security applications protect your data from external and internal breaches.



### Quality Control

The quality of support services significantly impacts the success of factoring companies. Our well-defined support processes, experienced professionals, and the latest software enable us to deliver high-quality support services that meet industry standards.



### Global Best Practices

We help you implement industry best practices in your factoring operations. By adhering to the basics, selecting the right methods, and closely monitoring cash flow, we ensure that your company follows global best practices to enhance efficiency and effectiveness.



### Advanced Technology

We leverage technology to organize and streamline support services. We optimize support processes by utilizing digital dashboards for customized viewing, cloud computing for collaborative spaces, and AI and OCR for data extraction, validation, and analysis.

## Our Clients:

- Transportation and Non-Transportation Invoice Factoring Companies
- Construction, Payroll, and all other types of Factoring Companies
- Purchase Order Factoring Companies

## Our Factoring Support Services

### Seamless Invoice Auditing & Verification

Accurate and compliant invoice audit/validation is vital for factoring businesses to maintain financial integrity. Our tailored support services specialize in efficient invoice audit/validation, encompassing all key elements. With our expertise, we ensure meticulous scrutiny of invoices, minimize errors, identify potential payment discrepancies, and provide valuable insights for improved financial outcomes.

#### Invoice Audit/Validation

- Data Entry Verification
- Duplicate Payment Identification
- Compliance Verification
- Reporting and Analysis

### Prompt Verification for Error-Free Logistics

Accurate load verification is essential for logistics companies to ensure smooth operations. Our tailored support services for load verification (voice) provide reliable checks and swift resolution of discrepancies. With seamless integration into inventory management systems, comprehensive data collection and reporting, our solutions are aimed to optimize logistics processes, minimize errors, and enhance operational efficiency.

#### Load Verification/Pre-Purchase Verification

- Discrepancy Resolution
- Data Collection and Reporting
- Invoice Verification with Debtor (Voice & Non-voice)



## Robust Processing Leaving No Room For Error

Efficient fuel advance processing is imperative for smoother operations. We meticulously scrutinize delivery details, cross-referencing with shipment information to ensure accuracy. Our tailored reports provide you with valuable financial insights, allowing you to track expenses, monitor fuel consumption, and optimize cost management.

### Fuel Advance Processing

- Verification of Pickup
- Document Verification
- Reporting
- On Call Services 24X7

## Streamlined Collection Follow-up for Timely Receivables

Effective collection follow-up is vital for factoring companies to optimize cash flow and maintain healthy customer relationships. We provide specialized support services that encompass timely payment reminders, meticulous account reconciliation, comprehensive credit reporting, and exceptional customer service.

### Collection Follow-up

- Payment Reminders
- Account Reconciliation
- Credit Reporting
- Handling Escalations & Discrepancies





## Efficient Onboarding for Seamless Transactions

Seamless financial transactions start with efficient onboarding and underwriting. Our expert solutions include swift client onboarding, rigorous risk assessment, meticulous documentation, and responsive customer support.

### Onboarding/ Underwriting

- Credit Checks
- Background Checks
- Industry Research
- Customer Onboarding/Training

## Accurate Transactions for Hassle-Free Transactions

Accurate post-purchase verification is essential to ensure smooth transactions and mitigate risks. Our tailored support services cater to the unique needs of businesses, offering comprehensive verification solutions. We specialize in reviewing closing documents, assessing tax obligations, analyzing lease agreements, and meticulously reviewing financing documents.

### Post Purchase Verification

- Check with Debtor
- Confirm Reception of Docs
- Handling Escalations
- Re-sending Paperwork



## Elevated Sales Support Services for Enhanced Growth

Strategic sales support is pivotal for business expansion. Our dedicated services include lead generation, market analysis, personalized client engagement, and responsive customer assistance, all designed to boost your sales and revenue.

### Sales Support Services

- Appointment Setting
- Emailing/ Telecalling

## Effective Account Executive Services for Financial Precision

Seamless financial operations hinge on expert accounts executive services. We offer meticulous financial analysis, streamlined reporting, precise auditing, and personalized client support, ensuring financial excellence for your business.

### Accounts Executive Services

- Handling Customer Service
- Handling Escalation
- Inbound Call





## Financial Excellence through Efficient F&A

Achieving financial excellence requires expert finance and accounting services. We offer comprehensive financial analysis, streamlined reporting, precise auditing, and personalized client support, ensuring optimal financial management for your business.

### F&A Services

- Accounts Payable
- Accounts Receivable
- Vendor Reconciliation
- Bank Reconciliation
- Cash Posting
- Final Accounting
- Financial Statements

## Precise Bookkeeping Solutions for Financial Transparency

Financial clarity starts with expert bookkeeping services. We offer meticulous transaction recording, accurate financial statements, thorough record maintenance, and responsive client support, ensuring your financial records are in perfect order.

### Bookkeeping Services

- Bookkeeping to Trial Balance
- Preparation of Final Accounts
- Cash Flow/Budget
- Preparing Closing Entries



## Customized Billing for Enhanced Efficiency

Special billing services play a crucial role in optimizing billing processes and ensuring client satisfaction. We provide comprehensive support for specialized billing needs, offering customized billing arrangements tailored to your specific requirements. Our expertise extends to efficient billing dispute resolution, effective invoice management, and in-depth reporting and analytics to drive informed decision-making.

