

## INFORMATION FOR VENDORS WHEN CONNECTING TO EDI COMMUNICATION WITH ALZA.CZ

# MESSAGES INVOIC type „380“ – INVOICES for SERVICE REPAIRS

This document contains information about the procedure of processing invoices for service repairs and requisites of the related documents.

### Description of the process

1. After a vendor has sent a quote for a repair (communication outside EDI) and if Alza.cz accepts this quote, an order for this repair is sent through EDI – ORDERS message of type „220“.
2. After the repair, the vendor invoices it and sends an INVOIC message of type „380“.

### REQUISITES of ORDERS messages of type „220“ order of service

In ORDERS message of type „220“, you can mainly find this information:

- Order number (or, acknowledgement of price proposal) – the document is generated in the numbering series: CNyyxxxxx; e.g. CN18000001
- SET (service request number) in the field GTIN of goods, e.g. SET000286810
- PN (number of the product to be repaired) is transferred in the field Vendor item number – here, the value is identical with an order of new goods
- SN (series number, if the product has one) is transferred in the field Buyer item number
- Entry name – e.g. Service request – Mobile phone Samsung
- The quoted price in the entry is a limit price according to your price proposal

### REQUISITES of message type „380“ invoice for service repair

In INVOIC message „381“, whose purpose is invoicing service repairs, you should send this information:

- A number from ORDERS message (e.g. CN18000001) in the document header in the case of single-entry documents, for aggregate invoices for several repairs, 1 entry of invoice = 1 repair = 1 order (e.g. CN 18000001) in the line field for Order number.
- Other identifiers in the same segments which you have received in the ORDER message
- GLN of shipment location for these cases is:  
8594177950050  
Alza.cz – RMA  
Do Čertous 658/1  
Praha 9 – Horní Počernice

## Contact

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## Warning

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