



**COMMAND
PRESENCE**



De-Escalation

Strategies for Best Possible Outcomes

De-escalation – the word that is perhaps thrown around the most when discussing law enforcement-related topics. Yet, it also is perhaps the most misunderstood and misappropriated word when addressing these topics as well. What is de-escalation? How should it be trained? Is it the “cure all” that many make it out to be?

This course addresses these questions and many more. Based on empirical research, the course will define de-escalation, address its limitations, provide strategies that give the best possible chance for a desirable outcome, and tactics to increase officer safety.

- **The Truths of De-Escalation**
- **Emotional Intelligence: You Cannot Help Someone in Crisis if You Are in Crisis Yourself**
- **Dealing With Persons in Crisis: A Law Enforcement Dilemma**
- **Response Tactics for Best Possible Outcomes**
- **Principles of “Sticky Learning**

Who Should Attend?

Sworn Personnel, Correctional Officers, Dispatchers, Trainers, Supervisors, Investigators

What Others Are Saying

“An excellent introduction to de-escalation that offers tips and models that can immediately be put into practice.” ~ Tennessee Officer

“I went into this unenthused. I left with a satisfied appetite of the knowledge presented in the course.” ~ Virginia Officer

Contact Us!

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Click on the code to the right to see our entire training schedule



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