

QUARTERLY REPORT 2014







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# **Continued Growth and Baltic Region Expansion**

## **HIGHLIGHTS, THIRD QUARTER 2014**

- Revenue of NOK 1615 million, an increase of 6.6%
- EBITDA of NOK 399 million, an increase of 10.1%
- EBITDA Margin reached a record high 24.7% for the quarter
- SaaS revenue continued its high growth achieving 36% year-on-year pace
- Further SaaS investment with the acquisition of InfoConsenus, web-based information portal providing regulatory information and training to
  education and elderly care sectors in Norway

Visma had another strong quarter and continued with very good top-line revenue and profit growth. Total revenue growth was 6.6% and currency adjusted organic revenue growth was 2.2%. EBITDA improved 10.1% over 03 2013 to reach NOK 399 million, yielding a record EBITDA margin of 24.7%.

Visma continues to grow organically with the strongest growth coming from the two Software divisions. Software GLA and Software SMB together achieved 9% growth (6% currency adjusted) for the third quarter compared to a year ago. SaaS and SaaS transactions continue to be the strongest driver of growth in Visma and revenue exceeded a quarterly 200 million for the first time reaching NOK 206 million. BPO division had rather flat growth while consolidating operation, but significantly improving EBITDA grew by 23%

Acquisition activity continued with the acquisition of InfoConsensus in July. InfoConsensus is the leading provider of SaaS/on-line regulatory information and training services to the education and elderly care sectors in Norway. This acquisition further strengthens Visma's postion as the leading software provider to Norwegian municipalities.

|                       | 3rd quarte | 3rd quarter F |        |        | First three quarters |        |        |
|-----------------------|------------|---------------|--------|--------|----------------------|--------|--------|
| KEY FIGURES           | 2014       | 2013          |        | 2014   | 2013                 |        | 2013   |
| (NOK in millions)     | Actual     | Actual        | Growth | Actual | Actual               | Growth | Actual |
| Revenue               | 1 615      | 1 516         | 6,6 %  | 5 212  | 4 687                | 11,2 % | 6 452  |
| EBITDA                | 399        | 363           | 10,1 % | 1 106  | 965                  | 14,6 % | 1 325  |
| EBITDA margin         | 24,7 %     | 23,9 %        |        | 21,2 % | 20,6 %               |        | 20,5 % |
| EBITA                 | 375        | 341           | 10,0 % | 1 034  | 897                  | 15,3 % | 1 216  |
| EBIT                  | 291        | 269           | 8,1 %  | 789    | 697                  | 13,2 % | 952    |
| Net profit            | 171        | 136           | 25,3 % | 440    | 388                  | 13,4 % | 567    |
| Operational cash flow | 199        | 207           | -3,5 % | 1 088  | 878                  | 23,8 % | 1 224  |

#### FINANCIAL REVIEW - GROUP (THIRD QUARTER 2013 IN BRACKETS)

Revenue amounted to NOK 1 615 million (1 516) and EBITDA to NOK 399 million (363) in the third quarter of 2014. Revenue increased 6.6% over Q3 2013. The currency adjusted organic revenue growth of 2.2%.

Group EBITA amounted to NOK 375 million in the third quarter (341), whereas net gain from associated companies amounted to NOK 0.9 million (2.2). Net financial items were NOK -62 million (-88). Consequently, profit before taxes was NOK 230 million (183). Taxes amounted to NOK 60 million (47), and net income resulted in NOK 171 million (136) in the third quarter.

Cash flow from operations after tax amounted to NOK 199 million (207) in the third quarter 2014. Cash outflow from investments was NOK 100 million (236) in the third quarter, which is fixed assets, software R&D and investment in acquired businesses. At the end of the third quarter, the cash position of Visma was NOK 2 365 million (2 004).

Equity amounted to NOK 2 224 million at the end of the third quarter (1817), corresponding to an equity ratio of 24.0% (20.9). Interest bearing debt amounted to NOK 3 829 million (4 152). The debt-facilities have maturity dates in the 4<sup>th</sup> quarter 2019.

#### **OUTLOOK**

The Nordic markets where Visma has 96% of revenues continue to be stable and have above average growth rates compared to Europe overall. The public finances in the markets where Visma operates are in relatively good shape. Norway and Sweden (80% of Visma revenue) currently operate with budget surpluses, and the public debt levels, as a percentage of GDP, are amongst the lowest in the OECD. Finland is being more affected by the Ukrainian crisis and associated Russian sanctions and we see some slowdown in some of Visma's Finnish businesses. Regardless of the macroeconomic environment there are plenty of opportunities that will allow Visma to continue to achieve good organic growth.

The demand for SaaS services is steadily increasing. The growth in SaaS revenue was 36% for the third quarter 2014 compared to Q3 2013. Visma continues to invest considerably in SaaS and to lead the transition to SaaS in Visma's core SMB Software products and services. Visma's R&D focus and acquisition strategies are concentrated on SaaS.

Visma continues a its strategy of organic and acquisitive growth. Visma has several interesting acquisition dialogues in process, some of which may be signed during the fourth quarter of 2014.

#### Report for the third quarter of 2014

Visma Software SMB is the largest business area, contributing 42% of the Revenue and 61% of the EBITDA in the third quarter 2014. Visma Software GLA accounted for 33% of Revenue and 29% of EBITDA. Visma BPO accounted for 24% of Revenue and 10% of EBITDA. Revenue growth in the third quarter was 6.6% for the overall Visma Group. Software SMB grew by 8.7%, BPO by 0.3% and Software GLA grew by 8.9%.

During Q3 2014, EBITDA in Visma grew 10% and EBITDA-margins achieved record levels climbing to 24.7% for the Group. This is especially satisfying given the continuing investments in SaaS business areas and products.

Software SMB EBITDA grew by 8.7% and achieved an excellent margin of 35.8%. Software GLA EBITDA development was flat due to integration of acquisitions and some restructuring in Visma Retail. Visma BPO EBITDA rebounded significantly from a weaker 2013 and grew by 23.2% and achieving a 9.7% margin.

#### **MARKETS**

Visma expects even more customer interest in Software as a Service vs traditional On-Premises Windows software. Visma is steadily launching new SaaS products, and heavy investment in SaaS continues. Services like procurement, accounting, payroll, debt collection and software consultancy are increasingly based on SaaS, and Visma is in the middle of a process of moving all our activities to a SaaS model. Our customers increasingly prefer subscription type of cost-models vs. large up-front investments.

The national economies in both Norway and Sweden continue their stable and solid development. The Swedish elections temporarily slowed some public sector decision-making. The Danish and Dutch economies are improving. The Finnish market is experiencing more macroeconomic challenges. Finland is especially feeling the effects of the Russian sanctions. Despite a few isolated macroeconomic challenges, Visma's core businesses in these markets generally continue to take marketshares and show solid growth.

#### **OWNERSHIP**

In mid April 2014 Visma announced changes in its ownership. KKR has reduced its shareholding from 76% to 31.3%, HgCapital has increased from 16% to 31.3%, and a new shareholder, Cinven, has acquired 31.3%. Management remains at around 6% of the shareholder equity in Visma. As all three funds owning Visma have more than 5 years to maturity, the new constellation will contribute to a stable ownership situation for the rest of the decade.

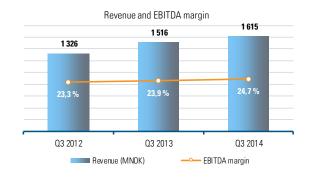
#### **RISKS**

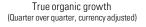
Visma is exposed to the general economic climate in the countries where the company operates. However, the business risk is limited by the company's diversified customer base and a reasonably priced, high-quality portfolio of products and services. Although Visma is also involved in some very large IT projects, Visma believes associated risk is well counter-balanced as 70-80% of total Visma revenue is generated in the well-diversified SMB segment.

#### **DISCLAIMER**

This report contains forward-looking statements that reflect management's current views with respect to future events. All such statements are subject to inherent risks and uncertainties, and many factors can lead to developments deviating from what has been expressed or implied in such statements.

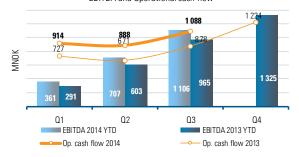
Oslo, October 23, 2014 The Board of Directors of VISMA AS







