

MURAL – Accessibility Conformance Report WCAG 2.1 and Revised Section 508 Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: Mural

Report Date: July 2023

Product Description: MURAL is a collaborative intelligence company. We connect teams to unlock their potential, increasing the innovation capacity of the enterprise. MURAL creates a culture of effective collaboration — where everyone is connected, contributing, and empowered to deliver business-driving outcomes.

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Notes: N/A

Evaluation Methods Used: Level Access (Level) comprehensively tested a selection of representative pages with automated, manual, and functional testing on desktop. Among other methodology, testing was comprised of automated testing with the Level Accessibility Platform, manual NVDA screen reader testing, keyboard navigation testing, and testing for WCAG 2.1 A and AA criteria including but not limited to color contrast, image alternative text, link text, text resizing, and a code-level manual inspection of the DOM. Level also functionally tested 6 typical user flows with NVDA 2023.1.

The following pages/screens were tested: Create Account, Verification Code Entry, Set Password, Existing Sign on, Start with a Workspace, New Team Workspace Creation, Make it about you, Mural Creation Content, Main Dashboard, Left Navigation Sidebar, Room Dashboard, In-Mural Help Shortcuts, In-Mural Chat, In-Mural Comments, In-Mural Outline, In-Mural Activity, Room Creation (Open), Share Mural, Mural Members, Search for Murals/Rooms, Mural Add Icons, Canvas Navigation, Mural Add Text, Mural Add Sticky Note, Mural Add Shapes, Mural Add Images, Mural Voting Process, Mural Voting Setup, Team/Role Selection, Paywall, Add sticky, Learning, Learn mural, Team+ plan checkout

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web) 	<p>Web: Does Not Support</p>	<p>Web: Many sections of the provide informative and understandable information for content with a notable exception for users relying on screen readers and other assistive technology. The content covered includes multiple types of controls and media, as well as content that should be hidden and not rendered for assistive technology. Many of the issues occur within canvas portions of the application, but users with vision disabilities may still have difficulty understanding information within core setup flows and within non-mural canvas screens.</p> <p>Specific issues include:</p> <ul style="list-style-type: none"> Images that provide the accessible names for controls lack alternative text within core areas such as navigation, mural creation flows, and mural canvas features Alternative text for images that provide important content are either not informative or repetitive within core areas such as navigation and mural canvas features Images that serve a decorative purpose have alternative text content which is either confusing or repetitive to existing on-screen content within core areas such as navigation, mural creation flows, and mural canvas features Empty or visually hidden controls, as well as redundant visually hidden headings are rendered by assistive technology Custom controls lack proper name, role, and/or state. These include menus, search controls, tooltips, some navigation, core management table controls, and features within canvas screens

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web) 	Web: Supports	Web: The product does not contain prerecorded audio-only or video-only media.
<u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web) 	Web: Supports	Web: The product does not include any "synchronized multimedia" (video with an audio track).
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web) 	Web: Supports	Web: The product adequately provides an alternative for any time-based media or prerecorded video content.

