

DIRECT MESSAGING VIA UPDOX

This Data Sheet is effective as of April 2023.

This Data Sheet describes the Direct Messaging service, a secure messaging tool, provided by Updox LLC through Office Ally, Inc ("Office Ally") to the user named on an applicable Order (the "User").

1. DIRECT MESSAGING SERVICE

The Direct Messaging service allows users to send and receive messages securely using direct protocol.

2. SERVICE REQUIREMENTS

In order to access the Service, User must have an active account with EHR 24/7 currently enabled.

3. FEES FOR SERVICE

User will be billed a monthly service fee of \$6.00. Monthly fee will be based on date of activation and termination and will not be prorated for partial months. Use of the Direct Messaging service requires active account with Office Ally's EHR 24/7 platform.

4. CANCELLATION OF SERVICES

User can cancel use of Direct Messaging at any time. Cancellation of this service does not cancel or otherwise change any other service that Office Ally is providing to User.

5. SYSTEM & SECURITY REQUIREMENTS

Office Ally's products and services are internet-based programs accessed through the Office Ally website. For optimal performance users should be in compliance with Office Ally's System Requirements and Recommendations available here: <https://cms.officeally.com/formsmanuals>.

These system requirements are subject to change. User designates Office Ally to manage security controls using industry standards and HIPAA best practices to include but not limited to: unique user ids, password complexity, minimum password length, limiting password reuse, lock-out parameters, banner notification and password expiration notice. For intended use of the Virtual Visits product, User should utilize a device with tested and reliable video and microphone capability.

6. CHANGES

Office Ally may, from time to time and in its sole discretion, make changes to this document or the terms and conditions set forth herein, provided however, in no event shall Office Ally make any changes that will adversely impact or degrade the products or services applicable to this Data Sheet without the User's prior written approval. When Office Ally makes changes hereto which do not adversely impact or degrade the products or services applicable to this Data Sheet, Office Ally will provide prominent notice as appropriate under the circumstances, e.g., by displaying a prominent notice within the applicable Office Ally products or services or by sending User an email. Office Ally shall have the right to increase prices from time to time, upon notice to User not less than thirty (30) days prior to the effective date of such increase.

7. TERMS AND CONDITIONS

User's execution of an applicable User Agreement for the products and services applicable to this Data Sheet signifies User's agreement to the terms and conditions in this Data Sheet and its acknowledgment that products and services are provided under and is governed by such applicable Order and User Agreement.

This document constitutes a Data Sheet as defined in the User Agreement. OFFICE ALLY MAKES NO WARRANTIES, EXPRESS OR IMPLIED, IN THIS DOCUMENT.