## EBITDA and Operational cash flow



## Revenue from SW SaaS solutions



# **VISMA SOFTWARE GLA**

| 3rd quarter |  |   | First three quarters   |  |   | Year  |
|-------------|--|---|--|--|---|---|
| 2014        | 2013   | Δ   | 2014   | 2013   | Δ   | 2013  |
|             |  |   |  |  |   |   |
| 280         | 263  | 6,2%  | 845  | 767  | 10,2%   | 1 045   |
| 9           | 3  | 174,1%  | 23   | 14   | 70,9%   | 21  |
| 201         | 186  | 8,1%  | 691  | 567  | 21,9%   | 814   |
| 12          | 0  | -   | 38   | 0  |   | 0   |
| 36          | 42   | -12,5%  | 165  | 127  | 29,7%   | 199   |
| 538         | 494  | 8,9%  | 1 762  | 1 475  | 19,5%   | 2 079   |
| 8,9%        |  |   | 19,5%  |  |   |   |
|             |  |   |  |  |   |   |
| 116         | 117  | -0,7%   | 309  | 275  | 12,2%   | 383   |
| 21,6%       | 23,7%  |   | 17,5%  | 18,6%  |   |   |
| -0,7%       |  |   | 12,2%  |  |   |   |
|             | 2014<br>280<br>9<br>201<br>12<br>36<br>538<br>8,9%<br>116<br>21,6% | 280 263<br>9 3<br>201 186<br>12 0<br>36 42<br>538 494<br>8,9%<br>116 117<br>21,6% 23,7% | 2014         2013         Δ           280         263         6,2%           9         3         174,1%           201         186         8,1%           12         0         -           36         42         -12,5%           538         494         8,9%           8,9%           116         117         -0,7%           21,6%         23,7% | 2014         2013         Δ         2014           280         263         6,2%         845           9         3         174,1%         23           201         186         8,1%         691           12         0         -         38           36         42         -12,5%         165           538         494         8,9%         1762           8,9%         19,5%           116         117         -0,7%         309           21,6%         23,7%         17,5% | 2014         2013         Δ         2014         2013           280         263         6,2%         845         767           9         3         174,1%         23         14           201         186         8,1%         691         567           12         0         -         38         0           36         42         -12,5%         165         127           538         494         8,9%         1762         1475           8,9%         19,5%           116         117         -0,7%         309         275           21,6%         23,7%         17,5%         18,6% | 2014         2013         Δ         2014         2013         Δ           280         263         6,2%         845         767         10,2%           9         3         174,1%         23         14         70,9%           201         186         8,1%         691         567         21,9%           12         0         -         38         0           36         42         -12,5%         165         127         29,7%           538         494         8,9%         1 762         1 475         19,5%           8,9%         19,5%           116         117         -0,7%         309         275         12,2%           21,6%         23,7%         17,5%         18,6% |

### **SHARE OF GROUP**

| 33%       |         |  |
|-----------|---------|--|
| Operating | revenue |  |
| 29%       |         |  |
| EBITDA    |         |  |

## **KEY FIGURES**

| Revenue<br>Growth, QoQ  | 538 MNOK<br>8,9 %  |  |
|-------------------------|--------------------|--|
| EBITDA<br>EBITDA margin | 116 MNOK<br>21,6 % |  |
| FTE<br>Headcount        | 1 839<br>2 021     |  |

#### Comments on the third quarter

Revenue in Visma GLA increased by NOK 44 million or 8.9 % compared to Q3 2013. Although a somewhat lower growth than previous quarters, the division is still showing a very positive development. Significant consulting contracts signed during the quarter also lays a foundation for further growth in time to come. For the first three quarters of the year combined, the growth remains high with a positive development in all countries.

Third quarter EBITDA development in Visma GLA was rather flat due to integration of acquisitions and some restructuring in Visma Retail.

#### **Enterprise Solutions**

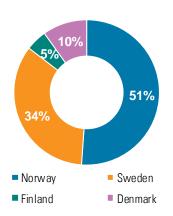
After a very strong last quarter in Enterprise Solutions, Q3 was a period with moderate growth in total revenues due to high up-front license fees last year, but with more than 8% growth in recurring revenues compared to last year. Recurring revenues account for more than 2/3 of the revenues in Enterprise Solutions, and the SaaS share is more than 30% and increasing. Margin development is healthy and on target.

Transition to cloud is our most important growth enabler in years ahead, and we experience good progress on Visma.net products. We are on track with Visma.net Payroll in the Netherlands, and the basic payroll core (pay slip) will be integrated with eAccounting and the Visma Online platform to establish a complete business solution for the micro segment. Delivery of the payroll core is planned in Q4 this year.

Visma.net Expense is now in production in all segments in Norway and in SMB/Micro in Finland. The Expense service is integrated with existing OnPrem Payroll, and is an important part of the hybrid strategy to gain necessary growth on existing customer base. The first competitive expense service in Sweden will be released in Q1 2015.

A joint project between development in Norway and FMS in Latvia to establish a standardized, cloud offered "Enterprise Performance Management system" for municipalities in Norway has been initiated. This is an area with a high growth potential. The plan is to have a pilot before the end of 2014, and first release late in  $\Omega1$  2015.

## **SALES BY GEOGRAPHY**



# **VISMA SOFTWARE GLA- continued**

# Software GLA at a glance

#### Management:

- Øystein Moan, Director GLA Division
- Jan Ivar Borgersen, Managing Director Enterprise Solutions
- Carsten Boje Møller, Managing Director Consulting
- Peter Fischer, Managing Director Retail
- Espen Håkonsen, Managing Director IT&C

#### Target market:

- Central and local government, institutions and organizations providing education, welfare services, and healthcare services. Non-profit and non-government organizations.
- Large enterprises and retailers

#### **Products and services:**

- Mobile and cloud solutions for schools and childcare
- Mobile and dataflow solutions within healthcare
- · Software solutions for large amounts of data
- Software project delivery
- System development and integration
- Application management
- eGovernment solutions and 24/7 Self Service
- Tailored IT solutions for BPM, document flow and mobile
- · ERP and financial systems
- Supply and logistics software
- HRM and payroll administration and notification
- ERP integrated with retail data solutions
- Retail store software, hardware and IT infrastructure
- Retail signage and electronic shelf labels
- Mobile and handheld units and applications
- Retail consultancy, installation and training
- Retail Security System and Environmental Monitoring System

#### **Consulting**

Q3 continued to be a strong quarter for Visma Consulting. YTD results show a very healthy growth and profits for the Division. Revenue has grown 15% and EDITDA 25% since last year. All countries are performing above expectations except from Sweden where we have some challenges with utilization due to expiration of the contract with key customer "City of Stockholm". We expect this situation to improve gradually in the coming months.

All Companies in the Visma Consulting have been working on important large tenders and some important deals are already closed, highlighted by a 50 – 80 MDKK Application Management (AM) contract over 4 years in Denmark with the Danish Maritime Authority ("Søfartsstyrelsen") - and in Norway we have taken over responsibility of the Capgemini's system portfolio at UDI (The Norwegian Directorate of Immigration), a 20 MNOK AM contract that further expands our strategic customer relationship. In Finland we won several 100 – 200 KEUR projects amongst them University of Finland, City of Jyväskylä, Keskisuomalainen (large newspaper), Kela (The social insurance department of Finland) and a 1000 KEUR contract with the Finnish transport agency. Important deals were closed in Sweden as well.

Both our customer satisfaction NPS and our employee engagement eNPS have improved significantly in the Division. The main/semi annual employee engagement survey was concluded end-of-Q3 with an average score eNPS = 28.

#### Retail

O3 was a very exciting quarter and the markets interest for mobile and omni-channel solutions are just growing. Retails strong position in the Nordics as an innovative retail software and service provider for Enterprise and SMB/Longtail segment turns increasingly evident.

Retail facilitated a very successful customer Nordic VIP event with mobile/omni-channel focus. The outcome from the event is clear, there is a shift in the market and Retail is a strategic partner for our customers on that journey.

We are in the final negotiations with our next Retail Suite customer. This will further strengthen our market position within FMCG food retailing.

#### **IT & Communications**

Q3 2014 marked the start of designing the new service delivery platform design for Visma ITC. In this program several specific projects were initiated - all aiming at consolidating, tuning and automating our provisioning and operations processes.

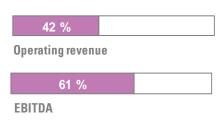
The automation project is mapping processes as is, processes to be and evaluating how these can be automated. As the progress advances we will design and implement solutions for automating "everything" from service request responses to provisioning complete system architectures based on predesigned templates.

In Q3 we also migrated customers from our traditional infrastructure architecture to our new high end architecture. Pure Storage - our new flash based storage array - reports performance numbers like nothing we have seen before. As a direct result we now deliver a faster and more reliable service than ever - for a great number of customers.

# **VISMA SOFTWARE SMB**

|   | 3     | 3rd quarter First three quarters |       |       | ters  | Year   |       |
|---|-------|----------------------------------|-------|-------|-------|--------|-------|
| (NOK in millions)                       | 2014  | 2013                             | Δ     | 2014  | 2013  | Δ      | 2013  |
| Segment revenue                         |       |                                  |       |       |       |        |       |
| Software                                | 488   | 443                              | 10,2% | 1 461 | 1 304 | 12,0%  | 1 796 |
| Transaction Services                    | 108   | 99                               | 8,7%  | 340   | 299   | 13,4%  | 427   |
| Consulting Services                     | 21    | 19                               | 9,0%  | 81    | 66    | 23,1%  | 100   |
| Hosting and Infrastructure as a Service | 46    | 45                               | 2,8%  | 139   | 132   | 5,4%   | 178   |
| Other                                   | 22    | 24                               | -9,0% | 68    | 75    | -9,7%  | 101   |
| Total operating revenue                 | 685   | 630                              | 8,7%  | 2 088 | 1 877 | 11,3%  | 2 601 |
| Growth                                  | 8,7%  |                                  |       | 11,3% |       |        |       |
| FRITRA                                  | 045   | 000                              | 0.70/ | 0.45  | F70   | 44.40/ | 704   |
| EBITDA                                  | 245   | 226                              | 8,7%  | 645   | 579   | 11,4%  | 794   |
| EBITDA margin                           | 35,8% | 35,8%                            |       | 30,9% | 30,8% |        |       |
| EBITDA growth                           | 8,7%  |                                  |       | 11,4% |       |        |       |

## **SHARE OF GROUP**



#### **KEY FIGURES**

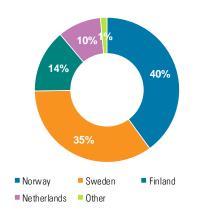
| Revenue          | 685            | MNOK |
|------------------|----------------|------|
| Growth, QoQ      | 8,7            | %    |
| EBITDA           | 245            | MNOK |
| EBITDA margin    | 35,8           | %    |
| FTE<br>Headcount | 1 943<br>2 038 |      |

# Software Entry level & Mid-range

The Visma SaaS transition continued in Q3 with strong uptake and 90% growth of Visma eAccounting customers in the entry-level segment. The mid-range Visma.net SaaS offerings continued to grow and integration with more Visma ERPs was implemented to assure future growth. The growth of SaaS Committed Revenue (CMRR) value was 31,9% for the past 12 months, reaching 69 000 customer contracts on SaaS solutions in both segments. Several growth improvement measures have been initiated, and R&D investments in SaaS product development has surpassed the On-Premises investments in the third quarter. The ongoing near-shoring transition expanded to include product development, support of entry level ERP-solutions and NPS measurements, with further expansion planned in 2015.