Criteria	Conformance Level	Remarks and Explanations
<p>1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web) 	Web: Does Not Support	<p>Web: The product does not always ensure that information, structure, and relationships conveyed through presentation can also be determined programmatically or through text. Issues occur within account and team creation flows, mural creation, dashboard management, mural learning and help pages, and throughout the mural canvas features.</p> <p>Specific issues include:</p> <ul style="list-style-type: none"> Implicit headings and the incorrect use of headings with that may impede efficient content navigation and understanding Live regions not indicated for actionable information such as account authentication, important notifications, and chat features Core management data tables are incorrectly formatted which may cause difficulty in determining purpose and interactivity for screen reader users Placeholder values are used to incorrectly label input controls, which may negatively affect users with cognitive disabilities Some landmark regions are used incorrectly or not identifiable which may impede efficient content navigation and understanding
<p>1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web) 	Web: Supports	Web: The product presents content in a meaningful sequence.
<p>1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web) 	Web: Supports	Web: The product does not include Instructions that rely solely on sensory characteristics.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web) 	Web: Partially Supports	<p>Web: Some of the elements in the product do not use color as the only visual means of conveying information within mural creation flows, search content, core management tables, and within mural canvas features.</p> <p>Exceptions include:</p> <ul style="list-style-type: none"> sticky notes and search highlight functionality that uses color alone Main content and page tabs that use color alone to indicate role and state
<p><u>1.4.2 Audio Control</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web) 	Web: Supports	<p>Web: The product does not include audio that plays automatically.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.1.1 Keyboard</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web) 	<p>Web: Partially Supports</p>	<p>Web: Interactive content within the product is mostly accessible from the keyboard. Some issues occur within workplace and mural setup, dashboard screens, core management tables, dialogs, and learning/help pages.</p> <p>An important note for the mural canvas is that keyboard shortcuts are required to use key features. Documentation can be found within help sections of the product. Users unfamiliar with using shortcuts may experience some initial difficulty.</p> <p>Specific issues include:</p> <ul style="list-style-type: none"> Some custom controls such as accordions, tooltips, dropdowns, and elements requiring drag and group functionality are not keyboard accessible Interactive functionality of main controls such as “Continue,” “Previous,” and “Next” are not operable with a keyboard Inactive elements are present in the focus order, such as button controls and form fields Some content not properly grouped, such as radio controls, reduce keyboard functionality
<p><u>2.1.2 No Keyboard Trap</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web) 	<p>Web: Partially Supports</p>	<p>Web: Where keyboard focus can be moved to a component, the product mostly allows focus to be moved away using only a keyboard interface.</p> <p>Exceptions include:</p> <ul style="list-style-type: none"> Tabpanel and accordion content, presentation mode, and some modal content traps focus

Criteria	Conformance Level	Remarks and Explanations
<u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 only) Revised Section 508 – Does not apply	Web: Supports	Web: The product does not use character key shortcuts, allows a mechanism to turn the shortcut off, or the keyboard shortcut is only active when that component has focus.
<u>2.2.1 Timing Adjustable</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web) 	Web: Supports	Web: The product does not include time limits, or the time limits are compliant.
<u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web) 	Web: Supports	Web: The product does not include content which moves, blinks, scrolls or auto-updates, or allows a method to turn off such animations.
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web) 	Web: Supports	Web: The product does not include flashing content.
<u>2.4.1 Bypass Blocks</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web) 	Web: Supports	Web: The product provides skip links and other mechanisms to bypass blocks of content that are repeated on multiple Web pages.

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) 	Web: Partially Supports	<p>Web: The product mostly provides a suitable title for content with some exceptions found within team/role selection flows, payment flows, mural canvas, and some core management screens.</p> <p>Exceptions include:</p> <ul style="list-style-type: none"> • Dialogs and modals • Some pages only have title of “MURAL”
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) 	Web: Partially Supports	<p>Web: The product allows navigation sequentially in a focus order that matches the logical reading order with some exceptions. Issues can be found within mural creation flows, dashboards, search components, purchase flows, and mural canvas features. Users may have difficulty understanding or navigating content.</p> <p>Exceptions include:</p> <ul style="list-style-type: none"> • Keyboard focus does not remain within modal content • Some navigation controls are not placed logically within focus order • Search content is not adjacent in focus order from search form which can cause confusion and frustration accessing results

Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web) 	Web: Partially Supports	<p>Web: The product contains some links whose purpose cannot be determined from the link text alone or from the link text together with its programmatically determined link context. Users may find some issues within learning screens, dashboards, and mural creation flows.</p> <p>Exceptions include:</p> <ul style="list-style-type: none"> "View More" links have identical accessible names Some links with aria-labels or have images as child content do not have meaningful names, such as preview links and MURAL workspace section links
2.5.1 Pointer Gestures (Level A 2.1 only) Revised Section 508 – Does not apply	Web: Supports	<p>Web: The product does not require multipoint or path-based gestures for operation.</p>
2.5.2 Pointer Cancellation (Level A 2.1 only) Revised Section 508 – Does not apply	Web: Supports	<p>Web: The product does not use a pointer to execute any part of the function.</p>
2.5.3 Label in Name (Level A 2.1 only) Revised Section 508 – Does not apply	Web: Partially Supports	<p>Web: The product mostly ensures that when user interface components with labels that include text or images of text, the accessible name contains the text presented visually. Some users may still experience issues within team workspace screens, dashboards, core management tables, and some payment flows.</p> <p>Exceptions include:</p> <ul style="list-style-type: none"> Checkbox components without a programmatically associated label Link controls with visible text where the visible text is not included in the accessible name

