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## POLITYKA JAKOŚCI

### QUALITY POLICY

- The mission of the organization Einsal East Sp. z o.o. is to systematically fulfill the requirements of customers, particularly the market of the aviation, space, defense and energy industries.
- The strategic goal of the organization is to permanently fulfill the requirements of the Customers, providing them with full satisfaction with the materials and products delivered exactly as specified in the order and related documentation at the required place and time.
- The organization has competent personnel, applies modern management techniques, flexibility in relations with customers by systematically acquiring new partners and sales areas.
- The planned systematic development of the organization by acquisition of a hall with modern warehousing, shipping equipment and metal packing machines guarantees top quality services, including for customers from the aviation, space, defense and energy industries.
- A permanent component of continuous improvement and development of the organization is maintenance of the Quality Management System according to the requirements of standard AS 9120 rev. B.

Based on Our Customers' satisfaction with product and service quality and on satisfactory cooperation, on partner terms, with suppliers in the scope of achieving quality objectives, we have adopted the following operating goals for the organization:

- **development of the organization by raising professional qualifications of the personnel and their awareness of quality requirements, with account taken of the operating risk management in all the Processes;**
- **improvement in relations and business contacts with our Customers in order to fully meet their known and potential individual requirements;**
- **increasing competitiveness by offering products of top quality, confirmed by certificates and results of monitoring and measurements;**
- **systematic involvement of all the personnel of our organization in making purchases and sale of materials with the use of their competences and experience;**
- **preventing use of counterfeit or non-approved materials.**

Achievement of the aforementioned objectives is to guarantee maintenance of our products on the top quality and business level meeting Customers' expectations, and will ensure systematic development and improvement to our organization.

The management of the organization Einsal East has established the aforementioned objectives with full knowledge of the involvement of all the personnel in their fulfillment, but also knowing and understanding their own commitments in the area of QMS improvement and development.

*Mikołów, 1 August 2018.*

*President of the Management Board  
Piotr Gałuszka*