In Norway, Visma is the market leader in the SMB segments for accounting software with the Visma eAccounting, Visma.net, Visma Business, Visma Mamut One and Visma daTax product lines. Main trends are growth for entry level SaaS accounting, electronic invoicing, and online HRM addons such as expense management. During last 12 months, the number of Visma eAccounting customers in Norway have nearly doubled, making the product the market leader in its segment in Norway. The number of Visma.net and Visma SaaS certified partners are increasing, providing a solid foundation for continued growth

#### SALES BY GEOGRAPHY



# Comments on third quarter

The Software SMB division delivered 8,7% growth in Q3 2014. Currency adjusted organic growth in Q3 ended at 5,9%. Software as a Service (SaaS) including e-invoicing grew 22% pro forma, as we added 4800 net new SaaS contracts to our recurring base this quarter, in addition to upsell and transactions. Our strong foundation in repeatable revenue, making up 88% of turnover, coupled high growth in our SaaS offering and a broad product portfolio, gives us confidence in a continued strong growth trajectory.

71% of the operating revenue in the SMB division is derived from Software sales, of which NOK 30 million is one-off license fees, the remaining being contracted or repeatable. 78% of revenue in the «Transaction Services» category is repeatable Debt Collection revenue, growing at 6,5% pro forma.

The EBITDA improvement is a result of continued improvement in operational efficiency by using our own technology, while also nearshoring some operations where labour cost is lower. During Q3 we acquired one of our Support Centres in Poland, enabling us to build a stronger basis for telephone- and email support for our customers from a lower cost country. In Poland we can tap into a well educated and Scandinavian speaking labour market. Our strong profitability enables us to continue to invest in the full range of our existing product portfolio and within new offerings within SaaS and e-invoicing.

# **Software SMB - continued**

# Software SMB at a glance

#### Management:

- Eivind Gundersen, Director SMB Division
- Eilert G. Hanoa, Managing Director Entry level and mid-range
- John Hugosson, Managing Director Hosting

#### Target market:

Small & medium sized businesses

#### Products and services:

- Cloud-based financial solutions
- ERP and financial systems
- CRM
- Cloud-based expense management
- Cloud-based invoicing and payment solutions
- Invoicing, dunning and debt collection services
- HRM and payroll administration systems
- Solutions for artisans and other industries
- Cloud-based project management
- Non-strategic and administrative purchases
- Training
- Web hosting, communication and collaboration solutions
- Customer collaboration for accounting practices
- Practice management for accounting practices
- Business automation for accounting practices

In Sweden, the entry-level solution Visma eAccounting had 90% growth in customers the last 12 months, further strengthening Visma's market leader position in the entry level and lower SMB segment with 130 000 customers. In the SMB midmarket segment with the Visma.net SaaS services, Visma Business and Visma PX/Control, Visma has the broadest and most feature rich offering from a single vendor in the Swedish SMB segment. Growth in SaaS customer contracts continued for both the accounting office solution Visma Advisor and for transaction based e-invoicing services.

In Finland, Visma, Netvisor, Visma Severa, Visma Passeli and Finnvalli (acquired in Q1) make up the strong portfolio of brand names in the Finnish SMB segment and assures Visma's market leader position for accounting office software solutions. The strong revenue growth continues with more than 30% growth in SaaS customer contracts during the last 12 months and provides a good foundation for continued organic growth in the tougher Finnish economic climate in the wake of the Ukraine crisis sanctions.

In the Netherlands, Visma's SMB portfolio of Visma.net SaaS based solutions and AccountView On-Premises and rental solutions signed several significant new contracts in Q3. Additional new SaaS services, ERP-integrations and accounting office solutions will be launched in the Netherlands in 2015, including Visma eAccounting. Together with the acquired Teleboekhouden SaaS entry-level accounting solution, this will provide a strong platform for further growth in the Netherlands.

#### **Business Transactions**

Business Transactions includes Visma's activities within Debt Collection, Pooled Procurement and e-Invoicing. All areas had strong organic revenue growth and profitability in the third quarter. This was mainly driven by new customer acquisitions and strong demand, especially within debt collection and e-Invoicing solutions in Norway, Sweden and Finland.

#### **Accounts receivables management**

The strong development from Q2 continued throughout Q3, with good growth and profitability development, especially in Norway and Sweden. Finland has struggled with the growth this year, but Q3 has shown a positive trend towards stronger growth. In Norway, the growth is mainly due to increased productivity and increased activities on existing customers and strong growth in certain verticals such as collection for toll roads. The Swedish debt collection operations have a steady growth of new debt collection cases and process close to 25 % of all collection claims in Sweden. The frame-agreement with the Swedish public sector continue to be a strong contributor to the growth.

#### E-invoicing

The growth in electronic invoicing accelerated further in Q3. Number of monthly transactions exceeded 1,8 million in September, representing more than 80 % growth over last year. As expected, Visma in Norway has gained significant momentum and are the second largest issuer of electronic invoices in the Peppol statistics. In Sweden, the uptake of electronic invoices in Vismas entry level solutions has increased rapidly after the summer and more than 75 000 Visma customers are now part of the electronic invoicing platform. We expect the rapid growth in electronic invoices to growth further and Visma will continue to invest in technology, customer acquisitions and added services.

#### **Hosting**

Visma is offering web hosting communication and collaboration solutions under two different brands: Active 24 in Western and Central Europe and Loopia in Sweden and Serbia. As market leader, Loopia has continued to strengthen its position in the Swedish market in Q3 2014 compared to Q3 2013 through good growth, high customer satisfaction and a strong brand name. The hosting business has been through an upgrade in platforms in order to automate the sales and billing processes. This work will continue throughout 2014 and position the hosting business for further growth in 2015.

# **VISMA BPO**

|   | 3rd quarter |      |        | First three quarters |       |       | Year |
|---|-------------|------|--------|----------------------|-------|-------|------|
| (NOK in millions)                       | 2014        | 2013 | Δ      | 2014                 | 2013  | Δ     | 2013 |
| Segment revenue                         |             |      |        |                      |       |       |      |
| Software                                | 10          | 7    | 46,1%  | 28                   | 20    | 37,7% | 29   |
| Transaction Services                    | 216         | 208  | 4,0%   | 704                  | 663   | 6,3%  | 891  |
| Consulting Services                     | 163         | 173  | -5,5%  | 615                  | 638   | -3,5% | 832  |
| Hosting and Infrastructure as a Service | 0           | 0    |        | 0                    | 0     |       | 0    |
| Other                                   | 4           | 5    | -15,7% | 15                   | 15    | -5,0% | 21   |
| Total operating revenue                 | 392         | 391  | 0,3%   | 1 362                | 1 336 | 2,0%  | 1773 |
| Growth                                  | 0,3%        |      |        | 2,0%                 |       |       |      |
|   |             |      |        |                      |       |       |      |
| EBITDA                                  | 38          | 31   | 23,3%  | 161                  | 141   | 14,0% | 187  |
| EBITDA margin                           | 9,7%        | 7,9% |        | 11,8%                | 10,6% |       |      |
| EBITDA growth                           | 23,3%       |      |        | 14,0%                |       |       |      |

## **SHARE OF GROUP**

24 %

Operating revenue

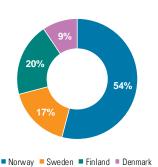
10 °

**EBITDA** 

#### **KEY FIGURES**

| Revenue       | 392   | MINU |
|---------------|-------|------|
| Growth, QoQ   | 0,3   | %    |
| EBITDA        | 38    | MNOk |
| EBITDA margin | 9,7   | %    |
| FTE           | 2 175 |      |
| Headcount     | 2 267 |      |

## **SALES BY GEOGRAPHY**



#### **Comments on third quarter**

Revenues in Visma BPO increased by NOK 1.0 million, or 0.3% compared to Q3 2013. Year to date revenues has increased by NOK 26.0 million or 2.0% compared to 2013.

Third quarter EBITDA increased by NOK 7.0 million, or 23.3% compared to Q3 2013. EBITDA-margin has increased from 7.9% in Q3 2013 to 9.7% in Q3 2014. Year to date EBITDA has increased by NOK 20.0 million compared to 2013, and EBITDA-margin has increased from 10.6% to 11.8%.

#### **BPO Norway**

Q3 is traditionally a slow quarter in the BPO industry. For BPO Norway Q3 was in line with last year revenue wise and September was a positive month with 8% organic revenue growth. The revenue growth in September is much related to a positive development in advisory hours, regulatory changes related to Payroll reporting, revenue effects from sales in first half year and one extra day compared to September 2013. In general, we start to see a positive sales development within Payroll and Accounting, which should support a positive revenue development last quarter of 2014 and going into 2015.

