

# Passenger Interline Transfer

**Duration**  
**1 Day (8 hours)**

**Target Audience**

- Airport Operations Managers
- Airlines station managers and supervisors
- Airport ground handling company managers and supervisors

**Methodology**

- Classroom
- Discussion
- Case studies
- Experience sharing

**Certificate Awarded**

- A Jardine Aviation Academy certificate is awarded upon successful completion of the course.

Airports are expanding the hub operations and they are promoting passenger interline transfer. This course aims to present passenger interline transfer procedures and the process flow. It will help to enhance the customer service standards, establish its own brand name and upgrade the airport's competitiveness.

## Objectives

Upon completion of the course, participants will:

- Be familiar with online and interline transfer
- Know what is Minimum Connecting Time (MCT)
- Understand interline transfer process and tasks
- Comprehend the Type-B messages for baggage handling
- Identify the Baggage Reconciliation System (BRS)
- Consider the Airport facilities

## Course Outline

- Definition of transfer handling and types of transfer handling
- Establish Minimum Connecting Time (MCT)
- Introduce transfer handling process and flow
- Type-B messages for baggage handling
- Baggage Reconciliation System (BRS)
- Airport support infrastructure for facilitating transfer handling



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课程期间  
1天(8小时)

### 课程对象

- 机场营运经理
- 航空公司航站经理及督导员
- 地面服务公司经理及督导员

### 教学方式

- 课堂培训
- 讨论真实例子
- 个案研究
- 分享经验

### 获颁证书

学员顺利完成课程后，  
将获颁怡中航空培训学院  
培训证书

机场计划扩大中转旅客业务，帮助机场中转旅客业务发展，本培训目标是介绍中转工序及流程，提升机场旅客服务水平，建立自身品牌及增强竞争力。

### 培训目标

学员完成课程后将能：

- 认识什么是联运及联运的形式
- 清楚最短衔接时间 (MINIMUM CONNECTING TIME, MCT)
- 了解中转流程、中转工作
- 明白行李信息
- 选择行李分拣及确认系统
- 考虑机场配套

### 课程内容

- 联运定义及形式
- 制定的办理中转手续所需的最短时间 (MCT)
- 介绍中转流程、中转工作
- 行李信息
- 行李分拣及确认系统方案
- 机场配套安排



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