

Privacy Policy

Fenestra Holdings Limited Commitment to Privacy

Fenestra Holdings Limited ("We") are committed to protecting your privacy. This policy explains how we collect, use, and safeguard your personal data. Please read this document carefully. By visiting www.fenestra.io, you agree to the practices outlined herein.

For the purposes of the General Data Protection Regulation (GDPR), the data controller is Fenestra Holdings Limited, located at 71-75 Shelton Street, Covent Garden, London, WC2H 9JQ.

Definitions

Capitalized terms used but not defined herein shall have the meaning ascribed to them in our Terms and Conditions of Use.

Data We Collect

We collect and process the following categories of information:

1. **Information You Provide:** This includes data you provide through our website, email, phone, or other platforms. This may include your name, address, email, company name, phone number, financial information, and other personal details.
2. **Automated Information:** We automatically collect data related to your interactions with our site, such as page visits, clicks, and other usage data.
3. **Publicly Available Information:** We may collect information that is publicly available or provided by third-party services.
4. **Data You Submit:** This includes any messages, documents, or other content you submit through our site.

Cookies

Introduction

At Fenestra Holdings Limited ("We," "Us"), we use cookies to enhance your experience and improve our website, www.fenestra.io. This Cookie section explains what cookies are, how we use them, and how you can manage them.

What Are Cookies?

Cookies are small text files that are placed on your computer or mobile device when you visit a website. They are used to store information that is useful for the website to function or to personalize your experience.

Types of Cookies We Use

Strictly Necessary Cookies: These cookies are essential for our website to function correctly. They enable you to navigate the site and use our services. Without these cookies, the services you have requested cannot be provided.

Performance Cookies: These cookies collect information about how visitors use our website, such as which pages are visited most often. These cookies do not collect personal data and are only used to improve how the website works.

Functionality Cookies: These cookies allow our website to remember choices you make, like your username or region, and offer a personalized experience.

Targeting Cookies: These cookies are used to show you advertisements that are relevant to you and your interests. They are also used to limit the number of times you see an advertisement and measure the effectiveness of an advertising campaign.

Third-Party Cookies

We use third-party services that may also set cookies on your device, which may include:

Google Analytics

Amplitude

Segment

Social sharing tools (e.g., Facebook, Twitter, LinkedIn)

How to Manage Cookies

Most web browsers automatically accept cookies, but you can change your browser settings to decline cookies if you prefer. However, disabling cookies may affect the functionality of our website.

For more information on managing cookies, you can visit www.aboutcookies.org.

Use of Your Data

We use your data to:

1. Provide our services.
2. Offer customer support.
3. Send you information about similar services, unless you opt out.
4. Administer and improve our site.
5. Ensure the security of our site.
6. Comply with legal requirements.

Sharing Your Data

We may share your data with:

1. Subsidiaries and affiliates.
2. Selected third-party service providers.
3. In compliance with legal obligations or to protect our rights and those of others.

Data Storage and Security

We may store your data outside the European Economic Area (EEA). We have implemented safeguards to protect your data during transfer and storage. Despite these measures, we cannot guarantee the absolute security of data transmitted over the internet.

Rights

You have the right to:

1. Request access to your data.
2. Rectify or delete your data.
3. Object to or restrict processing of your data.
4. Data portability.

To exercise these rights, please contact us at hello@fenestra.io.

Third-Party Links

Our site may contain links to third-party websites. We are not responsible for the privacy practices of these external sites.

Changes to This Policy

We reserve the right to update this policy. Any changes will be posted on this page, and we will strive to notify you of any significant changes.

Contact Us

For any queries regarding this policy, please contact us at hello@fenestra.io or through our physical address provided above.