On the EBITDA side, Norway continues to perform well. Year-to-date, the division's largest entity Services Norway has improved EBITDA by 23% compared to last year, and EBITDA margin by 2pp. Much is related to effects of continued transfer of activities near shore and advisory development.

#### **BPO Sweden**

Third quarter in Sweden has been relatively positive revenue and sales wise, with several new Payroll customer startups in H2-14. Full effects of the startups will come in 2015. Accounting is continuing to perform fairly well, but we see some challenges in maintaining a satisfactory pipeline for new customers in LA Accounting.

On the EBITDA side, Sweden is not performing as expected and EBITDA YTD has decreased by 23% compared to last year. We have initiated several actions to reduce employee costs, external hires and Sweden is undergoing organizational changes right now. Our focus is to reduce people turnover in Payroll and taking out the effects of near-shoring in LA. So far, the number of hours produced near-shore has increased steadily, but onshore hours has not decreased accordingly. The same experience, we had previously in Norway. Some of the changes will impact EBITDA additionally in 2014, but will lead to a sounder business in 2015. The change process will continue throughout 2015.

# **BPO-** continued

## **BPO** at a glance

#### **Management:**

- Roar Wiik Andreassen, Director BPO Division
- Rune Norbakk, Managing Director BPO Norway
- Magnus Hedlund, Managing Director BPO Sweden
- · John Roitto, Managing Director BPO Finland
- June Mejlgaard Jensen, Managing Director BPO Denmark
- Rita Irgens, Managing Director, Visma Personell Norway (Temp and Recruitment services)
- Rune Skåren, Managing Director, Visma Kollektor (Scanning & Workflow solutions)

#### Target market:

 Enterprises of all sizes looking to outsource parts of – or their – administrative processes

#### **Products and services:**

- Accounting services
- Payroll services
- Accounting, Payroll and HR advisory
- Online accounting services
- Staffing, recruitment and temp services

#### **BPO** Finland

Finland is performing relatively well in a challenging macro environment. Year to date, Revenues and EBITDA are on par with last year. SMB revenues are under pressure, since local businesses especially close the Russian border, start to experience the effects of reduced trade with Russia. On the other hand, Services in Finland are growing their revenues with larger SMB clients, both for Payroll and Accounting in the bigger cities. Finland has closed some bigger contracts in both Q2 and Q3 this year, which we will see effects from going into 2015.

Finland will also begin their first near-shore deliveries in Q4, starting with larger Payroll customers and International clients. Although not the same salary arbitrage as in Norway, over time it should support additional growth in Finland and margin improvements.

#### **BPO Denmark**

Denmark is continuing the positive development in Q3-14 as we have seen throughout the year. The market is still tough, but some positive signals are evident in the market, hence there should be opportunities to increase the sales pipeline in Q4 and going into 2015. Revenue is growing year to date and EBITDA YTD has improved by 20% compared to last year. EBITDA margin has improved by 2pp, which is solid.

# CONDENSED INTERIM FINANCIAL INFORMATION CONSOLIDATED STATEMENT OF INCOME

|  | 3nd qua   | ırter     | First three of | Year      |           |
|--|-----------|-----------|----------------|-----------|-----------|
| (NOK in thousands)                               | 2014      | 2013      | 2014           | 2013      | 2013      |
| OPERATING REVENUE                                |           |           |                |           |           |
| Sales revenue                                    | 1 615 107 | 1 515 727 | 5 212 032      | 4 686 913 | 6 452 354 |
| Total operating revenue                          | 1 615 107 | 1 515 727 | 5 212 032      | 4 686 913 | 6 452 354 |
| OPERATING EXPENSES                               |           |           |                |           |           |
| Sales and distribution costs (COGS)              | 233 232   | 216 987   | 772 229        | 661 013   | 926 275   |
| Gross profit                                     | 1 381 875 | 1 298 740 | 4 439 804      | 4 025 899 | 5 526 079 |
| Payroll and personnel expenses                   | 755 616   | 708 521   | 2 627 473      | 2 405 786 | 3 316 412 |
| Bad debts  | 8 241     | 8 825     | 16 754         | 20 671    | 29 519    |
| Other operating expenses                         | 218 099   | 217 268   | 687 689        | 632 197   | 852 871   |
| Total operating expenses                         | 981 956   | 934 614   | 3 331 917      | 3 058 655 | 4 198 802 |
| EBITDA before M&A expenses                       | 399 919   | 364 127   | 1 107 887      | 967 245   | 1 327 277 |
| M&A expenses                                     | 657       | 1 565     | 1 805          | 1 997     | 2 132     |
| EBITDA   | 399 262   | 362 562   | 1 106 082      | 965 248   | 1 325 145 |
| Depreciation tangible assets and capitalised R&D | 24 205    | 21 455    | 71 984         | 68 728    | 109 303   |
| EBITA  | 375 057   | 341 107   | 1 034 098      | 896 520   | 1 215 842 |
| Amortisation intangible assets                   | 83 880    | 71 658    | 244 694        | 199 025   | 263 992   |
| Operating profit EBIT                            | 291 177   | 269 449   | 789 404        | 697 496   | 951 850   |
| Result from associated companies                 | 933       | 2 238     | ( 175)         | 2 785     | 5 393     |
| FINANCIAL ITEMS                                  |           |           |                |           |           |
| Financial income                                 | 8 034     | 8 207     | 28 890         | 28 330    | 34 746    |
| Financial expenses                               | (69 776)  | (96 599)  | (223 522)      | (205 257) | (267 773  |
| Net financial items                              | (61 742)  | (88 392)  | (194 631)      | (176 927) | (233 027) |
| Profit before taxes                              | 230 368   | 183 295   | 594 597        | 523 354   | 724 217   |
| Taxes  | 59 653    | 47 075    | 154 641        | 135 348   | 157 109   |
| Net income                                       | 170 715   | 136 220   | 439 956        | 388 006   | 567 107   |
| ATTRIBUTABLE TO:                                 |           |           |                |           |           |
| Equity holders of Visma AS                       | 169 929   | 134 773   | 438 613        | 386 201   | 564 207   |
| Non-controlling interests                        | 786       | 1 447     | 1 343          | 1 805     | 2 900     |
| EARNINGS PR SHARE                                |           |           |                |           |           |
| Basic earnings per share (NOK in thousands)      | 169 929   | 134 773   | 438 613        | 386 201   | 564 207   |
| Diluted earnings per share (NOK in thousands)    | 169 929   | 134 773   | 438 613        | 386 201   | 564 207   |
| EBITDA margin                                    | 24,7 %    | 23,9 %    | 21,2 %         | 20,6 %    | 20,5 %    |
|  |           |           |                |           |           |

# **CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME**

|   | 3nd quarter |          | First three quarters |         | Year     |
|---|-------------|----------|----------------------|---------|----------|
| (NOK in thousands)  | 2014        | 2013     | 2014                 | 2013    | 2013     |
| Net income  | 170 715     | 136 220  | 439 956              | 388 006 | 567 107  |
| Net gain (loss) on financial hedging instruments, net of tax      | (6 981)     | (18 399) | (42 905)             | (3 592) | (10 135) |
| Exchange differences on translation of foreign operations, net of | (27 834)    | 35 941   | (25 033)             | 68 630  | 81 757   |
| Net gain (loss) on defined benefit plan, net of tax               | 134         | 0        | 284                  | 0       | (4 520)  |
| Other comprehensive income (loss) for the period, net of tax      | (34 680)    | 17 542   | (67 654)             | 65 038  | 67 102   |
| Total comprehensive income for the period                         | 136 035     | 153 762  | 372 302              | 453 044 | 634 209  |
| TOTAL COMPREHENSIVE INCOME ATTRIBUTABLE TO:                       |             |          |                      |         |          |
| Equity holders of Visma AS  | 135 248     | 152 315  | 370 959              | 451 239 | 631 309  |
| Non-controlling interests   | 786         | 1 447    | 1 343                | 1 805   | 2 900    |