Criteria	Conformance Level	Remarks and Explanations
<u>2.5.4 Motion Actuation</u> (Level A 2.1 only) Revised Section 508 – Does not apply	Web: Supports	Web: The product does not have functionality that requires device motion or user motion.
<u>3.1.1 Language of Page</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web) 	Web: Supports	Web: The product programmatically indicates the default human language used on each page.
<u>3.2.1 On Focus</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web) 	Web: Partially Supports	Web: In most cases, the product does not initiate a change in context as a result of any component receiving focus. Some exceptions occur within mural creation flows. Exceptions include: <ul style="list-style-type: none"> • Radio button controls are selected incorrectly when moving focus
<u>3.2.2 On Input</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web) 	Web: Supports	Web: The product does not initiate a change in context when the setting of a user interface component is changed.
<u>3.3.1 Error Identification</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web) 	Web: Partially Supports	Web: The product mostly indicates specifically which input is in error, using a text description, when such errors are detected. Exceptions occur within account creation flows. Exceptions include: <ul style="list-style-type: none"> • First or Last name fields

Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web) 	Web: Partially Supports	<p>Web: The product provides programmatically identifiable labels and instructions for most user input fields with some exceptions within sign up/sign on flows, some payment flows, and some learning/help content.</p> <p>Exceptions include:</p> <ul style="list-style-type: none"> Radio group and some text field controls Error messages are not associated with their corresponding field, such as password and promo code
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web) 	Web: Partially Supports	<p>Web: The product presents mostly well-formed markup and properly nested controls with some exceptions within mural creation flows, mural canvas features, and some payment flows.</p> <p>Exceptions include:</p> <ul style="list-style-type: none"> Improper nesting or not well-formed controls IDs used on more than one element

Criteria	Conformance Level	Remarks and Explanations
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) 	<p>Web: Does Not Support</p>	<p>Web: The product does not adequately convey information from elements that use ARIA in an invalid or inappropriate way, as well as common components lack proper structure. These issues can be found within team/user role setup flows, signup and sign on flows, learning and some help screens, payment flow screens, core management tables, within share components, search screens, and within mural canvas features. Users with cognitive disabilities and those that rely on assistive technology may be unable to determine the purpose of fields and controls.</p> <p>Specific issues include:</p> <ul style="list-style-type: none"> • Invalid ids used for labeling controls within mural canvas features • Inline errors are not programmatically associated within sign up and sign up flows as well as payment flows • Dialogs lack proper structure • Radio button groups are improperly formed within mural creation screens and learning/help screens • Form fields implement ARIA incorrectly within core team workspace, mural creation screens, and within mural canvas features

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.4 Captions (Live)</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web) 	Web: Supports	Web: The product does not contain live synchronized media.
<u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web) 	Web: Supports	Web: The product provides audio descriptions for "synchronized multimedia" (video with an audio track).
<u>1.3.4 Orientation</u> (Level AA 2.1 only) Revised Section 508 – Does not apply	Web: Supports	Web: The product does not restrict its view and operation to a single display orientation.
<u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 only) Revised Section 508 – Does not apply	Web: Supports	Web: The purpose of each input field collecting information about the user can be programmatically determined within the product.
<u>1.4.3 Contrast (Minimum)</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web) 	Web: Partially Supports	Web: The product mostly supports compliant color contrast of text in screens tested. Exceptions include: <ul style="list-style-type: none"> • Labels for interactive elements • View more text elements • Section titles • Textual instructions and notifications

