

Cost effective business mailing solutions

The UK's fastest growing independent supplier of office franking machines, folder inserters and mailroom solutions.



ITDS Mailroom prides itself on offering customers exceptional service with clear and significant savings.

We supply cutting edge mailroom and office technologies, along with independent and impartial advice.

We are vendor neutral, so we can also provide the most appropriate equipment to match your requirements from a broad base of leading industry manufacturers. We take time to understand your business and its unique requirements and tailor our solutions accordingly.

For decades, the franking machine industry has been monopolised by a handful of manufacturers and independents, which has led to high pricing, hidden charges and poor customer service. But we wanted to do things differently.....

Our purpose is simple

“To help clients achieve better value from their office technology and to improve efficiency and productivity, by offering paper-less solutions that streamline and automate the workflow of documents.”

Sustainable savings

Our approach encompasses the whole document lifecycle. We help businesses to process both physical and digital documents, and advise on the most suitable route to produce and deliver documents to achieve great results.

ITDS Mailroom is currently saving customers up to 70% on their franking machine expenditure. Along with our parent company, IT Document Solutions, we can offer a full print to post solution.

**Why continue paying high premiums for office franking?
Start saving today!**

ITDS Mailroom Solutions delivered a suitable franking machine for our needs with annual savings that could not be ignored. We feel very safe in their hands and would recommend ITDS to anyone.

Susan Hall & Co Solicitors

Franking Machines

Make mail processing cheaper, quicker and easier with a Mailmark franking machine.

Our extensive range of Mailmark franking machines cater for all businesses and industry sectors with differing manual, semi-automatic & fully automatic postal requirements.

As an independent advisor, we partner with best-in-class technology providers, Pitney Bowes and Quadient. Whether your business is sending a handful of letters, through to hundreds or thousands across the week, we have a range of solutions to meet your needs.

The latest Mailmark franking machines provide substantial discounts.

- Postal savings of up to 29%
- Online postage refills
- Increased security
- Cost accounting
- Improved customer experience
- Manage your account from your desk
- Easily recredit your postage meter

SAVE UP TO
70%
on your franking
machine expenditure



"The team at ITDS are efficient, helpful and professional. They have been extremely supportive in sorting out a new franking machine and any maintenance or consumable issues are dealt with promptly by our dedicated account manager."

London Irish Rugby Club



Authorised
independent inspector and
maintainer of franking machines

Are your franking machines Mailmark ready?

Speak to the team today to ensure you are fully compliant with the Royal Mail changes.

Mailroom Equipment

Integrate your mailing workflows and experience precision, quality and security.

Letter openers

Quick distribution and processing of incoming mail is important for sales and customer satisfaction. Our letter openers and mail extractors minimise delays.

Folder inserters

Our folder inserters are a simple way to save time and deliver the right mail to the right person. Our product range includes solutions to suit any need, from small desktop machines for office use, mailroom inserters for higher volumes, right through to production mail. Pair one of our devices with output management software to simplify the mail process.

Managed Print Solutions

We offer an extensive range of A4 and A3 colour and mono MFPs to cover the most diverse printing needs - from small desktop printers to high-capacity multi-function devices. Backed up with comprehensive support packages.



Hybrid mail provides
SAVINGS OF UP TO
60%
on all aspects of mailing

Source: Objectif Lune

Hybrid Mail

Looking for a simpler and cost-effective way of managing your post?

Hybrid mail could be the answer! A hybrid mail solution enables organisations to securely send documents, outbound mail, and letters of all types for physical print, production and mailing, or for digital delivery, via an easy-to-use print driver. It offers unparalleled ease of use, so you can be ready to send your first piece of mailing within hours.

- Immediate cost savings of up to 60%
- Save one work day per 100 mails
- Reduce returned mail by 50%
- Increase control and reduce risk
- Achieve compliance standards

“The service we have received from ITDS has at all times been very personal, efficient and responsive and we are very happy to have made the switch.”

Angel Wilkins

Mailroom Service & Support

One call to our UK-based offices gives you access to expert independent product and solutions advice, after-sales support, finance and consumables.

We believe our frontline engineers are vital to developing sustainable relationships. We are convinced that whilst some customers may not need us every day, when you do, you have the comfort that a trained engineer will visit in a timely manner. Helping you get your company's documents moving again as quickly as possible.

All products supplied by ITDS come with a 12 month warranty. This warranty protects any ITDS supplied product against failure or defect for the first 12 months from the installation date. If a product does not work to specification or develops a fault that cannot be repaired, then it is replaced under the terms of this warranty.



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We decided to move to ITDS after being supplied by a direct manufacturer for many years. The changeover process was simple and smooth, and we are now seeing the benefits in terms of increased efficiency and cost savings.

Calthrops Solicitors LLP

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Our service & maintenance packages include:

- Nationwide field-based engineers
- Annual inspections to comply with Royal Mail guidelines
- 4 hour service level response time
- Dedicated telephone support
- Preventative maintenance
- 3rd party contracts on other products available on request
- Fully Guaranteed

98%

**Overall service
SATISFACTION**

95%

**Technical issues fixed
SAME DAY**

4 HOURS

**Average standard
response time**

Why partner with us?



Strong Partnerships

We are a Quadient & Pitney Bowes approved partner, so we have access to the best and most cost-effective mail solutions.



Tailored Solutions

We take time to understand your business and its unique requirements and can tailor solutions accordingly.



Vendor Neutral

We can provide the most appropriate equipment to match your requirements from a broad base of leading industry manufacturers.



Cost Saving

Achieve savings of up to 70% on your franking machine expenditure.



Central Provider

Hassle-free procurement with your office technology needs met by one provider.



Experienced Team

Our team have worked in the mailing industry for many years and are ideally placed to guide and advise your business.



Royal Mail Accredited

We are only one of a select handful of independent suppliers to have achieved the Royal Mail accreditation.



Authorised
independent inspector and
maintainer of franking machines

The team at ITDS provided an attractive commercial proposition for our new franking machine, which provided significant savings over other providers.

William Sturges

Best-in-class technology partners:



Authorised
independent inspector and
maintainer of franking machines

quadient
Because connections matter.

pitney bowes 

See how much you could save!

Contact our team today to arrange your free, no obligation print and mailing assessment. One of specialists will review your current costs and provide a detailed report on where potential savings could be made.

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