# **CONSOLIDATED STATEMENT OF FINANCIAL POSITION**

| Inventory   | CONSOLIDATED STATEMENT OF I                       | 30 September | 30 June        | 30 September | 31 December |
|---|---|--------------|----------------|--------------|-------------|
| Deferred tax assets   | (NOK in thousands)                                | 2014         | 2014           | 2013         | 2013        |
| Patents and other integraphe assets   \$90.265   \$20.272   \$470.563   \$45.567   \$12.5664   \$12.6661   \$12.6664   \$12.6663   \$142.131   \$12.5664   \$12.666 | ASSETS  |              |                |              |             |
| Patents and other integraphe assets   \$90.265   \$20.272   \$470.563   \$45.567   \$12.5664   \$12.6661   \$12.6664   \$12.6663   \$142.131   \$12.5664   \$12.666 | Deferred tax assets                               | 87 187       | 85 <i>2</i> 47 | 127 404      | 75 300      |
| Captalised R8D cost now setheram   132 864   128 863   142 131   125 664   126 contracts and customer relationships   713 382   748 644   882 911   167 327   |   |              |                |              |             |
| Contracts and customer relationships  | · · · · · · · · · · · · · · · · · · ·             |              |                |              |             |
| Schook  |   |              |                |              |             |
| Property, land and buildings  | · · · · · · · · · · · · · · · · · · ·             |              |                |              |             |
| Machinery and equipment         130 990         136 082         134 706         133 487           Financial assets/Shares         37 920         38 094         35 982         36 142           Investment in associated companies         65 985         85 05 02         88 562         88 160           Other long-term receivables         10 993         10 151         9 394         9 788           Long term receivables from group companies         0         0         0         0         0           Total non-current assets         5 872 008         5 968 861         5 659 068         5 61 313           Inventory         37 061         3 9 099         48 632         48 507           Accounts receivables         716 482         781 053         771 219         920 320           Other current receivables         266 347         236 105         203 335         180 412           Cosh and cosh equivalents         2 365 459         2 438 128         2004 254         2248 384           Total current assets         3 395 349         3 494 375         3 027 341         3 92 43           Total current assets         3 395 349         3 494 375         3 027 341         3 92 43           Total current assets         3 25 385         8 686 408   | Property, land and buildings                      |              | 20 815         |              |             |
| Investment in associated companies  |   | 130 990      | 136 082        | 134 706      | 133 487     |
| Other long-term receivables         10 693         10 151         9 394         9 788           Long term eceivables from group companies         0         0         0         0         0           Total non-current, assets         5 872 038         5 968 861         5 659 068         5 613 133           Inventory         37 061         39 089         48 532         45 500           Accounts receivables         26 8 347         236 105         203 335         180 412           Cash and cash equivalents         2 365 459         2 438 128         2 004 254         2 246 384           Total current assets         3 385 349         3 494 375         3 027 341         3 392 423           TOTAL ASSETS         9 257 387         9 463 235         8 686 408         9 033 736           EQUITY AND LIABILITIES         Tendi-in capital         165 000         165 000         165 000         165 000           Other reserves         (63 868)         (23 188)         1 722         3 786         2 147 125         1 147 225         1 633 009         1 722 3 786         2 183 20         2 172 23 786         2 183 22         2 183 20         2 172 23 786         2 183 22         2 183 22         2 183 22         2 183 22         2 183 22         2 183 22   | Financial assets/Shares                           | 37 920       | 38 094         | 35 982       | 36 142      |
| Total non-current assets  | Investment in associated companies                | 85 985       | 85 052         | 83 552       | 86 160      |
| Total non-current assets   5,872,038   5,968,861   5,659,068   5,611,313     Inventory   37,051   39,059   48,532   45,307     Accounts receivables   716,482   781,053   771,219   920,320     Other current receivables   266,347   236,105   203,335   180,412     Cash and cash equivalents   2,365,459   2,436,128   2,004,254   2,246,334     Total current assets   33,85,349   3,494,375   3,027,341   3,392,423     TOTAL ASSETS   9,257,887   9,463,235   8,666,408   9,003,736     EQUITY AND LIABILITIES     Paid-in capital   165,000   165,000   165,000   165,000     Other reserves   (63,868)   (29,188)   1,722   3,786     Retained earnings   2,117,165   19,47,235   1639,009   17,835,32     Equity attributable to equity holders of Visma AS   2,117,165   19,47,235   1639,009   17,835,32     Equity attributable to equity holders of Visma AS   2,118,163   2,118,163   2,118,163     Non-controlling interests   5,222   4,485   11,000   4,489     Presion liabilities   (4,237)   (4,541)   (7,363)   (4,136)     Presion liabilities   (4,237)   (4,541)   (7,363)   (4,136)     Financial hedging Instruments   172,142   162,709   108,111   116,183     Long-term interest bearing liabilities   192,595   189,637   39,495   114,667     Financial hedging Instruments   172,142   162,709   108,111   116,183     Long-term interest bearing liabilities   192,595   189,637   39,495   114,667     Long-term liabilities   192,595   186,637   39,495   114,667     Bank overdraft   162,368   186,070   0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0  | Other long-term receivables                       | 10 693       | 10 151         | 9 394        | 9 788       |
| Inventory   | Long term receivables from group companies        | 0            | 0              | 0            | 0           |
| Accounts receivables  | Total non-current assets                          | 5 872 038    | 5 968 861      | 5 659 068    | 5 611 313   |
| Accounts receivables  | Inventory   | 37 061       | 39 089         | 48 532       | 45 307      |
| Cash and cash equivalents         2 365 459         2 438 128         2 004 254         2 246 384           Total current assets         3 385 349         3 494 375         3 027 341         3 392 423           TOTAL ASSETS         9 257 387         9 463 235         8 686 408         9 033 736           EQUITY AND LIABILITIES         EQUITY AND LIABILITIES           Paid-in capital         165 000   | ·   | 716 482      | 781 053        | 771 219      | 920 320     |
| Total current assets   3 385 349   3 494 375   3 027 341   3 392 423     TOTAL ASSETS   9 257 387   9 463 235   8 686 408   9 003 736     EQUITY AND LIABILITIES  | Other current receivables                         | 266 347      | 236 105        | 203 335      | 180 412     |
| Paid-in capital   165 000   165 00  | Cash and cash equivalents                         | 2 365 459    | 2 438 128      | 2 004 254    | 2 246 384   |
| Paid-in capital   165 000   165 000   165 000   165 000   165 000   165 000   165 000   165 000   165 000   165 000   165 000   0 ther reserves   (63 868)   (29 188)   1 722   3 786   172   3 786   172   182   | Total current assets                              | 3 385 349    | 3 494 375      | 3 027 341    | 3 392 423   |
| Paid-in capital   165 000   165 000   165 000   165 000   165 000   165 000   165 000   165 000   165 000   0 ther reserves   (63 868)   (29 188)   1 722   3 786   1722   3 786   1722   3 786   1722   3 786   1722   3 786   1722   1 825   1 825 000   1 783 532   1 825 1 825   1 8  | TOTAL ASSETS                                      | 9 257 387    | 9 463 235      | 8 686 408    | 9 003 736   |
| Equity attributable to equity holders of Visma AS         2 218 298         2 083 047         1 805 732         1 952 318           Non-controlling interests         5 222         4 485         11 000         4 489           Total equity         2 223 519         2 087 532         1 816 732         1 956 807           Pension liabilities         (4 237)         (4 541)         (7 363)         (4 136)           Deferred tax liability         629 749         580 256         601 438         501 644           Financial hedging Instruments         172 142         162 709         108 111         116 953           Long-term interest bearing bank loans         3 829 438         3 974 045         4 151 752         4 217 757           Accrued funding fees         (21 069)         (25 583)         (39 128)         (39 128)           Other long-term non interest bearing liabilities         192 595         198 637         98 459         114 667           Long-term liabilities to group companies         0         0         0         6 9 686         0           Total non-current liabilities         192 595         198 637         98 459         114 667           Bank overdraft         162 368         168 070         0         0           Short-term interest bearing  |   |              |                |              |             |
| Equity attributable to equity holders of Visma AS         2 218 298         2 083 047         1 805 732         1 952 318           Non-controlling interests         5 222         4 485         11 000         4 489           Total equity         2 223 519         2 087 532         1 816 732         1 956 807           Pension liabilities         (4 237)         (4 541)         (7 363)         (4 136)           Deferred tax liability         629 749         580 256         601 438         501 644           Financial hedging Instruments         172 142         162 709         108 111         116 953           Long-term interest bearing bank loans         3 829 438         3 974 045         4 151 752         4 217 757           Accrued funding fees         (21 069)         (25 583)         (39 128)         (39 128)           Other long-term non interest bearing liabilities         192 595         198 637         98 459         114 667           Long-term liabilities to group companies         0         0         0         6 9 686         0           Total non-current liabilities         192 595         198 637         98 459         114 667           Bank overdraft         162 368         168 070         0         0           Short-term interest bearing  | Retained earnings                                 |              |                | 1 639 009    | 1 783 532   |
| Total equity         2 223 519         2 087 532         1 816 732         1 956 807           Pension liabilities         (4 237)         (4 541)         (7 363)         (4 136)           Deferred tax liability         629 749         580 256         601 438         501 644           Financial hedging Instruments         172 142         162 709         108 111         116 953           Long-term interest bearing bank loans         3 829 438         3 974 045         4 151 752         4 217 757           Accrued funding fees         (21 069)         (25 583)         (39 128)         (39 128)           Other long-term non interest bearing liabilities         192 595         198 637         98 459         114 667           Long-term liabilities to group companies         0         (0)         69 686         0           Total non-current liabilities         4 798 619         4 885 522         4 982 955         4 912 271           Bank overdraft         162 368         168 070         0         0         0           Short-term interest bearing bank loans         100 000         100 000         100 000         100 000           Trade creditors         194 599         194 644         189 965         194 214           Public duties payable  | Equity attributable to equity holders of Visma AS | 2 218 298    | 2 083 047      | 1 805 732    | 1 952 318   |
