POLICIES AND GUIDELINES

In August 2023, DIALOG introduced its **Sustainability Policy** which reinforces the Group's commitment to sustainability as part of our corporate mission. We believe that in addition to helping curb global climate challenges, sustainability will help drive business opportunities and success.

Policies and guidelines guiding the Group in its business and operations include:

Material Topics	Policies / Guidelines
Waste & Effluent Management	Surplus Materials Scrap Management Policy Domestic & Scheduled Waste Management Policy
Occupational Safety & Health	 HSE Policy Process Safety Management Standard HSEMS Manual Management of Change
Human Capital Management	Internal Recruitment Policy Human Capital Development – Training Policy
Supply Chain Management	 Code of Business Ethics for Business Partners Business Ethics Questionnaire
Corporate Governance	 Whistleblowing Policy Personal Data Policy and Notice Fit and Proper Policy Board Charter and Code of Ethics Business Process Management Standard Related Party Transaction Policy
Anti-Bribery & Corruption	Anti-Bribery & Corruption Policy
Business Ethics	 Code of Business Ethics Quality Policy Sexual Harassment Policy
Risk Management	Risk Management Procedure
Economic Performance	 Foreign Currency Policy and Procedures Financial Instruments Policy and Procedures Dividend Policy Limits of Authority Guidelines

