

WORKPLACE VIOLENCE & HARASSMENT

(BILL 168 & 132)

Program Overview:

Violence that occurs in the workplace is often perceived as a physical altercation; however, workplace violence has broadened to include any situation that is verbal, written or progressing overtime. It can also include threatening behaviour and harassment. This course is valuable for HR, H&S Professionals, Managers, Supervisors and all Employees.

Training Content:

- The Law and your legal rights and obligation under the OHSA
- Identifying harassment and violence in the workplace
- Preventing harassment and violence in the workplace
- Conducting a workplace risk assessment
- Developing organizational policies, programs and procedures
- Worker reporting procedures
- Incident investigation procedures
- De-escalation tips and strategies

Course Duration: Four (4) Hours dependent upon number of participants.
This course is also available as an on-line e-learning course. All you need is a computer, access to the Internet and you are ready to go! The course allows you the learner to learn at your own pace and convenience.

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Legal Disclaimer

It is the employer's responsibility to ensure that each of their employees is properly trained. This program provides training of a general nature and may not include the hazards that are unique to your workplace. The intent of this training program is to outline expected industry standards. Employers must always ensure that their workers are properly trained according to the hazards and regulations specific to their workplace and job tasks. **LEVAC HEALTH & SAFETY** has made every attempt to ensure the accuracy and reliability of the training material that has been provided in this training program.

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