| Pension liabilities         (4 237)         (4 541)         (7 363)         (4 186)           Deferred tax liability         629 749         580 256         601 438         501 644           Financial hedging Instruments         172 142         162 709         108 111         116 953           Long-term interest bearing bank loans         3 829 438         3 974 045         4 151 752         4 217 757           Accrued funding fees         (21 069)         (25 583)         (39 128)         (39 128)           Other long-term non interest bearing liabilities         192 595         198 637         98 459         114 667           Long-term liabilities to group companies         0         (0)         69 686         0           Total non-current liabilities         4798 619         4 885 522         4 982 955         4 912 271           Bank overdraft         162 368         168 070         0         0         0           Short-term interest bearing bank loans         100 000         100 000         100 000         100 000           Trade creditors         194 599         194 644         189 965         194 214           Public duties payable         329 156         310 637         323 074         351 121           Tax payable         (7 564) <td>Non-controlling interests</td> <td>5 222</td> <td>4 485</td> <td>11 000</td> <td>4 489</td>  | Non-controlling interests                         | 5 222        | 4 485          | 11 000       | 4 489       |
| Deferred tax liability         629 749         580 256         601 438         501 644           Financial hedging Instruments         172 142         162 709         108 111         116 953           Long-term interest bearing bank loans         3 829 438         3 974 045         4 151 752         4 217 757           Accrued funding fees         (21 069)         (25 583)         (39 128)         (39 128)           Other long-term non interest bearing liabilities         192 595         198 637         98 459         114 667           Long-term liabilities to group companies         0         (0)         69 686         0           Total non-current liabilities         4 798 619         4 885 522         4 982 955         4 912 271           Bank overdraft         162 368         168 070         0         0           Short-term interest bearing bank loans         100 000         100 000         100 000         100 000           Trade creditors         194 599         194 644         189 965         194 214           Public duties payable         329 156         310 637         323 074         351 121           Tax payable         (7 564)         4 773         (10 005)         50 977           Deferred revenue         864 976         968 390<   | Total equity                                      | 2 223 519    | 2 087 532      | 1 816 732    | 1 956 807   |
| Financial hedging Instruments         172 142         162 709         108 111         116 953           Long-term interest bearing bank loans         3 829 438         3 974 045         4 151 752         4 217 757           Accrued funding fees         (21 069)         (25 583)         (39 128)         (39 128)           Other long-term non interest bearing liabilities         192 595         198 637         98 459         114 667           Long-term liabilities to group companies         0         (0)         69 686         0           Total non-current liabilities         4798 619         4 885 522         4 982 955         4 912 271           Bank overdraft         162 368         168 070         0         0           Short-term interest bearing bank loans         100 000         10  | Pension liabilities                               | (4 237)      | (4 541)        | (7 363)      | (4 136)     |
| Long-term interest bearing bank loans         3 829 438         3 974 045         4 151 752         4 217 757           Accrued funding fees         (21 069)         (25 583)         (39 128)         (39 128)           Other long-term non interest bearing liabilities         192 595         198 637         98 459         114 667           Long-term liabilities to group companies         0         (0)         69 686         0           Total non-current liabilities         4 798 619         4 885 522         4 982 955         4 912 271           Bank overdraft         162 368         168 070         0         0         0           Short-term interest bearing bank loans         100 000 <t< td=""><td>Deferred tax liability</td><td></td><td>580 256</td><td>601 438</td><td>501 644</td></t<>  | Deferred tax liability                            |              | 580 256        | 601 438      | 501 644     |
| Accrued funding fees       (21 069)       (25 583)       (39 128)       (39 128)         Other long-term non interest bearing liabilities       192 595       198 637       98 459       114 667         Long-term liabilities to group companies       0       (0)       69 686       0         Total non-current liabilities       4 798 619       4 885 522       4 982 955       4 912 271         Bank overdraft       162 368       168 070       0       0         Short-term interest bearing bank loans       100 000       100 000       100 000       100 000         Trade creditors       194 599       194 644       189 965       194 214         Public duties payable       329 156       310 637       323 074       351 121         Tax payable       (7 564)       4 773       (10 005)       50 977         Deferred revenue       864 976       968 390       789 372       839 356         Other current liabilities       591 714       743 667       494 315       598 989         Total current liabilities       7 033 868       7 375 702       6 869 676       7 046 929   |   |              |                |              |             |
| Other long-term non interest bearing liabilities         192 595         198 637         98 459         114 667           Long-term liabilities to group companies         0         (0)         69 686         0           Total non-current liabilities         4798 619         4 885 522         4 982 955         4 912 271           Bank overdraft         162 368         168 070         0         0           Short-term interest bearing bank loans         100 000         100 000         100 000         100 000         100 000           Trade creditors         194 599         194 644         189 965         194 214           Public duties payable         329 156         310 637         323 074         351 121           Tax payable         (7 564)         4 773         (10 005)         50 977           Deferred revenue         864 976         968 390         789 372         839 356           Other current liabilities         591 714         743 667         494 315         598 989           Total current liabilities         7 033 868         7 375 702         6 869 676         7 046 929   |   |              |                |              |             |
| Long-term liabilities to group companies         0         ( 0)         69 686         0           Total non-current liabilities         4 798 619         4 885 522         4 982 955         4 912 271           Bank overdraft         162 368         168 070         0         0           Short-term interest bearing bank loans         100 000         100 000         100 000         100 000           Trade creditors         194 599         194 644         189 965         194 214           Public duties payable         329 156         310 637         323 074         351 121           Tax payable         (7 564)         4 773         (10 005)         50 977           Deferred revenue         864 976         968 390         789 372         839 356           Other current liabilities         591 714         743 667         494 315         598 989           Total current liabilities         2 235 249         2 490 180         1 886 720         2 134 657   |   |              |                |              |             |
| Total non-current liabilities         4 798 619         4 885 522         4 982 955         4 912 271           Bank overdraft         162 368         168 070         0         0           Short-term interest bearing bank loans         100 000         100 000         100 000         100 000           Trade creditors         194 599         194 644         189 965         194 214           Public duties payable         329 156         310 637         323 074         351 121           Tax payable         (7 564)         4 773         (10 005)         50 977           Deferred revenue         864 976         968 390         789 372         839 356           Other current liabilities         591 714         743 667         494 315         598 989           Total current liabilities         7 033 868         7 375 702         6 869 676         7 046 929  |   |              |                |              |             |
| Bank overdraft       162 368       168 070       0       0         Short-term interest bearing bank loans       100 000       100 00       100 000       100 00  |   |              |                |              |             |
| Short-term interest bearing bank loans       100 000       100 00  | Total non-current liabilities                     | 4 798 619    | 4 885 522      | 4 982 955    | 4 912 271   |
| Trade creditors         194 599         194 644         189 965         194 214           Public duties payable         329 156         310 637         323 074         351 121           Tax payable         (7 564)         4 773         (10 005)         50 977           Deferred revenue         864 976         968 390         789 372         839 356           Other current liabilities         591 714         743 667         494 315         598 989           Total current liabilities         2 235 249         2 490 180         1 886 720         2 134 657           Total liabilities         7 033 868         7 375 702         6 869 676         7 046 929  | Bank overdraft                                    | 162 368      | 168 070        | 0            | 0           |
| Public duties payable       329 156       310 637       323 074       351 121         Tax payable       (7 564)       4 773       (10 005)       50 977         Deferred revenue       864 976       968 390       789 372       839 356         Other current liabilities       591 714       743 667       494 315       598 989         Total current liabilities       2 235 249       2 490 180       1 886 720       2 134 657         Total liabilities       7 033 868       7 375 702       6 869 676       7 046 929  | Short-term interest bearing bank loans            | 100 000      | 100 000        | 100 000      | 100 000     |
| Tax payable       (7 564)       4 773       (10 005)       50 977         Deferred revenue       864 976       968 390       789 372       839 356         Other current liabilities       591 714       743 667       494 315       598 989         Total current liabilities       2 235 249       2 490 180       1 886 720       2 134 657         Total liabilities       7 033 868       7 375 702       6 869 676       7 046 929  |   |              | 194 644        | 189 965      |             |
| Deferred revenue         864 976         968 390         789 372         839 356           Other current liabilities         591 714         743 667         494 315         598 989           Total current liabilities         2 235 249         2 490 180         1 886 720         2 134 657           Total liabilities         7 033 868         7 375 702         6 869 676         7 046 929  |   |              |                |              |             |
| Other current liabilities         591 714         743 667         494 315         598 989           Total current liabilities         2 235 249         2 490 180         1 886 720         2 134 657           Total liabilities         7 033 868         7 375 702         6 869 676         7 046 929   |   |              |                |              |             |
| Total current liabilities         2 235 249         2 490 180         1 886 720         2 134 657           Total liabilities         7 033 868         7 375 702         6 869 676         7 046 929   |   |              |                |              |             |
| Total liabilities 7 033 868 7 375 702 6 869 676 7 046 929   |   |              |                |              |             |
|   | Total current liabilities                         | 2 235 249    | 2 490 180      | 1 886 720    | 2 134 657   |
| TOTAL EQUITY AND LIABILITIES 9 257 387 9 463 235 8 686 408 9 003 736  | Total liabilities                                 | 7 033 868    | 7 375 702      | 6 869 676    | 7 046 929   |
|   | TOTAL EQUITY AND LIABILITIES                      | 9 257 387    | 9 463 235      | 8 686 408    | 9 003 736   |