### Special Billing Services

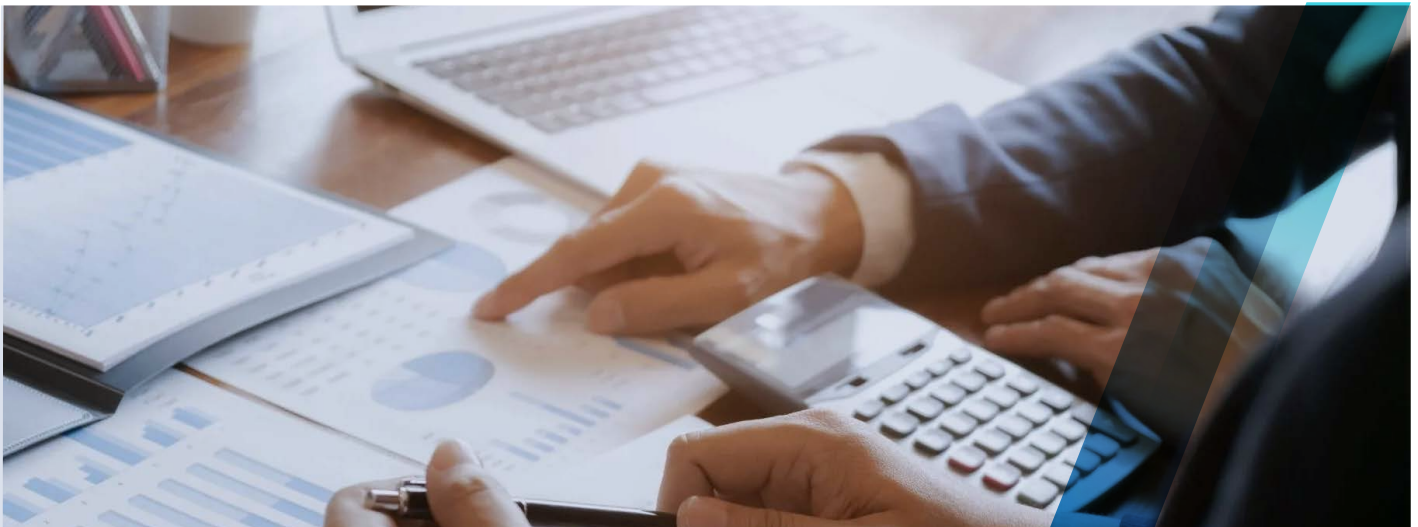
- Customized Billing Arrangements
- Billing Dispute Resolution
- Invoice Management
- Reporting and Analytics

## Objectives of Our Factoring Support Services

- Effectively manage large volumes of invoices
- Reduce administrative burden
- Accurate reporting and analysis
- Enhance compliance with industry standards
- Facilitate business growth and expansion
- Reducing time on training and hiring
- Cost efficiency up to 50%

## Our Factoring Support Services Traits

- Reliability** - Consistent & Accurate
- Responsiveness** - Prompt & Timely
- Transparency** - Trustworthy & Open
- Confidentiality** - Robust & Secure
- Proactive** - Anticipate & Swift
- Professionalism** - Excellence & Clarity



## Ensuring Accuracy with Meticulous Oversight

In the realm of factoring support services, precision is paramount. The abundance of financial transactions increases the likelihood of errors. However, we leave no stone unturned when it comes to maintaining accuracy. We diligently scrutinize each invoice, payment record, and client transaction to identify and rectify any mistakes. Yet we manage to reduce errors to a bare minimum, thanks to our structured process in place.

### How We Ensure Accuracy

- Minimize errors through robust quality control processes
- Maintain accuracy by executing standard operating procedures
- Double-check and cross-verify to catch errors proactively
- Dedicated QA team to monitor and audit
- Leverage automation tools to eliminate human errors
- Undertake error analysis and process improvement to prevent future errors





## Why Invensis?

As a reliable factoring support partner with over two decades of experience, we are committed to proactively addressing your needs. This promptness helps you in navigating unforeseen circumstances and maintaining enhanced operational efficiency. With our years of experience in serving the factoring industry, we understand the unique challenges and requirements that factoring companies face. Our tailored solutions are designed to alleviate administrative burdens, reduce errors, and optimize operational efficiency. Our support team is always on their toes in keeping your back end efficient so that you can focus better on core business competencies.

### What makes us different?

- Knowledgeable Team
- Standardized Workflows
- Advisory Services
- High Flexibility & Scalability
- Advanced Technology
- Best Factoring Support Practices
- World-class Security
- Cost-effective Solutions



# Invensis

## About Invensis:

Invensis is an ISO 27001:2013 & ISO 9001:2015 certified IT, Business Consulting, and Outsourcing Services headquartered in Bangalore. The company was set up in 2000 to build and sustain business relationships with competence, integrity, and dependability. During this span of 22 years, we have served over 1000 global clients supporting them across diverse domains, including custom brokerage, finance, accounting, factoring, insurance claims processing, risk reinsurance management, data analytics, etc. In 2015, Gartner recognized us as a Global Vendor for Freight Payment Solutions. Today, we are driven by over 5000 skilled professionals ably supported by modern-day infrastructure and highly advanced & secure VPN technology.

## Contact Invensis:

Email us: [sales@invensis.net](mailto:sales@invensis.net)

### USA

Invensis Inc.,  
2785 Rockbrook  
Dr STE 204 Lewisville,  
TX 75067 USA

### INDIA

Invensis Technologies,  
#1321, Sarakki Extension,  
100 Feet Ring Rd, Marenahalli,  
2nd phase J.P. Nagar, Bengaluru,  
Karnataka 560078

## Invensis snapshot:

- 22+ years of experience
- 12+ service verticals
- 5000+ trained professionals
- ISO 27001:2013 & ISO 9001:2015 certified
- Multiple delivery centers
- 1000+ clients served around the world

## Reach us 24/7



USA +1-302-261-9036



AUS +61-3-8820-5183



IND +91-80-2657-2306



IND +91-80-2659-5899



UK +44-203-411-0183

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