

# chatfood for Hotels



**Bring hospitality to the next level!**

Hospitality is the art of taking care of your guests and anticipating their needs. To be able to do so efficiently and keep up with the competition, having the right staff and the right technology is key.



Provide a consistent experience across different F&B moments (in-room, poolside, restaurant...)



Maximize revenue and optimize your hotel's operations while maintaining staff happiness



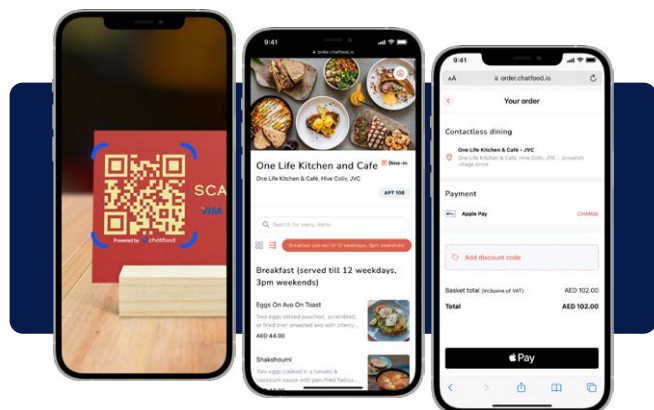
Engage with customers before, during, and after their visit to provide a personalized experience

## What can ChatFood do for you?

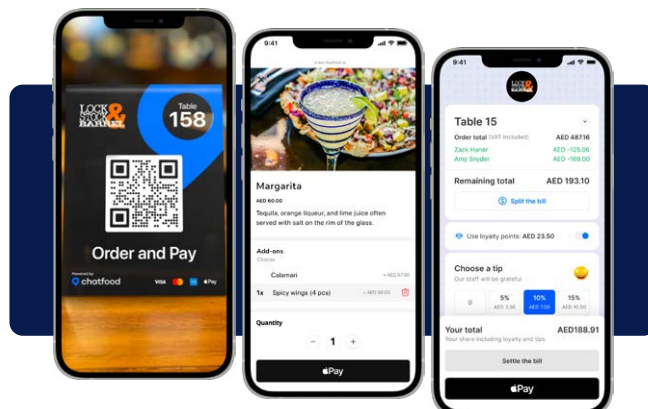


### Create the best in-class, in-room, and pool-side ordering experience

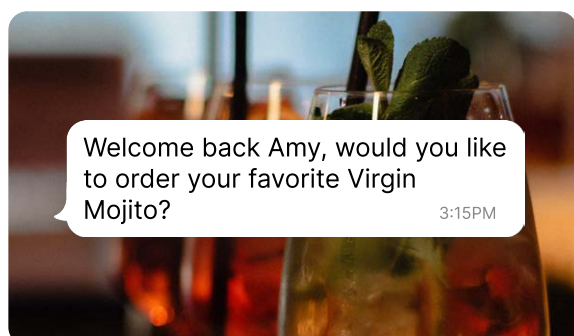
Let your guests "order and relax" with ChatFood's cutting-edge ordering solution. Our one-click ordering allows your guests to easily order food and drinks from your restaurants and bars from the comfort of their room or sunbed.



**In-room ordering**



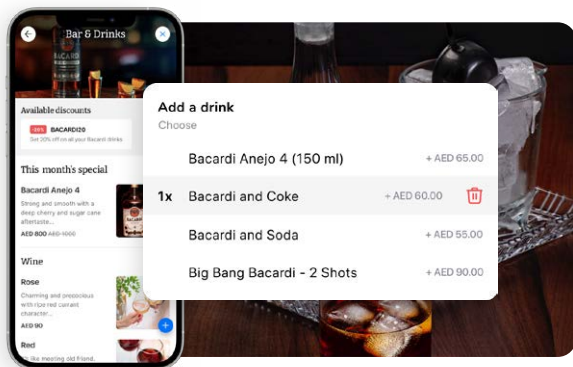
**Poolside ordering**



### Know your customers. Create emotional engagement

ChatFood unlocks the invaluable opportunity to know who your customers are, and what they like, capture feedback and engage with them. Our commission-free technology captures customer data on all orders and allows you to offer the ultimate personalized experience to your loyal customers.





## Drive more revenue

ChatFood helps you capture incremental revenue. Our data-driven marketing capabilities let you engage with your customers via WhatsApp, SMS, and email. With our advanced upselling and sponsoring features built into our product, never miss an opportunity to capture revenue. Our integrated payment links also enable you to capture revenue ahead of time.



## Create a true VIP experience

Bring your VIP experience to the next level. Welcome your VIP guests with a personalized message and give them full control over their experience with our 'call wait staff' feature.

## What is the impact?

**+34%**

average spend

**+14%**

average basket

**30%**

commission saved

**+52%**

customer satisfaction

They offer a fast, personalized, and rewarding experience every meal



## Integrations



## What's next?

Want a free mystery shopping session?

Get a custom proposal!

Get your business to the next level 🚀

**lets  
chat**

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