# **CONSOLIDATED STATEMENT OF CASH FLOWS**

|  | 3nd qua   | arter     | First three q | Year      |           |
|--|-----------|-----------|---------------|-----------|-----------|
| (NOK in thousands)   | 2014      | 2013      | 2014          | 2013      | 2013      |
| Ordinary profit before tax   | 230 368   | 183 295   | 594 597       | 523 354   | 724 217   |
| Depreciation tangible assets   | 14 826    | 13 084    | 43 338        | 40 552    | 58 848    |
| Depreciation capitalised R&D cost                                    | 9 379     | 8 370     | 28 645        | 28 175    | 50 455    |
| Amortisation patents and other intangible assets                     | 32 472    | 30 837    | 94 410        | 87 396    | 108 441   |
| Amortisation contracts and customer relationships                    | 51 407    | 40 821    | 150 284       | 111 629   | 155 551   |
| Tax paid   | (25 500)  | (14 274)  | (105 718)     | (69 682)  | (62 812   |
| Changes in debtors   | 64 571    | 17 050    | 203 838       | 18 648    | (130 453  |
| Changes in inventory and trade creditors                             | 1 983     | 1 684     | 8 631         | 1 297     | 8 771     |
| Changes in public duties payable                                     | 18 519    | 33 024    | (21 965)      | 8 964     | 37 011    |
| Changes in deferred revenue  | (103 413) | (104 340) | 25 620        | 51 750    | 101 735   |
| Changes in other accruals  | (95 131)  | (2 760)   | 65 964        | 76 193    | 172 687   |
| Net cash flow from operations  | 199 482   | 206 791   | 1 087 645     | 878 275   | 1 224 450 |
| Sale of (investment in) tangible fixed assets                        | (8 288)   | (13 687)  | (34 965)      | (43 108)  | (60 213   |
| Sale of (investment in) R&D own software                             | (7 583)   | (8 072)   | (27 735)      | (18 707)  | (24 520   |
| Net cash flow from investments                                       | (15 871)  | (21 759)  | (62 700)      | (61 816)  | (84 733   |
| Investment in tangible fixed assets related to business combinations | (1 384)   | (7 570)   | (5 744)       | (8 112)   | (8 112    |
| Investment in R&D software related to business combinations          | (5 787)   | (23 448)  | (8 100)       | (23 448)  | (23 448   |
| Sale of (investment in) businesses                                   | (77 066)  | (188 702) | (380 448)     | (258 398) | (295 256  |
| Sale of (investment in) shares                                       | 174       | 5 165     | (1778)        | 2 27 5    | 2 115     |
| Net cash flow from investments related to business combinations      | (84 063)  | (214 555) | (396 071)     | (287 683) | (324 701  |
| Repayments of interest bearing loans                                 | (49 899)  | (50 389)  | (244 713)     | (50 389)  | (50 389   |
| Changes in bank overdraft  | (5 702)   | 0         | 162 368       | 0         | 0         |
| Changes in long term receivables/payables                            | ( 542)    | 311 059   | (905)         | 222 402   | 152 322   |
| Payment of Group contribution  | 0         | 0         | (145 807)     | (159 896) | (159 896  |
| Cash inflow from dividends   | 0         | 0         | 4 000         | 3 300     | 3 300     |
| Cash inflow from interest  | 8 034     | 7 336     | 24 890        | 23 063    | 29 267    |
| Cash outflow from interest and fees                                  | (83 047)  | (123 576) | (244 891)     | (224 226) | (244 688  |
| Net cash flow from financing activities                              | (131 156) | 144 429   | (445 059)     | (185 747) | (270 083) |
| Net cash flow  | (31 608)  | 114 907   | 183 815       | 343 030   | 544 933   |
| Cash and cash equivalents, beginning of period                       | 2 438 128 | 1 855 387 | 2 246 384     | 1 559 376 | 1 559 376 |
| Net foreign exchange differences                                     | (41 062)  | 33 961    | (64 742)      | 101 848   | 142 074   |
| Cash and cash equivalents, end of period                             | 2 365 457 | 2 004 254 | 2 365 457     | 2 004 254 | 2 246 384 |
| EBITDA to net cash flow from operations                              | 50,0 %    | 57,0 %    | 98,3 %        | 91,0 %    | 92,4 %    |

# **CONSOLIDATED STATEMENT OF CHANGES IN EQUITY**

|  | Attrib        | utable to equity h |           |                     |                     |               |
|--|---------------|--------------------|-----------|---------------------|---------------------|---------------|
|  | Paid-in share |                    | Retained  | Majority's share of | Non-<br>controlling |               |
| (NOK in thousands)   | capital       | Other reserves     | earnings  | equity              | interests           | Total equity  |
| Equity as at 01.01.2013  | 165 000       | (63 316)           | 1 367 934 | 1 469 618           | 8 974               | 1 478 591     |
| Profit for the period  |               |                    | 564 207   | 564 207             | 2 900               | 567 107       |
| Net gain (loss) on financial hedging instruments, net of tax                         |               | (10 135)           |           | (10 135)            |                     | (10 135)      |
| Exchange differences on translation of foreign operations, net of tax                |               | <i>81 757</i>      |           | <i>81 757</i>       |                     | <i>81 757</i> |
| Net gain (loss) on defined benefit plan, net of tax                                  |               | (4 520)            |           | (4 520)             |                     | (4 520)       |
| Total comprehensive income for the period  |               | 67 102             | 564 207   | 631 309             | 2 900               | 634 209       |
| Group contribution to parent company   |               |                    | (115 125) | (115 125)           |                     | (115 125)     |
| Changes to non-controlling interest; acquisition and arising on business combination | n             |                    | (33 484)  | (33 484)            | (7 385)             | (40 869)      |
| Equity as at 31.12.2013  | 165 000       | 3 786              | 1 783 532 | 1 952 318           | 4 489               | 1 956 807     |
|  |               |                    |           |                     |                     |               |
| Equity as at 01.01.2014  | 165 000       | 3 786              | 1 783 532 | 1 952 318           | 4 489               | 1 956 807     |
| Profit for the period  |               |                    | 268 684   | 268 684             |                     | 268 684       |
| Net gain (loss) on financial hedging instruments, net of tax                         |               | (35 924)           |           | (35 924)            |                     | (35 924)      |
| Exchange differences on translation of foreign operations, net of tax                |               | 2 801              |           | 2 801               |                     | 2 801         |
| Net gain (loss) on defined benefit plan, net of tax                                  |               | 150                |           | 150                 |                     |               |
| Total comprehensive income for the period  |               | (32 974)           | 268 684   | 235 711             |                     | 235 711       |
| Group contribution   |               |                    | (104 981) | (104 981)           |                     | (104 981)     |
| Changes to non-controlling interest; acquisition and arising on business combination | n             |                    | 73        |                     | 73                  | 73            |
| Equity at end of period  | 165 000       | (29 188)           | 1 947 308 | 2 083 047           | 4 562               | 2 087 609     |

# NOTES TO THE CONDENSED INTERIM FINANCIAL STATEMENTS

#### NOTE 1 - ORGANISATION AND BASIS OF PREPARATION

#### **General information and organisation**

Visma (the Group) consists of Visma AS (the Company) and its subsidiaries. Visma AS is a limited liability company, incorporated in Norway. The address of its registered office is Karenslyst allé 56, N-0214 Oslo, Norway.

The Visma Group's business consist principally of the Small and Medium, the Government and Large Accounts and the Business Process Outsourcing Business.

Visma's condensed interim financial statements for the third quarter of 2014 were authorised for issue by the board of directors on October 23 2014.

#### **Basis of preparation**

These condensed interim financial statements are prepared in accordance with International Reporting Standard IAS 34 Interim Financial Reporting as issued by the International Accounting Standards Board (IASB) and as adopted by the European Union (EU). The condensed interim financial statements do not include all the information and disclosures required by Financial Reporting Standards (IFRSs) for a complete set of financial statements, and these condensed interim financial statements should be read in conjunction with the Visma annual financial statements. A description of the significant accounting policies applied is included in the Visma annual financial statements for 2013 and applies to these condensed interim financial statements, except for the adoption of new standards and interpretations as of January 1, 2014.

The condensed interim financial statements reflect all adjustments which are, in the opinion of management, necessary for a fair statement of the financial position, results of operations and cash flows for the dates and interim periods presented. Interim period results are not necessary indicative of results of operations or cash flows for an annual period. Certain amounts in the comparable periods have been restated to conform to current period presentation.

The condensed interim financial statements are unaudited.

#### Changes to significant accounting policies in the current period

With effect from the first quarter 2014, Visma changed its operating segments to reflect the changes to the organisation structure implemented 1 January 2014. In line with realignment of the strategic focus of the Group, the financial reporting structure of the Group has been changed to mirror the new customer centric structure.

The change has been applied retrospectively in these condensed interim financial statements including the notes. The change in accounting policy is immaterial to the Consolidated statement of income for the periods covered by these condensed interim financial statements. There is no impact on Net operating income, Net income, the Consolidated statement of financial positions or the Consolidated statement of cash flows from this policy change.

There have been no other significant changes to accounting policies in the first three quarters of 2014 compared to the annual financial statements for 2013.

#### Use of estimates

The preparation of financial statements in conformity with IFRSs requires management to make judgments, estimates and assumptions that affect the application of policies and reported amounts of assets and liabilities, income and expenses. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances, the results of which form the basis for making the judgments about carrying values of assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates. The estimates and underlying assumptions are reviewed on an ongoing basis, considering the current and expected future market conditions. A change in an accounting estimates is recognised in the period in which the estimate is revised if the revision affect only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

#### NOTE 2 — SEGMENT INFORMATION

Visma's operations are managed through the following operating segments: Software Entry level, Software Mid-range, Accounts Receivables Management, Hosting, Enterprise Solutions, Consulting, Retail, Visma IT& Communications and Business Process Outsourcing.

Visma reports its business through three reporting segments, Government and Large Accounts (Visma Software GLA), The Small and Medium Business (Software SMB) and Business Process Outsourcing (Visma BPO).

Visma BPO corresponds to the operating segment BPO, whereas Software SMB correspond to the aggregations of Software Entry level, Software Midrange, Accounts Receivables Management and Hosting into one reporting segment and Software GLA correspond to the aggregations of Enterprise Solutions, Consulting, Retail and Visma IT& Communications into one reporting segment. These aggregations has its basis in similar economic characteristics, the nature of products, services and the type and class of customers and the market their customer operates in.

## **NOTE 2 — SEGMENT INFORMATION continued**

Transfer prices between segments are set at an arm's length basis in a manner similar to transactions with third parties.

