Revolutionising Local Council Property Assessment Through Transparent Data Insights



Customer

Local council



Use Case

Assessment rate calculation



Results and Impact

Efficient Assessments:

Smoother and more responsive assessment process, enabling local councils to promptly review and update their valuation lists.

Data-driven Process:

Hearings for appeals and objections were enhanced with well-supported explanations that fostered a more equitable resolution to disputes.

Problem & Ask

PropertyGuru For Business was approached by a local council seeking a streamlined method to access property transaction data. Their goal was to obtain accurate market data to enhance the precision of assessment rates when reviewing the annual value or improved value of a property. PropertyGuru For Business provided a solution to simplify and expedite access to crucial market data for the authorities, as the council's valuation list must be updated once every five years under Section 137. Additionally, some councils update their lists 2-4 times a year for new constructions, renovations, and demolitions.

Uncovering Hidden Potential with DataSense

Supporting The Assessment Process

The council relied on Transaction Insights as a platform to quickly search and identify any significant changes in property values that necessitate a review by external consultants before amending the valuation list.

Better Handling Appeals And Objections

Improved accessibility to reliable data significantly enhanced the appeal and objections process for the local council. The Transaction Insights dashboard played a pivotal role in this process, providing valuable data to aid local authorities in explaining the basis and presenting comparable property data. This ensured a more transparent, data-driven, and efficient appeals process, benefiting both the local council and property owners.



DataSense transformed the council's property assessment process by offering accessible and reliable transaction data, raising the bar in property management. Empowered by transparent, data-driven insights, the council could swiftly and accurately make informed decisions, while also simplifying their appeals process. This transparent strategy cultivated trust and collaboration between the council and property owners, yielding mutual benefits.



DataSense Helping You Navigate A World of Possibilities

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