



Welcome to the Hotel EDISON****

We look forward to welcoming you as our guest and wish you a pleasant stay in the Ostseebad Kühlungsborn.

This guest folder informs you in alphabetical order about our hotel, which has a total of 54 double rooms, mostly with balcony, four flats as well as a panorama suite, two restaurants and a cosy sauna area.

Our reception staff will be happy to answer your questions and fulfil your wishes at any time.

Pharmacy

Linden Apotheke, Lindenstraße 20 (approx. 100 metres away) Tel.: 038293 17377

Doctors

General practitioners

Spa doctor Ralf Brau, Am Karpfenteich 4a, Tel.: 038293 6167

Dr Werner Matrisch, Dünenstraße 19b (approx. 50 metres away) Tel.: 038293 7288

Paediatrician

Dr Christiane Fink, Strandstraße 10, Tel.: 038293 7174

Dentist

Dr Juliane Schäning-Just, Strandstraße 1, Tel.: 038293 17386

Hospital / emergency room

Sana Klinikum Bad Doberan, Am Waldrand 1, 18209 Hohenfelde, Tel.: 038203 940

Departure

On the day of departure your room is available until 11.00 am.

Allergy sufferers

Please let reception know if you require special beds or bed linen or if you would like to stay in the hotel. are dependent on certain foods.

Lifts

There is a lift in each of our buildings. Use of the lifts in the event of fire is not permitted.

In the event of a lift accident

1. Press the bell button and the Hanse Security Service will answer.
2. the employees make contact with the trapped person, determine the position of the lift and begin to free the person from the lift

Excursion destinations

We have put together some interesting excursion destinations in the region for you on our information board at reception and in the brochure display. Our staff will also be happy to give you a few suggestions. The Tourist Information Centre (Ostseeallee 19) is also a good place to start your planning.

Babies

If you require a baby cot, please contact reception. On request, we can bring hot water to your room or heat up your meals. We have the following equipment available for families with babies: Baby cot and baby high chair.

Spa express

The little Bäderbahn railway runs between the East and West districts. During the journey, you will receive information and stories about the town and the region.

Please do not disturb

Hang the "Please do not disturb!" sign on your room door if you do not wish to be disturbed. sign on your room door if you do not wish to be disturbed or if you do not wish your room to be cleaned.

Stamps

Stamps are available at reception. We are happy to accept your holiday greetings for the post.

Roof terrace

When the weather is fine, you can use our roof terrace with deckchairs and a view over the rooftops of Kühlungsborn.

Electromobility

- E-bike batteries: For fire safety reasons, charging e-bike batteries in the room is strictly prohibited. In the event of non-compliance, you as a guest are liable in the event of damage (e.g. fire). There is a bicycle stand in the underground car park near power sockets for charging batteries. The sockets may only be used for charging under your supervision. We accept no liability for damage.
- E-cars: Two charging points are available in the underground car park for charging e-cars, which can be used for a fee. Please contact our reception to make use of them. They will provide you with the necessary information.

Bike hire

Bicycle hire is available directly in Dünenstraße. You can store the bikes you bring with you in our underground car park.

Long-distance bus

There is a FlixBus long-distance bus stop at Kühlungsborn Ost railway station (Doberaner Straße 24a).

Fire alarm / emergency exit

In the event of fire, please inform reception immediately or use the emergency call button on the room telephone. Please refer to the escape plan on your room door to find the emergency exit. After leaving the building, go to the designated assembly point (hotel entrance). Do not open the room door if it is hot. If smoke is coming in, seal the door with damp towels. Make yourself known via the balcony or window if the escape route is blocked. In this context, we would like to point out that all our rooms are NON-SMOKING rooms. It is also not permitted to burn candles in the rooms.

Airport

Rostock Laage Airport can be reached by car via the A20 and A19 motorways in less than an hour.

Hairdresser

Hairdresser Hairfashion, Ostseeallee 1, 18225 Kühlungsborn, Tel.: 038293 417494

Ella Ju - The hairdressing and beauty salon, Strandstraße 27, 18225 Kühlungsborn Tel.: 038293 13921

**Breakfast buffet**

You can enjoy our rich breakfast buffet between 7.30 and 11.00 am in our restaurant.

Lost property

Lost property is kept at the reception. If you lose something outside our hotels, please contact the Kühlungsborn lost property office (Tel.: 038293 8230). If you find any items, please hand them in at reception.

