

Papaya Helps PracticeMax Resolve PCI Compliance Challenges



Headquartered in Arizona, PracticeMax is in the top 2% of the largest medical practice management firms in the US. The company serves over 5,000 providers nationally and processes over 2.4M patient/provider encounters a year.

Challenge

Before implementing Papaya, PracticeMax utilized 15 different applications to ensure PCI compliance when collecting and processing credit card payments from patients. All of these applications cost PracticeMax valuable time, effort, and resources to coordinate and collect.

Solution

With Papaya's secure payment portal, PracticeMax was able to meet PCI compliance and reduce the number of payment applications from 15 to 3. The Payment Card Industry Data Security Standard (PCI DSS) applies to any company that manages credit cards payments and Papaya's solution adheres to its strict data management standards. Consequently, Darren Wilson, the Director of Patient Services at PracticeMax, proclaimed Papaya as "the greatest thing since sliced bread" for the company.

Results

Not only has Papaya increased the amount of payments collections, but the solution reduced the number of payment applications by 80%. "Implementing Papaya was very simple, straightforward, and solved a ton of complexity for me", Darren explains.

With Papaya, PracticeMax has collected \$2.7M in patient payments so far.



"Papaya is a great solution and a very helpful organization. They gave us the tools we needed and worked with us to resolve our PCI compliance challenges."

- Darren Wilson, Director of Patient Services at Practice Max



Learn more about Papaya at PapayaPay.com/Partners or email hello@PapayaPay.com.
Learn more about PracticeMax at PracticeMax.com/Contact-Us or call 855.398.0552.

