

Farnborough Airport Wins First Place for 16th Consecutive Year in AIN International FBO Survey



May 2022...// <u>Farnborough Airport</u> has retained its number one ranking in the Aviation International News (AIN) International FBO Survey 2022, winning the top title in the Europe, Middle East, Africa, and Asia Pacific category for the 16th year running.

The Airport is thrilled with the achievement in the annual independent survey, which is industry-wide and considered a true metric of performance as it is based on reviews by pilots, flight crews and dispatchers.

"To be recognised in these awards for the 16th year running is a resounding affirmation to Farnborough Airport's commitment to exceptional customer service and operational excellence, even during the challenging and changing circumstances of the past year. We are extremely grateful to all our customers and partners for their ongoing support and look forward to not only meeting but exceeding their expectations," said Simon Geere, Farnborough Airport CEO.

Farnborough Airport's score in the 2022 AIN International FBO Survey ranks it among the top five percent of all FBOs including those in North America, with its facilities category the highest this year overall. Its terminal is also among the highest globally in passenger amenities. This year, the Airport team plans to increase climate-controlled hangar capacity with a £35million investment as well as enlarge and resurface the apron parking areas and rehabilitate the existing runway to allow for more efficient aircraft movement.

"Along with our outstanding service, attention to detail and infrastructure, we're known for the amount of investment we commit to the airport to constantly improve our facilities and service," said FBO director Dominic Osborne.

ENDS

For high-res images please see here

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About Farnborough Airport: Farnborough Airport is Europe's leading private jet airport, the home of British aviation and first business aviation airport to achieve carbon neutrality. The most modern airport of its kind, Farnborough Airport offers five-star service, exclusivity, and privacy within easy reach of London, making it the premium choice for those looking to travel safely, flexibly, and efficiently. With health and wellbeing more important than ever, private jet travel is fast becoming a preferred option for those wishing to travel in both style and safety. From the moment passengers arrive at Farnborough, they can expect exceptional service at every point in their journey through the airport, including a dedicated concierge service on hand for every need. The award-winning terminal offers multiple lounges, private meeting rooms, refreshments and even gaming consoles to keep



younger travellers entertained. Passengers can also travel with their dogs or cats as Farnborough offers a Pet Travel Scheme with on-site vet to allow beloved companions to travel safely around the world.