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web) 	<p>Web: Does Not Support</p>	<p>Web: The product does not adequately allow text to be zoomed resized or diminishes understanding of zoomed text. Issues occur within mural canvas and non-canvas screens. Users with low vision who need to resize text will have difficulty accessing content.</p> <p>Specific issues include:</p> <ul style="list-style-type: none"> Full prevention of access with “open in app” message Navigation controls are cropped within the browser or are not available at 200% zoom Modal content is not available due to content reflow that breaks logical content visibility and understanding or is off-screen
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web) 	<p>Web: Partially Supports</p>	<p>Web: The product uses text instead of images of text (except for logos) in some instances.</p> <p>Exceptions include:</p> <ul style="list-style-type: none"> List content using images of list items without alternative text or list markup

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.10 Reflow (Level AA 2.1 only) Revised Section 508 – Does not apply</p>	<p>Web: Does Not Support</p>	<p>Web: The product does not adequately allow content to reflow without diminishing content understanding or preventing functionality. Issues occur within mural canvas and non-canvas screens. Users with low vision who need to resize text will be prevented from accessing content.</p> <p>Specific issues include:</p> <ul style="list-style-type: none"> • Full prevention of access with “open in app” message • Two-dimensional scrolling for main page grid content and interactive content, including navigation • Content that overlaps such as pinned chat control, forms
<p>1.4.11 Non-text Contrast (Level AA 2.1 only) Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p>	<p>Web: The visual presentation of non-text content has a contrast ratio of at least 3:1 in some instances.</p> <p>Exceptions include:</p> <ul style="list-style-type: none"> • Hovered and focused content indication • Selected content indication • Borders of interactive content • Icons describing control purpose

Criteria	Conformance Level	Remarks and Explanations
1.4.12 Text Spacing (Level AA 2.1 only) Revised Section 508 – Does not apply	Web: Partially Supports	Web: The product mostly supports custom text spacing without loss of content or functionality. Exceptions include: <ul style="list-style-type: none"> Some radio button labels truncate without allowing full understanding of content
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Revised Section 508 – Does not apply	Web: Partially Supports	Web: Most content that becomes visible on pointer hover or keyboard focus is dismissible, hoverable, and persistent with some exceptions. Exceptions include: <ul style="list-style-type: none"> Tooltip content describing the purpose of icon controls
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web) 	Web: Supports	Web: The product allows users to navigate through pages in multiple ways.
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web) 	Web: Partially Supports	Web: The product uses headings and labels that describe their topic or purpose in most with some exceptions. Exceptions include: <ul style="list-style-type: none"> Button controls inaccurately describing interaction purpose Icon button controls without names

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.7 Focus Visible</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web) 	Web: Partially Supports	<p>Web: The product adequately presents visible indication of keyboard focus with some exceptions.</p> <p>Exceptions include:</p> <ul style="list-style-type: none"> Keyboard focus not indicated visually (tooltip indicators, main interactive controls such as buttons and drop downs)
<p><u>3.1.2 Language of Parts</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web) 	Web: Supports	Web: The product indicates the human language and does not contain parts which are in a different human language.
<p><u>3.2.3 Consistent Navigation</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web) 	Web: Supports	Web: The product provides navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated.
<p><u>3.2.4 Consistent Identification</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web) 	Web: Supports	Web: The product provides consistent identification of components with the same functionality.
<p><u>3.3.3 Error Suggestion</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web) 	Web: Supports	Web: The product does not contain input errors that require suggestions are provided to users.

Criteria	Conformance Level	Remarks and Explanations
<u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: The product does not process legal commitments or financial transactions, does not submit test responses, and does not modify user-controllable data.
<u>4.1.3 Status Messages</u> (Level AA 2.1 only) Revised Section 508 – Does not apply	Web: Partially Supports	Web: The product mostly allows status messages to be determined programmatically without receiving focus. Users may have some difficulty in understanding if status changes have occurred. Specific issues include: <ul style="list-style-type: none"> • Search within major features, such as Add Icons, present results without relaying status of in progress queries, completed queries, and understanding of results.

