

This Privacy Policy governs the manner in which Cohesic Inc. collects uses, maintains and discloses information collected from you. This Privacy Policy applies to the Cohesic website ("Site") as well as to other products and services offered by Cohesic Inc.

Personal Identification Information

We will collect personal identification information from you (e.g. your name, address, telephone number or e-mail address) only if you voluntarily submit such information to us, provide your consent, or unless otherwise permitted by applicable laws and regulations for the protection of your personal information.

In detail, we may collect personal identification information from you in a variety of ways, including, but not limited to, when you purchase our products/services, when you visit our Site, register on the Site, utilize other activities, services, features or resources we make available on our Site, or when you request information or otherwise communicate with us. As appropriate, you may be asked for and we may process the following categories of personal identification information: name, email address, mailing address, phone number, company, and job title. You may, however, visit our Site anonymously. You can always refuse to supply personal identification information, except that it may prevent you from engaging in certain Site related activities.

Non-Personal Identification Information

We may collect non-personal identification information about you (e.g. type of Internet browser and operating system used, domain name of the website from which you came, number of visits, average time spent on the Site, pages viewed) whenever you interact with our Site. We may analyze this information using standard website analytics tools in order to monitor the attractiveness and utilization of our Site. Non-personal identification information may include the browser name, the type of computer and technical information about your means of connection to our Site, such as the operating system and the Internet service providers utilized and other similar information. We process this information to enable you to visit and improve the presentation of the website, to adapt and prepare information offered for specific target groups and to design the websites according to user preferences.

Web Browser Cookies – Information Stored On Your Computer

Our Site may use "cookies" to enhance your experience. Your web browser places cookies on your hard drive for record-keeping purposes and sometimes to track information. A cookie is a small text file containing a unique identification number that identifies your browser, but not you, to our computers each time you visit our Site. In addition to the identified purposes described in our Privacy Code, we may use this Site information and share it with our affiliates and other organizations with whom we have a commercial relationship to measure the use of our Site and to improve the functionality and content of the Site. You may choose to set your web browser to refuse cookies, or to alert you when cookies are being sent. If you do so, note that some parts of the Site may not function properly.

Online Communications

In order to provide you with a product, service or information, you may voluntarily submit personal information to us for purposes such as registration, queries and correspondence, making a purchase,

obtaining a quote or other information, and participating in contests and surveys. If you are known to Cohesic as a registered user of an online service, we may combine and store personal information about your use of our Site and the online information you have provided with certain other online and offline information we may have collected.

E-Mail Communications

Occasionally, we may send you e-mail communications with information that may be useful to you, including information about the products and services of Cohesic, its affiliates and other third parties with whom we have a commercial relationship. We will include instructions on how to unsubscribe and inform us of your preferences if you decide you do not want to receive any future marketing or promotional e-mails from Cohesic. However, if you are a customer, supplier or otherwise have a commercial relationship with Cohesic, to ensure that you receive important information, you agree that we may send you non-marketing related information when necessary.

Links to Other Websites

Cohesic's website contain links to other websites. Cohesic is not responsible for the privacy practices or the content of other websites. If you link to or otherwise visit any other site, please review the privacy policies at that site.

Additional Uses for Collected Information

If we use your Personal Data for a purpose that is materially different than the purpose for which it was collected and disclosed to you above, we will provide you with the opportunity to opt out.

Our Lawful Basis for Processing Your Personal Information

Cohesic Inc. collects and processes your personal identification information on the following basis:

- Providing or enabling the services and features of the website and to manage your use
- Processing necessary for the performance of a contract or to take steps to enter into a contract
- Processing necessary for compliance with a legal obligation

The processing of your personal data is based on your consent, the performance of a contract, or on legitimate business interests as a provider of online services.

How We Protect Your Information

We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our infrastructure. Any sensitive private data exchange is transmitted over an encrypted SSL secured communication channel.

Sharing Your Personal Information

We do not sell, trade, or rent personal information to any other third parties. We may transfer personal information to third party agents or service providers for the purposes outlined above. Where required by applicable data protection laws or regulations, we enter into strict confidentiality agreements with those third-party agents and service providers requiring them to provide adequate levels of data protection and limiting their use of the data to the specified services on our behalf. We take reasonable and appropriate steps to ensure that third-party agents and service providers process personal information in accordance with applicable data protection laws and regulations and to stop and remediate any unauthorized processing.

Under certain circumstances, we may be required to disclose your personal information in response to valid requests by public authorities, including to meet national security, law enforcement or other governmental requirements.

Other Important Privacy Information

Under the GDPR, you have the following rights in relation to your personal data:

- You have the right to access, correct, update or request deletion of your personal information at any time.
- You have the right to object to the processing of your personal information, ask us to restrict processing of your personal information or request portability of your personal information.
- You have the right to opt-out of marketing communications we send you at any time. You can exercise this right by responding to us and indicating your preference in the emails we send you.
- If we have collected and processed your personal information with your consent, you can withdraw your consent at any time.
- You have the right to complain to a data protection authority about our collection and use of your personal information. For more information, please contact your local data protection authority.

If you would like to make a request for information or avail yourself of these rights, please send an email to info@cohesic.com. In the email please describe, with specificity, the right you are requesting assistance with. Please note additional information may be requested prior to initiation of a request. Upon Cohesic Inc.'s completion of its review you will be notified if your request has been granted, denied, or exemptions apply.

How Long We Keep Your Personal Information

Personal information may be retained no longer than is necessary for the purpose for which it was obtained or as required by applicable laws or regulations. Personal information provided for marketing communication purposes will be retained until you opt-out of such communications, unless legal obligations make a longer retention necessary. If you have any questions please contact info@cohesic.com.

Changes to This Privacy Policy

Cohesic Inc. has the discretion to update this privacy policy at any time. When we do, we will revise the updated date at the bottom of this page. If there are material changes, we will notify you by email, by means of a notice on the Site or by other means. We encourage you to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect.

Your Acceptance of These Terms

By using this Site, you signify your acceptance of this policy. If you do not agree to this policy, please do not use our Site. Your continued use of the Site following the posting of changes to this policy will be deemed your acceptance of those changes.

Contacting Us

If you have any questions about this Privacy Policy, the practices of this Site, or your dealings with this Site, please contact us at:

info@cohesic.com

Cohesic Inc.
A21, 6120 2nd St SE
Calgary, AB T2H 2L8
Canada

This document was last updated on January 18, 2024.