



Site Rules & Conditions

GENERAL SITE RULES

1. Uphill Marina Limited will not accept anyone under the age of 18 unless accompanied by an adult.
2. All guest must be registered, and all fees paid at before arrival and before pitching up.
3. All car registrations must be given on booking or at reception if different to your booking to help us with our security measures.
4. No fires under any circumstances. You will be asked to leave immediately if a camp fire is lit.
5. BBQ's are permitted as long as they are lifted up away from the grass and that they do not cause harm to others or damage the grass.
6. Please make sure you keep the door to the shower/toilet block closed at all times. The code to the door will be provided on arrival when you have registered.
7. No driving around the site after 11pm please. If you do return after then, please park your car in the car park and walk to your pitch.
8. No loud music on the site please, Uphill Marina Limited is a quiet caravan and camping site, please respect other campers.
9. All guests are asked to be considerate to other site user at all times.
10. All pitches must be vacated by 11am on the day of departure unless other arrangements are made beforehand.
11. Children must be occupied at all times by an adult, please make sure children are supervised by the water side. No ball games on site please due to vehicles, however the rear tent field is permitted for use when closed for camping during Winter months.
12. Dogs must be kept on a leads at all times whilst on site, and exercised off-site (dogs are allowed on certain parts of Weston-super-Mare Beach all the year around). All fouling must be collected and disposed of. Dogs must never be left unattended on-site. Dogs may use the lake at owners own risk.
13. We have many bins located around the site, please recycle where possible. We have 2 large Biffa bins by the main gate, one for recycling and one for general waste. Please do not leave food around the site as this can attract unwanted vermin.
14. The campsite is by our salt water lake. It is not safe to swim in the lake, and please be aware there are jellyfish. Fishing is not permitted, nor are campers allowed to use the lake for dinghies etc. We allow small quiet remote boats to be used on the lake, but please no petrol models permitted.

GENERAL SITE CONDITIONS:

1. CANCELLATIONS -
Up to 30 days of arrival date: Full refund minus £25.00 booking fee.
Within 30 days of arrival date: No refund under any circumstances.
2. REFUNDS - Sorry, no refunds will be given for early termination of stay under ANY circumstances.
3. ALL BELONGINGS - are left on-site at owners risk.
4. PITCH LOCATION - we do not guarantee any specific pitches, nor do we guarantee pitches allocated together.
5. ELECTRICITY - We cannot guarantee uninterrupted electrical supply to the site. Low wattage electric heating units are only permitted for short periods to avoid overload to the power supply.
6. WATER - We cannot guarantee the amount of water pressure or water quality on-site.
7. INSURANCE CLAIMS - YOU are responsible for the first £5,000 of any claim made against Uphill Wharf Campsite and Marine Centre Limited, for whatever reason.

Failure to adhere to any of these conditions may result in the early termination of your stay.

www.uphillmarina.co.uk