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Web: Partially Supports	<p>Web: The product's features mostly allow people without vision to use screen readers to interact with user interface elements. A rating of Partially Supports has been provided for the reason(s) disclosed in:</p> <ul style="list-style-type: none"> • SC 1.1.1 Non-Text Content • SC 1.3.1 Info and Relationships • SC 1.4.1 Use of Color • SC 2.1.1 Keyboard • SC 2.1.2 No Keyboard Trap • SC 2.1.3 Keyboard (No Exception) • SC 2.2.2 Pause, Stop, Hide • SC 2.4.2 Page Titled • SC 2.4.3 Focus Order • SC 2.5.3 Label In Name • SC 3.2.1 On Focus • SC 3.2.5 Change On Request • SC 3.3.1 Error Identification • SC 3.3.2 Labels Or Instructions • SC 4.1.2 Name, Role, Value

Criteria	Conformance Level	Remarks and Explanations
302.2 With Limited Vision	Web: Partially Supports	<p>Web: The product's features don't allow people with vision loss to interact with user interface elements.</p> <p>A rating of Does Not Support has been provided for the reason(s) disclosed in:</p> <ul style="list-style-type: none"> • SC 1.1.1 Non-Text Content • SC 1.3.1 Info and Relationships • SC 1.4.1 Use of Color • SC 1.4.4 Resize Text • SC 2.1.1 Keyboard • SC 2.1.3 Keyboard (No Exception) • SC 2.4.3 Focus Order • SC 2.4.7 Focus Visible • SC 2.5.3 Label In Name • SC 3.2.1 On Focus • SC 3.2.5 Change on Request • SC 3.3.1 Error Identification • SC 3.3.2 Labels or Instructions • SC 4.1.2 Name, Role, Value
302.3 Without Perception of Color	Web: Partially Supports	<p>Web: The product's features mostly allow users without perception of color to interact with user interface elements.</p> <p>A rating of Partially Supports has been provided for the reason(s) disclosed in:</p> <ul style="list-style-type: none"> • SC 1.4.1 Use of Color • SC 1.4.3 Contrast (Minimum)
302.4 Without Hearing	Web: Supports	Web: The product is usable by people without hearing.
302.5 With Limited Hearing	Web: Supports	Web: The product is usable by people with limited hearing.

Criteria	Conformance Level	Remarks and Explanations
302.6 Without Speech	Web: Supports	Web: The product is usable by people without speech.
302.7 With Limited Manipulation	Web: Partially Supports	<p>Web: The product features do not allow people with limited manipulation to interact with user interface elements.</p> <p>A rating of Does Not Support has been provided for the reason(s) disclosed in:</p> <ul style="list-style-type: none"> • SC 1.3.1 Info and Relationships • SC 2.1.1 Keyboard • SC 2.1.2 No Keyboard Trap • SC 2.1.3 Keyboard (No Exception) • SC 2.4.3 Focus Order • SC 2.4.7 Focus Visible • SC 2.5.3 Label In Name • SC 4.1.2 Name, Role, Value
302.8 With Limited Reach and Strength	Web: Partially Supports	<p>Web: The product's features mostly allow people with limited language, cognition, and learning abilities to interact with the user interface.</p> <p>A rating of Partially Supports has been provided for the reason(s) disclosed in:</p> <ul style="list-style-type: none"> • SC 1.3.1 Info and Relationships • SC 2.4.2 Page Titled • SC 2.4.4 Link Purpose (In Context) • SC 3.3.1 Error Identification • SC 3.3.2 Labels or Instructions • SC 4.1.2 Name, Role, Value

Criteria	Conformance Level	Remarks and Explanations
302.9 With Limited Language, Cognitive, and Learning Abilities	Web: Partially Supports	<p>Web: The product's features mostly allow people with limited language, cognition, and learning abilities to interact with the user interface. A rating of Partially Supports has been provided for the reason(s) disclosed in:</p> <ul style="list-style-type: none"> • SC 1.3.1 Info and Relationships • SC 2.4.2 Page Titled • SC 2.4.4 Link Purpose (In Context) • SC 3.3.1 Error Identification • SC 3.3.2 Labels or Instructions • SC 4.1.2 Name, Role, Value

Chapter 5: Software

Notes: N/A

Chapter 6: Support Documentation and Services

Notes: N/A