Visma AS and national holding companies are disclosed under Other.

Segment data for the third quarter of 2014 and 2013 are presented below. The measurement basis of segments profit is Net operating income. Deferred tax assets, pension assets and non-current financial assets are not allocated to the segments.

#### **OPERATING SEGMENTS**

| 3rd quarter                                      |                  |           | 2014      |                |            |   |           |           |           | 2013     |           |
|--|------------------|-----------|-----------|----------------|------------|---|-----------|-----------|-----------|----------|-----------|
|  | SOFTWARE         |           | SOFTWARE  |                |            |   | SOFTWARE  |           | SOFTWARE  |          |           |
| (NOK in thousands)                               | SMB              | BP0       | GLA       | OTHER          | TOTAL      |   | SMB       | BP0       | GLA       | OTHER    | TOTAL     |
| December   |                  |           |           |                |            |   |           |           |           |          |           |
| Revenue  | 010 110          | A21 17E   | CO2 E12   | 27.262         | 1 950 169  |   | 754 724   | /11 E70   | C 42 CE7  | 24 591   | 1 833 543 |
| Total segment revenue                            | 819 119          | 421 175   | 682 512   | 27 363         |            | _ |           | 411 570   | 642 657   |          |           |
| Internal revenue                                 | 134 167          | 28 734    | 144 798   | 27 363         | 335 062    | _ | 124 343   | 20 163    | 148 719   | 24 591   | 317 815   |
| External revenue on each group of similar produc | ete and convicos |           |           |                |            |   |           |           |           |          |           |
| Software   | 488 069          | 9 639     | 279 646   | 0              | 777 353    |   | 442 881   | 6 598     | 263 282   | 0        | 712 761   |
| Transaction Services                             | 108 003          | 215 745   | 8 921     | 0              | 332 669    | _ | 99 370    | 207 509   | 3 255     | 0        | 310 134   |
| Consulting Services                              | 20 620           | 163 239   | 200 744   | 0              | 384 602    | _ | 18 909    | 172 771   | 185 779   | 0        | 377 459   |
| Hosting and infrastructure as a service          | 45 988           | 0         | 12 002    | 0              | 57 990     | _ | 44 745    | 0         | 0         | 0        | 44 745    |
| Other  | 22 273           | 3 818     | 36 400    | 0              | 62 492     | _ | 24 475    | 4 530     | 41 622    | 0        | 70 627    |
| External revenue                                 | 684 952          | 392 441   | 537 714   | 0              | 1 615 107  |   | 630 381   | 391 408   | 493 938   |          | 1 515 727 |
| Actual growth (external) %                       | 8,7 %            | 0,3 %     | 8,9 %     | U              | 6,6 %      |   | 000 001   | 001 100   | 100 000   | U        | 1010727   |
| Curr adj. organic growth (external) %            | 4,3 %            | -3,7 %    | 8,2 %     |                | 2,2 %      | _ |           |           |           |          |           |
|  |                  |           |           |                |            |   |           |           |           |          |           |
| EBITDA   | 245 212          | 38 259    | 116 363   | ( 571)         | 399 262    |   | 225 627   | 31 033    | 117 232   | (11 331) | 362 562   |
| EBITDA margin                                    | 35,8 %           | 9,7 %     | 21,6 %    |                | 24,7 %     | _ | 35,8 %    | 7,9 %     | 23,7 %    |          | 23,9 %    |
|  |                  |           |           |                |            |   |           |           |           |          |           |
| First three quarters                             |                  |           | 2014      |                |            |   |           |           |           | 2013     |           |
|  | SOFTWARE         |           | SOFTWARE  |                |            |   | SOFTWARE  |           | SOFTWARE  | 2010     |           |
| (NOK in thousands)                               | SMB              | BP0       | GLA       | OTHER          | TOTAL      |   | SMB       | BP0       | GLA       | OTHER    | TOTAL     |
| Revenue  |                  |           |           |                |            |   |           |           |           |          |           |
| Total segment revenue                            | 2 489 246        | 1 450 040 | 2 209 568 | 83 257         | 6 232 112  |   | 2 244 764 | 1 394 729 | 1 890 481 | 73 500   | 5 603 474 |
| Internal revenue                                 | 401 139          | 88 299    | 447 384   | 83 257         | 1 020 079  | _ | 368 048   | 59 112    | 415 901   | 73 500   | 916 561   |
| mena revenue                                     | 401 100          | 00 233    | 447 304   | 03 237         | 1 020 07 3 | _ | 300 040   | 33 112    | 410 001   | 75 500   | 310 301   |
| External revenue on each group of similar produc | ets and services |           |           |                |            |   |           |           |           |          |           |
| Software   | 1 460 602        | 27 514    | 845 059   | 0              | 2 333 175  |   | 1 304 479 | 19 980    | 766 912   | 0        | 2 091 371 |
| Transaction Services                             | 339 605          | 704 277   | 23 241    | 0              | 1 067 123  |   | 299 422   | 662 623   | 13 598    | 0        | 975 643   |
| Consulting Services                              | 80 907           | 615 277   | 690 861   | 0              | 1 387 044  |   | 65 736    | 637 575   | 566 847   | 0        | 1 270 158 |
| Hosting and infrastructure as a service          | 139 235          | 0         | 37 962    | 0              | 177 197    |   | 132 045   | 0         | 0         | 0        | 132 045   |
| Other  | 67 759           | 14 673    | 165 062   | 0              | 247 494    |   | 75 034    | 15 439    | 127 222   | 0        | 217 695   |
| External revenue                                 | 2 088 107        | 1 361 741 | 1 762 184 | 0              | 5 212 032  |   | 1 876 716 | 1 335 617 | 1 474 580 | 0        | 4 686 913 |
| Actual growth (external) %                       | 11,3 %           | 2,0 %     | 19,5 %    |                | 11,2 %     |   |           |           |           |          |           |
| Curr adj. organic growth (external) %            | 4,2 %            | -1,2 %    | 4,5 %     |                | 4,5 %      |   |           |           |           |          |           |
|  |                  |           |           |                |            |   |           |           |           |          |           |
| EBITDA   | 645 032          | 161 101   | 308 545   | (8 596)        | 1 106 082  |   | 578 822   | 141 280   | 274 954   | (29 808) | 965 248   |
| EBITDA margin                                    | 30,9 %           | 11,8 %    | 17,5 %    |                | 21,2 %     |   | 30,8 %    | 10,6 %    | 18,6 %    |          | 20,6 %    |
|  | 3rd quart        | tor       | Eirot     | three quarters |            |   |           |           |           |          |           |
| Reconciliation                                   | 2014             | 2013      | LIIST     | 2014           | 2013       |   |           |           |           |          |           |
| Profit before taxes                              | 230 368          | 183 295   |           | 594 597        | 523 354    |   |           |           |           |          |           |
| Net financial items                              | 61 742           | 88 392    |           | 194 631        | 176 927    |   |           |           |           |          |           |
| Result from associated companies                 | ( 933)           | (2 238)   |           | 175            | (2 785)    |   |           |           |           |          |           |
| Depreciations and amortisations                  | 108 085          | 93 113    |           | 316 678        | 267 752    |   |           |           |           |          |           |
| EBITDA   | 399 262          | 362 562   |           | 1 106 082      | 965 248    |   |           |           |           |          |           |
|  |                  |           |           |                |            |   |           |           |           |          |           |
| EBITDA in operating segments                     | 399 262          | 362 562   |           | 1 106 082      | 965 248    |   |           |           |           |          |           |

#### **GEOGRAPHICAL AREAS**

|                    |           | 2014    |                   |           | 2013   |                   |
|--------------------|-----------|---------|-------------------|-----------|--------|-------------------|
| (NOK in thousands) | Net sales | %       | Long lived assets | Net sales | %      | Long lived assets |
| Norway             | 2 469 743 | 47,4 %  | 2 050 194         | 2 305 627 | 49,2 % | 2 055 068         |
| Sweden             | 1 608 367 | 30,9 %  | 1 373 122         | 1 506 503 | 32,1 % | 1 463 143         |
| Denmark            | 305 691   | 5,9 %   | 355 596           | 261 488   | 5,6 %  | 250 275           |
| Finland            | 633 030   | 12,1 %  | 1 114 116         | 440 601   | 9,4 %  | 878 063           |
| Netherlands        | 195 202   | 3,7 %   | 605 482           | 172 693   | 3,7 %  | 600 624           |
| Total              | 5 212 032 | 100,0 % | 5 498 511         | 4 686 913 | 100 %  | 5 247 172         |

#### **NOTE 3 — BUSINESS COMBINATION**

A total of NOK 108.1 million in acquisition payments were made during first guarter.

The payments refer to earn-out of NOK 4.5 million, the acquisition of FMS group of 48.5 million and the acquisition of Info Consensus AS of NOK 55.1 million.

#### **Software GLA Division**

On August 10th, Visma acquired 100 % of the voting shares of Info Consensus AS. Info Consensus is a leading provider of information - , and elearning systems to Norwegian municipalities. The acquisition strengthens Visma's market position in the Norwegian public sector. The interim condensed consolidated financial statements include the results for the period from the acquisition date.

Visma acquired 100% of the voting shares of FMS Group. FMS Group is the leading provider of ERP (Enterprise Resource Planning) and BI (Business Intelligence) software as well as software consulting in Latvia. The acquisition is the first in Latvia and will expand Visma'a overall presence in the Baltic region substantially. The result from FMS group is included in the interim condensed consolidated financial statements from the period beginning in July 2014.

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