Cash machine

Ostseesparkasse, Strandstraße 43

Volks- und Raiffeisenbank eG, Doberaner Straße 23

Luggage storage

To store your luggage, please contact reception.

Shops

The main shopping street is located on Strandstraße, approx. 200 metres from the hotel.

Golf

Golf course in Wittenbeck (approx. 10 minutes away by car), Zum Belvedere, Tel.: 038293 410090

Golf course in Warnemünde (approx. 30 minutes away by car), Am Golfplatz 1, Tel.: 0381 7786830

Towels

Please place towels that you would like to have changed on the floor or in the shower. Otherwise we will change your towels every 2 days.

Hotel reservations

We will be happy to help you with your next reservation for a stay in our hotel. If you book directly with us, we guarantee you the best price.

Dogs

We are also happy to welcome your well-behaved four-legged friends in designated rooms on request and charge a surcharge of €20.00 per night. If your four-legged friend is travelling with you unannounced or if the room is disproportionately dirty, we reserve the right to charge a final cleaning fee of € 100.00 in addition to the daily fee. Dogs must be kept on a lead and supervised throughout the hotel. Please understand that pets are not permitted in our restaurants.

Internet access

You can access our WLAN free of charge in every room and in the public areas. To use this, connect your device to the local "EDISONgast" network. Enter the password: *Willkommen!* Our reception team will be happy to answer any questions you may have.

Cinema

The cinema is located in Kühlungsborn-West, Waldstraße 1c, Tel.: 038293 13399. We will be happy to inform you about the current cinema programme at reception.

Church

Evangelical Lutheran Church, Schlossstraße 19

Catholic Church, Ostseeallee 1b

In case of illness

For medical assistance, please dial the nationwide number 116 117 and enter the postcode 18225. You will then be forwarded to the relevant on-call centre.

Tourist tax

The Ostseebad Kühlungsborn is subject to visitor's tax. Please carry your spa card with you at all times.

Mecklenburg bathing railway "Molli"

Information and timetables are available at reception.

Minibar

Chilled drinks are kept in the minibar for your consumption in the room. Please refer to the price list in your room for prices. It is not permitted to empty the minibar and use it as a fridge for food or drinks you have brought with you.



Public transport

Bus route 121: Rostock ZOB - Bad Doberan - Kühlungsborn - Rerik

Molli Bäderbahn: Kühlungsborn West/East/Centre - Heiligendamm - Bad Doberan

Car park / underground car park

The car park (€6.00 per day/car) and the underground car park (€7.00 per day/car) are available to our guests. Please note the terms and conditions in the underground car park.

Promenade

Germany's longest Baltic Sea beach promenade was completed in 2007. From Kühlungsborn West to the harbour promenade in Kühlungsborn marina, it is approx. 3,200 metres long and always offers a clear view of the Baltic Sea.

Restaurants

Our restaurant "Linden & Fein" is open daily from 2.00 pm. Enjoy our delicious food and drinks on the terrace when the weather is fine. From 5.00 pm we spoil you in our restaurant with culinary delights from the region and our seasonal highlights. Dogs are not allowed here.

Cycling and hiking tours

Take advantage of the marvellous beach and the fantastic surroundings on your doorstep. Cycling and hiking maps are available free of charge - subject to availability - at reception.

Smoking

We are a smoke-free hotel. The rooms are equipped with sensitive smoke detectors. An alarm can be triggered if these are not observed. However, smoking is permitted on the balcony, provided other guests are not disturbed. We will be happy to provide you with an ashtray for your balcony. Please contact reception for this.

Umbrellas

We are happy to provide you with an umbrella on loan. You can get one at reception.

Room service

Room service is offered daily between 11.00 am and 6.00 pm. If you would like to order room service outside these times, please contact our reception by telephone so that we can check our service options individually.

Safe

Please deposit your valuables in the safe in your hotel room. You will find the instructions for your safe deposit box on a separate sheet in the safe. Please leave the safe open when you leave. The hotel accepts no liability for items stored there. You can also leave your valuables in the hotel safe at reception.

Sauna

Our cosy Finnish sauna with heat cabin is located in the basement. Please book your desired sauna time at the reception at least 45 minutes in advance. You will also receive your shower towels and bathrobes here. The usage fee of € 7.00 per person will be conveniently charged to your room bill.

Key cards

The room cards remain in your possession during your stay. Please return the room and car park cards to reception on departure. In case of problems or loss, please contact us.

