

Leadership & People Management Blended course

Lead, inspire and manage diverse teams of people

Dates 2024



Spring

Online self-paced: 25/03 to 19/04 Face-to-Face: 22/04 to 26/04 Autumn

Online self-paced: 23/09 to 18/10 Face-to-Face: 21/10 to 25/10

Why our course

The most valuable assets of your organisation are the people. Today's effective leaders are conscious of their personal motives, understand what drives others, and are able to communicate effectively with different people. Inspiring others means generating trust, showing empathy and being a role model. Do you have what it takes? What aspects do you need to develop? By developing your personal leadership style and adjusting your communication to your staff's personal needs you will support them to perform to the best of their ability. In particular in challenging situations when there is tension or conflict.



By the end of this course you will

- have gained insight into your personal leadership style, qualities and challenges in leading individuals and teams
- have strengthened your effective communication skills like feedback and coaching
- be able to strengthen your engagement and trust with colleagues and staff. You will understand your staff's needs and can adapt your leadership style
- be able to address performance or motivation issues and deal with conflict more effectively.



What you can expect

Blended training

In this course, we offer you a blended learning trajectory, combining online learning and face-to-face training. During the first four weeks of the course, through the online learning platfrom, you will have an interview with the trainers, interact with the other participants by distance and explore different topics. The online learning takes about 2 - 3 hours per week. The face-to-face part comprises 5 days in Ede, the Netherlands.

Online start week 1-4

Reflect on your qualities and challenges in leading and motivating individuals and teams. Through a DISC analysis you will obtain insight in your personal communication and leadership style. Get acquainted with different theories and concepts on leadership.

Face-to-face

Day 1

What kind of leadership is needed in my context?

Learn different styles of leadership and management. Get introduced to your DISC personality profile.

Day 2

Who am I as a leader?

How do I communicate? What are my core values? What are my challenges and pitfalls in communicating with my staff?

Day 3

How to build a trusted relationship with my staff?

How can I deal with conflict and tension? Indepth reflection through a coaching session.

Day 4

How to lead my team to better performance?

What does my team need to perform? How can I recognise stages in team development?

Day 5

How to foster individual growth?

How can I apply different styles of leadership? How to conduct an effective performance conversation?

Our participants come from













DISC profile

DISC helps to understand your own behaviour and the effect it may have on others. In this course you receive your own DISC profile and a personal coaching session to help you interpret the results and formulate learning points.



Certificate

On completion of the training course and subject to attendance and active participation, MDF will award a certificate of completion.

Your profile

You are a professional in a management or leadership position in an international organisation, programme or project. You are responsible for leading, managing or supporting individual staff or teams.

Terms and conditions

Read more about our cancellation policy, visa requirements and insurances on our <u>Frequently Asked Questions page</u>.

Accreditation

Our ISO 9001:2015 certification ensures that we apply a suite of widely recognised and professionally accepted management systems that are robust and reliable.



Our methodology

We design training concepts that best match your objectives and requirements. In close cooperation with you, we shape and share responsibility for embedding our training into the broader goals of your organisation and staff. Our objective is to realise your goals by offering knowledge, training skills, and encouraging new behaviour. Interactive presentations are alternated with practical cases, simulation exercises, debating sessions, workshops, partnering and exchanges with the participants. The tools and approaches we use are directly implementable. This way we empower individuals, organisations and networks to increase their positive social impact!



About MDF

We are an organisation with 40 years of experience in providing management training, advisory and evaluation services. Globally presented with nine offices on three continents, MDF offers a worldwide network of trainers, consultants and evaluators. We believe in building on existing knowledge and experiences to create long-lasting effects. Our experts are involved both in training and consultancy activities to ensure they maintain a close link with day-to-day practices whilst staying up-to-date with the latest concepts. We believe this way of working keeps our experts at the forefront of emerging ideas and best practices.

Registration

registration@mdf.nl

Costs

€ 2250

Location:

Ede - The Netherlands

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Special offers available for our alumni and organisations.

Consult us!

Ask the trainers!





Hadewijch Klaassen



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