



BUILDING TECHNOLOGY THAT BRINGS PEOPLE HOME... EVERY TIME

## LIMITED WARRANTY ON VITA LOAD NAVIGATOR, VITA RESCUE SYSTEM, VITA LOAD PILOT, OR ANY OTHER VITA PRODUCT, HEREIN KNOWN AS "VITA PRODUCT(S)"

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THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

THE LIMITED WARRANTY CAN ALSO BE FOUND ONLINE AT [WWW.VITATECH.CO/WARRANTY](http://WWW.VITATECH.CO/WARRANTY) AND IN THE DOCUMENTATION WE PROVIDE WITH THE VITA PRODUCT.

WE WARRANT THAT DURING THE WARRANTY PERIOD, THE VITA PRODUCTS WILL BE FREE FROM DEFECTS IN MATERIALS AND WORKMANSHIP. THIS LIMITED WARRANTY IS IN PLACE OF ALL OTHER EXPRESS WARRANTIES.

WE LIMIT THE DURATION AND REMEDIES OF ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY.

NOTE: SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

OUR RESPONSIBILITY FOR DEFECTIVE VITA PRODUCTS IS LIMITED TO REPAIR OR REPLACEMENT AS DESCRIBED BELOW IN THIS WARRANTY STATEMENT.

### WHO MAY USE THIS WARRANTY?

Vita Inclinata Technologies, Inc. located at address [295 Interlocken Blvd Suite #100, Broomfield, CO 80021](#) ("we"), extends this limited warranty only to the consumer who originally purchased the Vita Product ("you"). It does not extend to any subsequent owner or other transferee of the Vita Products.



### WHAT DOES THIS WARRANTY COVER?

This limited warranty covers defects in materials and workmanship of the Vita Product for the Warranty Period as defined below.

### WHAT DOES THIS WARRANTY NOT COVER?

This limited warranty does not cover any damage due to: (a) transportation; (b) storage; (c) improper use; (d) failure to follow the Vita Product instructions or to perform any preventive maintenance; (e) modifications; (f) unauthorized repair; (g) normal wear and tear; or (h) external causes such as accidents, abuse, or other actions or events beyond our reasonable control.

### WHAT IS THE PERIOD OF COVERAGE?

This limited warranty starts on the date of your agreement and lasts for one year (the "**Warranty Period**"). The Warranty Period is not extended if we repair or replace the product. We may change the availability of this limited warranty at our discretion, but any changes will not be retroactive.

### WHAT ARE YOUR REMEDIES UNDER THIS WARRANTY?

With respect to any defective Vita Product during the Warranty Period, we will, in our sole discretion, either repair or replace such Vita Product (or the defective part) free of charge. We will also pay for shipping and handling fees to return the repaired or replacement product to you if we elect to repair or replace the defective Vita Product. However, after inspection of your Vita Product, if we determine that this limited warranty does not cover the type of damage to your Vita Product, you will be responsible for reimbursing us for the shipping and handling fees. You must notify us within 48 hours of the damage occurring to your Vita Product in order to obtain warranty service.

#### HEADQUARTERS

295 Interlocken Blvd #100  
Broomfield, CO 80021

#### DC OFFICE

226 4th Street NE  
Washington, D.C. 20002

**(833) 600-VITA** [www.vitaerospace.co](http://www.vitaerospace.co)



## HOW DO YOU OBTAIN WARRANTY SERVICE?

To obtain warranty service, you must email our Customer Success Department at [customersuccess@vitatech.co](mailto:customersuccess@vitatech.co) during the Warranty Period to obtain our warranty service request form. You will then be instructed to fill out the warranty service request form, which will be provided to you through email. Information you will need to provide to us on the service request form will include: 1) a summary of the nature of the damage to your product; 2) the date on which the damage occurred; and 3) how the damage occurred. If the warranty service request is approved, you will then be issued a Return Merchandise Authorization ("RMA") number. No warranty service will be provided without an RMA number. You will then receive shipping instructions to return the damaged Vita Product.

## LIMITATION OF LIABILITY

**THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND OUR ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY. OUR LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE VITA PRODUCT, NOR SHALL WE UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT.**

**NOTE: SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.**