A Glimpse Into the Moment

Instant Open-Ended Opinions, At Scale

Financial Services Case Study:

Background

One of the most prominent VC firms in the United States has expertise and a large portfolio of investments relating to cryptocurrency and blockchain.

They wanted to get better at spotting emerging investment opportunities and evaluating them effectively.

But there's a problem: nobody really knows what every relevant segment of the crypto/blockchain community is actually thinking. It's hard to understand if crypto start-ups will ever achieve product/market fit.

It's easy to scour crypto social media and scan Reddit, but this represents a tiny segment of the 15% of Americans who've invested in various cryptocurrencies.

Or... you could create a large survey, but that takes forever, relies on third parties to source audiences, and mostly contains multiple choice questions.

The Challenge

The VC wanted to discover new insights about what audiences felt about blockchain, crypto, including risks and opportunities. They wanted to hear from a rep sample of audiences – in their own words. They had no time or budget to code the responses to accelerate paths to insights.

Glimpse Solution

So – they turned to **Glimpse** to find different crypto audiences, launched a short series of Glimpse studies, and analyzed the resulting insights. They got: emotion, sentiment, categories – in just hours. And they were able to do this work on their own, with a single analyst.

The bottom-line: Answers led to an insight that their competitors don't have access to – and ultimately to a smarter investment strategy that is much more likely to generate outsized returns.

Now the firm provides access to Glimpse for its portfolio companies, encouraging customer-centric discipline necessary for growth.

The Glimpse Financial Services Advantage

Glimpse is currently helping VCs, private equity firms, and financial services firms make better decisions, more rapidly than the competition.

They are...

- Understanding evolving market conditions with unique, proprietary, customer-centric data
- Seizing emerging opportunities
- Crafting actionable insights about categories, markets, or organizations
- Conducting due diligence
- Empowering portfolio companies to become more customer-centric, easily and inexpensively

Ultimately it's the purchasing behavior of customers that drives the success of companies and the movements of markets. Glimpse helps investors evaluate opportunities from the outside-in, through the actual language, emotion, and sentiment of those customers.

Here's how...

Meet Glimpse

Glimpse is a self-service platform allowing users to garner quick, conversational open-ended (and closed-ended!) feedback.

- Ask ANY Question.
- To ANY Audience.
- Using WORDS to Understand EMOTIONS.

We deliver global reach and flexible access to a multitude of audiences, configured to meet your needs. It's costeffective, any employee can do it, and it's extraordinarily simple.

We offer the power of qualitative research with the scale of quantitative research.

