

Duration
3 Days (24 hours)

Target Audience
• Manager or above

Methodology
• Classroom
• Game/activity
• Discussion
• Experience sharing

Certificate Awarded
• A Jardine Aviation Academy certificate is awarded upon successful completion of the course

This workshop aims to help leaders and managers working in aviation industry to lead their teams in a balanced and successful way.

Staff are promoted to be managers mainly because they perform very well in their current positions e.g. supervisors. The challenges they face everyday as a leader or manager are more complicated and knotty than what they faced in previous positions. Therefore, they have to make firm decisions and deliver clearer messages. In this workshop, participants are allowed to review their performance in a safe learning environment and think how they can adjust and enhance their performance to be more effective and successful as leaders.

Objectives

Upon completion of the course, participants will:

- Understand and act on their role and the responsibilities of a leader
- Become aware of their leadership styles and the most effective style to use in any situation
- Understand the importance of a balanced approach to being a leader
- Build and coach teams to improve performance
- Understand the value and skills of delegating
- Develop awareness of their personal style and how to project themselves effectively as a leader
- To understand their Moments of Truth and how they impact performance
- To develop confidence in handling challenging or difficult situations, caused by nature or humans

Course Outline

- Roles and responsibilities of leaders for effective business performance
- Developing and leading effective teams
- Performance management
- Problem solving and decision making
- Personal Management Traits



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课程期间
3天(24小时)

课程对象
• 经理级或以上

教学方式
• 课堂培训
• 活动 / 游戏
• 讨论
• 分享经验

获颁证书
学员顺利完成课程后，
将获颁怡中航空培训学院
培训证书

本工作坊宗旨是帮助航空业界的领导和管理层，以务实和成功的方法去带领其团队。

员工获晋升为经理，主要因为他们担任现时的职位(如：督导员)表现良好。晋升为经理后，他们每天面对的挑战，比较以前的工作更加复杂和棘手。因此，他们必须做出果断的决定和表达更清晰的信息。在本工作坊中，参培者可以在一个安全舒适的学习环境下，放心检视自己的表现，并思考他们应如何调整和改善其表现，以成为一个优秀的领导。

培训目标

学员完成课程后将能:

- 了解领导的角色和责任
- 理解在不同环境下，领导角色的重要性
- 订立清晰的方向
- 打造高效团队
- 运用专业知识、技巧和授权下属
- 认识个人领导技巧及如何推动领导风格
- 明白如何实现共同的目标及达到更高成就
- 建立自信去面对不同的困境和挑战

课程内容

- 领导的角色与责任
- 发展和带领有效的团队
- 表现管理
- 解决问题和决策
- 个人管理特色



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