Prey | Restrictions and Requirements

¡Remember! Features may or may not be included according to your Prey Plan

Android 🤖

Tracking & Monitoring	🤖 Android	
Geolocation Tracking	✓	Location and GPS permissions required
Location History	✓	1 month
Control Zones	✓	2,5 km radius maximum per zone
Control Zones Alerts	✓	
Control Zones Actions	✓	
Device Activity Log	✓	1 month
Hardware Information	✓	
Low Battery Notification	✓	
SIM Card Change Alert	✓	

Missing Report Features		
Mark as Missing/ Recovered	✓	
Missing Reports	✓	Up to 100*
Report Frequency	✓	**
Front & Back Silent Camera Pictures	✓	
Screenshot	✓	Screen has to be on

Data & Device Security		
Screen Lock	✓	Android 7 and newer
Remote Alarm	✓	
Alert Message	✓	
Custom Wipe	✓	SD wipe and factory reset
File Retrieval	✓	Files up to 25 MB. Picture, multimedia content and files access permissions required. Android 12 supports multimedia files only
Factory Reset	✓	Inside Custom Wipe feature

Multi-device Management		
Multi-user Accounts	✓	
Global Management Panel	✓	
Fleet Status Dashboard	✓	
Global Management Panel	✓	
Group Labelling	✓	
User Contact Assignment	✓	
Advanced Search	✓	
CSV Data Exports	✓	
Developer API	✓	
Two Factor Verification	✓	
Email Notifications	✓	
Mass Actions	✓	
Audit Log	✓	
Device Loan Manager	✓	

Automated Actions	🤖 Android	
Event-based Actions	✓	
One-time Actions	✓	
Time-frame Actions	✓	

* Up to 100. Once the limit number is reached, the new reports start to overwrite the older ones. Reports may be starred in your panel in order to keep them from disappearing.

** Every 2, 5, 10 or 20 minutes

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iOS

Tracking & Monitoring	iOS	
Geolocation Tracking	✅	
Location History	✅	1 month
Control Zones	✅	
Control Zones Alerts	✅	
Control Zones Actions	✅	Dummy notification toggle enabling required when creating your action in Panel
Device Activity Log	✅	1 month
Hardware Information	✅	

Missing Report Features		
Mark as Missing/ Recovered	✅	
Missing Reports	✅	Up to 100*
Report Frequency	✅	**
Front & Back Silent Camera Pictures	✅	
Screenshot	✅	

Data & Device Security		
Camouflage	✅	
Screen Lock	✅	Apple Push certificate required
Remote Alarm	✅	
Alert Message	✅	
File Retrieval	✅	Files up to 25 MB
Clear Passcode	✅	
Factory Reset	✅	MDM permission required

Multi-device Management		
Multi-user Accounts	✅	
Global Management Panel	✅	
Fleet Status Dashboard	✅	
Global Management Panel	✅	
Group Labelling	✅	
User Contact Assignment	✅	
Advanced Search	✅	
CSV Data Exports	✅	
Developer API	✅	
Two Factor Verification	✅	
Email Notifications	✅	
Mass Actions	✅	MDM permission required
Audit Log	✅	
Device Loan Manager	✅	

Automated Actions	iOS	
Event-based Actions	✅	
One-time Actions	✅	
Time-frame Actions	✅	

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Desktop 😊

Tracking & Monitoring	Windows	macOS	Ubuntu	ChromeOS
Geolocation Tracking	✓	✓ Location permissions required	✓	✓
Location History	✓ 1 month	✓ 1 month	✓ 1 month	✓ 1 month
Control Zones	✓	✓	✓	✓
Control Zones Alerts	✓	✓	✓	✓
Control Zones Actions	✓	✓ Keep apps open toggle enabling required when creating a Lock Action	✓	✓
Device Activity Log	✓ 1 month	✓ 1 month	✓ 1 month	✓ 1 month
Hardware Information	✓	✓ M1/M2 devices present issues	✓	✓
Hardware Changes Log	✓	✓	✓	✗

Missing Report Features	Windows	macOS	Ubuntu	ChromeOS
Mark as Missing/ Recovered	✓	✓	✓	✓
Missing Reports	✓ Up to 100*	✓ Up to 100*	✓ Up to 100*	✓ Up to 100*
Report Frequency	✓ **	✓ **	✓ **	✓ **
Front & Back Silent Camera Pictures	✓	✓	✓	✗
Screenshot	✓	✓	✓	✗

Data & Device Security	Windows	macOS	Ubuntu	ChromeOS
Screen Lock	✓	✓ MDM permission required	✗	✗
Remote Alarm	✓	✓	✓	✓
Alert Message	✓	✓	✓ Screen resolution issues on versions 20.10 or newer	✓
Custom Wipe	✓	✓	✓	✓
File Retrieval	✓ Files up to 25 MB	✓ Files up to 25 MB	✓ Files up to 25 MB	✗
Remote Encryption	✓	✗	✗	✗
Factory Reset	✓	✗	✗	✗
Kill Switch	✓	✗	✗	✗

Multi-device Management	Windows	macOS	Ubuntu	ChromeOS
Multi-user Accounts	✓	✓	✓	✓
Global Management Panel	✓	✓	✓	✓
Fleet Status Dashboard	✓	✓	✓	✓
Global Management Panel	✓	✓	✓	✓
Group Labelling	✓	✓	✓	✓
User Contact Assignment	✓	✓	✓	✓
Advanced Search	✓	✓	✓	✓
CSV Data Exports	✓	✓	✓	✓
Developer API	✓	✓	✓	✓
Unattended Install	✓	✗	✗	✗
Two Factor Verification	✓	✓	✓	✓
Email Notifications	✓	✓	✓	✓
Mass Actions	✓	✓ Keep apps open toggle enabling required when creating Mass Locks	✓	✗
Audit Log	✓	✓	✓	✓
Device Loan Manager	✓	✓	✓	✓

Automated Actions	Windows	macOS	Ubuntu	ChromeOS
Event-based Actions	✓	✓	✓	✗
One-time Actions	✓	✓	✓	✗
Time-frame Actions	✓	✓	✓	✗

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