Shoe shine service

A shoe shine machine is located on the 1st basement floor in the main building. Another one is located in the second building on the ground floor.

Souvenirs

You are welcome to buy a souvenir from our showcase, which you will find on the ground floor next to the restaurant.

Game collection

We have a collection of games available at our reception. Please return the games in full after use so that the next guests can also enjoy them.

Playground and sport

The nearest playground is located at Ostseeallee 5-6.

Indoor playground KÜ .BO.LA, Hermannstraße 19c, Tel.: 038293 84950



Horse riding	Böldt riding centre (with riding hall), Fulgen 1, Tel.: 038293 15603
Tennis Club	Kühlungsborn Tennis Club, tennis centre in Lindenpark, Tel.: 038293 7781
Minigolf	Leisure park, Hermannstraße 19b, Tel.: 0172 3163875 (depending on the season)
Bowling	Ostseebrauhaus, Strandstraße 41, Tel.: 038293 40620
Bowling	Bowling Centre Kühlungsborn, Zur Asbeck 8a, Tel.: 038293 15098
Climbing forest	Kühlungsborn Climbing Forest, Ostseeallee 19, Tel: 01525 6293075
Diving	Diving centre Baltic, Anglersteig 1, Tel.: 038293 490841
Skydiving	Skydive Ostsee e.V., Am Flugplatz 1, 18230 Zweedorf, Tel.: 038294 15455
Sightseeing flights	Ostsee-Airpark, Am Flugplatz 1, 18230 Zweedorf, Tel.: 038294 16949

Beach chair hire

Beach access 6-8	Mrs Garlipp, Tel.: 0174 9677770
Beach access 9	Mr Schultz, Tel.: 0173 9288758
Beach access 10	Mr Schoof, Tel.: 0171 4316798

Taxi

Our reception staff will be happy to help you.

Taxi Pentzin, Tel.: 0171 3724574

Petrol station

ARAL (24 hours), Doberaner Straße 1

TOTAL (6.00 a.m. - 10.00 p.m.) Neue Reihe 96

OIL (6.00 a.m. - 9.00 p.m.) Schloßstraße 26

Telephone

Use of the room telephone is free of charge for national calls.

International calls are charged at €0.50 per minute.

If you would like to call another hotel room, please dial the corresponding room number.

Exceptions:	Room 111 = 219
	Room 16 = 016
	Room 18 = 018

You can reach your loved ones at home at the Hotel EDISON as follows:

Phone:	038293 420
Fax:	038293 42111



Direct dialling: 038293 42 + corresponding room number

You can reach reception directly on the phone by pressing the "Front Desk" button.

To make an outgoing call, simply follow the instructions printed directly on the telephone dial pad.

Table reservation

We will be happy to reserve a table for you in our restaurant, subject to availability. Please register at reception or speak to our service staff.

Door locking system

Please always carry your room card with you during your stay so that you have access to the hotel and your room at all times. In case of emergency (e.g. hotel entrance door does not open with room card) please call our Hanse Security Service on 038203 13120 or use the telephone number in the entrance area and identify yourself with your hotel card or room card.

TV

The remote control is available next to your TV and you will find the current programme overview in the guest folder. It is possible that you will find the TV programmes on a different channel than at home. We kindly ask you not to change the TV settings.

Environmental protection

is a top priority for us. You can also do your bit by foregoing daily room cleaning. Simply hang the appropriate door sign on the door. If you have any questions, please contact reception.

Water

The first bottle of water in your room on arrival is free of charge. We charge €1.50 for each additional bottle. Our housekeeping team will be happy to refill the bottles in the meantime. Please state the exact consumption at check-out.

**Wake-up call**

Our reception staff will be happy to take your wake-up call request. Our reception staff will always endeavour to carry out your wake-up call request correctly. Unfortunately, however, we cannot completely rule out technical or human errors and therefore ask for your understanding that we cannot accept any liability for "wake-up mishaps".

Means of payment

We accept cash, EC card, Visa and Master Card on request.

You can settle your bill conveniently on departure.

Satisfaction

It is very important to us to inspire our guests with family hospitality and to live this philosophy every day. That is why it is crucial for us that you give us your honest opinion. This is the only way we can act accordingly and continue to develop. Should anything not be to your satisfaction during your stay, we will be happy to help you personally at any time.

If you have any questions or requests, please do not hesitate to contact our reception team. We wish you a pleasant and relaxing holiday in the Ostseebad Kühlungsborn.