Megan Biggs

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EDUCATION -

Bachelor of Fine Arts - Studio Art & Design University of Idaho, Moscow, ID

May 2022

Interaction Design emphasis Professional Writing minor 4.0 GPA • Honors program

EXPERIENCE —

Freelance Designer - Self-employed

2018-Now

- Collaborate with clients to determine vision, deliverables, scope, budget, and timeframes
- Deliver production-ready designs with detailed instructions for print and digital implementation

Content Design Intern - Uber, Remote

Summer 2021

- Partnered with Product, Design, and Engineering teams to craft content and information architecture for global rider features, including location sharing and waiting experiences
- Designed a content experience for riders to discover UberEats cross-sell opportunities
- Co-led journey mapping to identify key opportunities for on-trip UX
- Created documentation for Android accessibility tool TalkBack to educate designers

Graphic Design Intern - University of Idaho Career Services

Fall 2020-Spring 2021

- Created designs using Adobe CC that were applied across flyers, slides, and the web and viewed by UI students; staff; on and off-campus business partners; and alumni
- Wrote and designed targeted emails about events that reached 49,000+ recipients

Tutor · University of Idaho Writing Center

Spring 2019–Spring 2020

- Offered tutoring to help visitors develop their writing by using active listening, strategic questions, and referring to project guidelines
- Designed flyers, social media assets, and uniforms to build brand presence

KEY ACCOMPLISHMENTS -

Invited **guest lecturer** for Interaction Design (ART 271), Fall 2021 Uldaho Renfrew Interdisciplinary Colloquium **Panelist**, 2020 **Editor** for the Uldaho Honors Program Magazine, Fall 2019 Uldaho Communication Showcase **Winner**, 2019 **Russian Immersion Program**, 2005–2018

SOFTWARE SKILLS —

Adobe Photoshop (7 yrs) Adobe Illustrator (3 yrs) Adobe Indesign (3 yrs) Adobe XD (2 yrs) Figma (1 yr)