

# Passenger Handling e-Learning

We provide a comprehensive portfolio of online training courses designed to cover aviation safety, security and service topics.

Our courses are based on international training standards established by governing bodies, such as the ICAO, FAA, EASA and IATA, with the key objective to keep workforce competent.

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The Passenger Handling e-Learning course is designed according to training requirements outlined in the IATA Airport Handling Manual (AHM) and the IATA Safety Audit for Ground Operations (ISAGO).

We can activate our cloud based training portal for your use immediately.

The training portal is reliable, secure, scalable and available 24/7.



## Passenger Handling e-Learning covers

- Course introduction
- Customer service
- Departure process
- Security check and passport control
- Special categories of passenger
- Passenger boarding
- Arrival process
- Irregularities
- Dangerous goods
- Safety and security
- Course summary and final test



We make sure the content is up to date with our dedicated team of subject matter experts.

## AirportCollege.com training offering

Efficient training solutions are designed for Ground Handling Companies, Airport Service Providers and Airlines. Examples of available e-Learning courses:

- Aviation Security
- Airside Safety
- Dangerous Goods Regulations
- Human Factors
- Passenger Handling
- Ramp Handling
- Cargo Handling
- Aircraft Turnaround Coordination
- Pharmaceutical Cargo Handling
- ULD Operations
- De-icing Operator DI-L10
- and many more

Training Management System (TMS) enables automatic certificate issuing, delivery, analytics and follow-up.

Our network throughout America, Europe, Middle-East, Africa, Asia and Pacific is at your service. To discover how we can help your organisation to get effective, reliable and affordable ready to use e-Learning service, please contact us!

## Airport College International Ltd.

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