# notable

# Intelligent automation to power growth

Notable transforms how patients access care and how providers get paid with healthcare's leading intelligent automation platform. Through flexible integration and unmatched artificial intelligence, Notable empowers patients with guided experiences and staff with touchless workflows.

Serve more patients without hiring more staff



# Intelligent Intake

Capture accurate patient information with ease to maximize clinical and financial outcomes.



# Intelligent Authorizations

Reduce staff time spent on the authorization process while accelerating access to care.



# Intelligent Scheduling

Provide patients the ability to self-schedule appointments at their convenience.



# Intelligent Population Health

Close care gaps faster so patients receive the right care from the right provider at the right time.



# Intelligent Referrals

Remove barriers to care by decreasing the referral processing time and increasing completion.

Leading providers use Notable to transform patient access, revenue cycle, and growth





**2**x

increase in new patient appointments



patients completed the care gap closure process





50%

decrease in eligibility- and registration-related denials 64%

reduction in no-shows





**75%** 

decrease in daily chart review time

91%

prior authorization success rate

# Intelligent Intake

# **Empower patients to** easily complete intake and registration

Notable's configurable platform and iterative approach to implementation enabled us to launch a digital-first check in experience in just four weeks. We have extended the capacity of our human workforce to serve patients, without having to increase staffing.

Michelle McClurg, VP and Chief Experience Officer at Reid Health

# Patient registration

Guide patients through pre-visit registration with a remembered experience that prompts action, eliminates hassles, prevents denials, and unburdens staff.

### Insurance payer-plan selection

Accelerate revenue capture and eliminate administrative burden with automated Al-powered insurance matching.

# Clinical form support

Free capacity for staff to focus on care delivery by enabling patients to self-report clinical information.

300%

increase in copayment collections

projected annual cost savings



Intelligent Authorizations

# Ensure patients get the care they need faster

By automating various revenue cycle tasks, we are

working on improving quality, reducing the number of manual repetitive tasks and errors, and planning to achieve significant time savings for our staff and a lower cost-to-collect - and a better patient experience overall.

Lucy Sumner, VP of Revenue Cycle at Austin Regional Clinic

# Worklist clean-up

Filter out accounts that do not require prior authorizations.

### Quick approval submission

Enable staff to work at top of license by submitting auto-authorizations without manual intervention.

# Authorization statusing

Keep tabs on the status of every authorization.

# Notice of admission

Execute notice of admissions into the payer portal.

91%

automated authorizations success rate

20%

reduction in write-offs



100%

of customers would buy Notable again

100%

of customers are satisfied

100%

of customers see value within 6 months

likelihood to recommend

executive involvement

# Acquire new patients and improve retention

By investing in intelligent automation, we are removing the burden on the patient to determine when they need to be seen for care. At the same time, we are enabling the provider to take a more proactive approach with each of their patients.

Kristen Guillaume, VP and Chief Information Officer at North Kansas City Hospital and Meritas Health

# Outbound scheduling

Proactively nudge patients to schedule recommended care through care gaps, orders-based, and referrals scheduling - without hiring more staff.

### Inbound scheduling

Simplify the patient experience of finding and scheduling primary and specialty care.

### Appointment confirmation

Reduce no-shows and late cancellations by dynamically engaging the right patient at the right time.

93%

appointments booked without staff intervention decrease in no-shows and cancellations



Intelligent Population Health

# **Engage patients across** the care journey

For so long, our care coordinators were mired in paperwork and data entry. Now, Notable surfaces the right data at the right time to eliminate the many minutes per patient they would normally spend factfinding in the EHR.

Dave Henriksen, VP of Clinical Operations at Castell

# Care gap chart scrubbing

Validate and reconcile care gaps by surfacing actionable data from EHR documentation.

### Care gap outreach

Improve health outcomes at scale by proactively engaging patients to schedule recommended care.

annual cost savings

increase in patients engaged in care gap closure across partners



od Intelligent Referrals

# **Keep patients** in-network across the care journey

Notable gives us the insights we need in order to ensure patients receive the exceptional care they need, right when they need it.

Mark Thiel, Former VP of Primary Care at ThedaCare

# Referrals order entry

Create referral orders in the EHR via data extraction of incoming faxes, EHR messages, and referral portals.

### Referrals scheduling

Give patients their referral status in real-time and prompt them to self-schedule appointments.

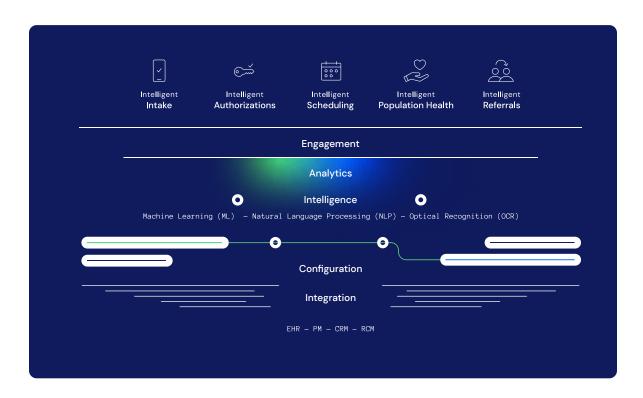
146K+

phone calls eliminated annually

staff hours saved annually

# The Notable platform

Notable harnesses the latest advances in AI to deliver healthcare's most comprehensive automation platform. By deploying digital assistants within any source system to perform manual and repetitive work on behalf of staff and clinicians, Notable drives the patient acquisition, retention, and reimbursement to scale growth without hiring more staff.



# Seamless integration

Deploy digital assistants within any EHR, CRM, or source system with limited backend work for IT.



# Flow Studio

Empower anyone to build, configure, and monitor flows through a no-code platform.

# **Data Security**

