

SUPPORT MATRIX

HYCU OBM Management Pack for Citrix

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Requirements

This document provides up-to-date information about environments and applications that HYCU OBM Management Pack for Citrix (Citrix MP) supports.

Operating systems

One of the following supported operating systems is required to run Citrix MP.

Operations Bridge Manager

Citrix MP can be installed on the following operating systems supported by Operations Bridge Manager:

Operating system	Version
Redhat Enterprise Linux, Oracle Enterprise Linux	6.5 - 8.3 ^a
Windows Server	2012 R2 - 2019 (64-bit)

^a The listed supported versions are applicable if HYCU OBM Management Pack for Citrix 3.1 Patch 3 is applied.

For details on the supported operating systems, see the Operations Manager i support matrix at: <https://softwaresupport.softwaregrp.com/>

Operations Agent

Operations Bridge Manager configuration can be deployed to the managed nodes with Operations Agent installed on the following operating system:

Operating system	Version
Windows Server	2012 R2 - 2019 (64-bit)

For details on the supported operating systems, see the Operations Agent support matrix at: <https://softwaresupport.softwaregrp.com/>

Citrix VDI monitoring

VDA Machine Monitor provides monitoring for the following VDI types:

VDI type	Operating system
Server OS	Windows
Desktop OS	Windows

Application servers

One of the following supported application servers is required to run Citrix MP.

Operations Bridge Manager environment

Application server	Version
Operations Manager i	10.1x 10.6x
Operations Bridge Manager ^a	2018.05 (10.70) 2018.11 (10.71) 2019.05 (10.80) 2019.11 (10.82) 2020.05 (11.00) 2020.10 (11.01) 2021.05 (11.10)
Operations Agent ^a	12.00 - 12.20

^a The listed supported versions are applicable if HYCU OBM Management Pack for Citrix 3.1 Patch 3 is applied.

Citrix environment

One of the following supported application servers is required to run on the monitored the managed nodes:

Application server	Version ^a
XenApp & XenDesktop/Citrix Virtual Apps and Desktops	1909 - 2109 7.6 LTSR, 7.15 LTSR, 1912 LTSR
Citrix StoreFront	1909 - 2109 7.6 LTSR, 7.15 LTSR, 1912 LTSR
Citrix License Server	11.16.x, 11.17.x
Citrix Provisioning	1909 - 2109 7.6 LTSR, 7.15 LTSR, 1912 LTSR

^a The listed supported versions are applicable if HYCU OBM Management Pack for Citrix 3.1 Patch 3 is applied.

Citrix MP reporting functionality

The following supported application server is required for the Citrix MP reporting functionality:

Application server	Version
Operations Bridge Reporter	10.30

Software availability in native languages

Localization into languages other than English is currently not available for this product. In case of any special needs for localization, contact support@hycu.com.

