



LIMITED WARRANTY

VoltSafe Inc. warrants this product free from defects in material and workmanship for one year from date of purchase in Canada and continental United States.

Within this warranty period, VoltSafe Inc. will repair or replace, at its option, defective parts at no charge, provided the product is returned with proof of purchase. Before returning your product, please call the toll-free number or email support@voltsafe.com to receive a return authorization ID. Allow 2-4 weeks for return shipping.

VoltSafe Winter is certified solely as a magnetic extension cord for use with vehicle engine block heaters. This Limited Warranty covers defective product repairs or replacements for VoltSafe Winter, and it is only valid when used exclusively to power a vehicle engine block heater that draws less than an 840-wattage draw.

This warranty does not cover improper installation, misuse, abuse or neglect on the part of the owner. Such examples of misuse or abuse include, but are not limited to, driving over the device, connecting it to a battery blanket or maintainer, trickle charger, daisy-chaining it with other equipment, or using it with an engine block heater that draws over 840w. In any case that the product is taken apart or serviced by the customer, or an unauthorized dealer, the warranty is void. The device may only be paired with the official VoltSafe APP which is available on Apple or GooglePlay stores; pairing it with an unsupported version of the app will void its warranty.

This warranty gives you specific legal rights which may vary from province to province or state to state and does not cover areas outside Canada and continental United States.



To submit a warranty claim:
support@voltsafe.com

Please email a copy of your proof of purchase and include a brief description of your product concern. Attach a photo or video of the issue. Please also provide your contact information and the best time to reach you.